HEIN LATT NAING

Onsite Support Engineer

PROFILE INFO

Detail-oriented IT Support Specialist with hands-on experience in network and hardware troubleshooting, seeking to contribute to NEX4 as an Onsite Support Engineer.

EXPERIENCE

WEB DEVELOPER (INTERN)   2024 April - 2024 July
BIB TRAINING CENTER

- Learned UI/UX principles and practiced with Figma
- Built front-end templates using HTML, CSS, jQuery, JSON, and JavaScript
- Practiced PHP and Laravel through exercises and projects
- Collaborated on a group project: Resume Builder

IT ENGINEER   2024 Dec - 2025 Feb
VIETTEL CONSTRUCTION MYANMAR

- Configure and install routers and access points (APs)
- Maintain server room and manage network cabling
- Provide technical support to 200+ users
- Inventory computers and user accounts
- Deliver technical training to office staff
- Perform daily network checks and respond to technical support requests

CERTIFICATES AND ACHIEVMENTS

- **Building Database Applications in PHP**
- **Building Web Applications in PHP**
- **Introduction to Structured Query Language**
- **Web Developer Internship**
- **Google Scholor Award for University Project (Embedded System)**
- **Introduction to Computers**

EDUCATION

2017 - 2024
BACHELOR OF COMPUTER TECHNOLOGY
UNIVERSITY OF COMPUTER UNIVERSITY, HINTHADA

- Graduated in Embedded Systems, Network Security, Networking and Programming.

SKILLS

- Attention to detail
- Adaptability
- Problem Solving
- Willingness to learn
- Backup and recovery
- Communication

LANGUAGES

- English
- Japanese

CONTACT

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