

# Arrey Panquang

## Data Analyst – Basingstoke & London area

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### Profile

A methodical and purposeful Data Analyst with expertise in SQL, Python, Power BI, Azure and data storytelling. Experienced in transforming complex datasets into actionable insights that propel business objectives and add value. Proficient in identifying trends, automation, cost analysis, and performance analysis/reporting across both public and private sectors. Recognised for effective communication, collaboration with stakeholders, plus a strong business acumen combined with emotional intelligence and meticulous diligence. Proficient, agile, and resourceful in insights uncovering, using analytical approach to devise solutions and for problem-solving; swift at deploying data-driven logic to facilitate timely, strategic decision-making in high-pressure, time-sensitive environments.

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### Skills

**Technical:** Excel, SQL, Python, Power BI, Azure, SAP PS, SAP BI, SAP BW, SAP BO/BusinessObject, Crystal Reports, Access, TetraData.

**Analytical:** Data modelling, reporting automation, variance analysis, KPI tracking, data visualisation, performance insights.

**Soft Skills:** Communication, stakeholder management, problem-solving, attention to detail, time management, adaptability and resourcefulness.

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### Work Experience

#### BBGC – Operations & Business Development Manager

*Reading · Jan 2024 – Mar 2025*

- Reduced deficit by 5% through cost modelling and operational analysis.
- Increased customer satisfaction by 21% and staff satisfaction by 34% through data-led service improvements.

#### The DWP – Executive Officer

*Basingstoke · Apr 2020 – Dec 2023*

- Automated reporting, reducing data errors by 75% and improving turnaround by 110%.
- Provided insights that saved 20% in processing time and 10% in costs.

**Vodafone UK – Data Quality Analyst***Newbury · May 2013 – Mar 2020*

- Developed reports using SQL, TetraData, SAP, and Crystal Reports.
- Modelled data for dashboards in Power BI.
- Managed commission discrepancies and supported recovery processes.
- Delivered actionable insights to senior stakeholders.

**Ericsson – Project Budget Analyst***Basingstoke & Reading · Dec 2010 – May 2013*

- Led budget tracking using SAP WBS; resolved real-time cost variances.
- Prevented overspend through initiative-taking, monitoring, and investigation.
- Evaluated data structures and quality during SAP migration.

**NHS Foundation Trust – Information & Configuration Analyst***Southampton · Sep 2004 – Nov 2010*

- Created performance reports using SQL, Excel, RiO, SAP, and BusinessObjects.
- Delivered insights for service improvement and public health strategy.
- Supported SAP ERP migration as configuration analyst.

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**Education****Digital Skills Bootcamp: Data Technician***Just IT Training Ltd, London · Mar 2025***Postgraduate Certificate – Psychosocial Studies***Birkbeck, University of London · Jun 2020***Postgraduate Diploma – Financial Planning & Analysis***London School of Business and Finance · Nov 2010***MSc – Industrial Engineering***Technical University of Berlin · Jun 2003*

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**Languages**

English (Fluent) · German (Fluent)

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**References**

Available upon request.