Summary:

- From the idea of the project what I understand that you want the website that has 2 AI modules (1- Chatbot 2- Car Damage Detection)
- The Chatbot will read the pdf ,excel and emails and solve the cases of cars regarding that against that information
- The Car Damage Detection will take images and detect the damages in car and create a 3d Model for simulation via images

Answers:

- **1- Is it possible to create a customer service chatbot**: Yes that's possible we could use openAi gpt engine for that
- 2- Can our chatbot can read the docs like pdf and excel and email: chatbot can read the docs like pdf and excel sheet but for email that may not be possible because from backend we can't fetch the users real time gmail.
- 3- **Programming Languages:** Python or javascript
- 4- How we gonna scan the car: This could be possible if we upload the images in website
- 5- 3d AR visualization: Thats possible it will be take more computational and resource power to deploy this type of AI and it require more time to build this. As for your time concern we can create that AI that will take images and simply inform at which image the AI detected the damage. Creating 3d visualization is very long and time taking process will may take 1-2 year and requires lot of budget

FAQs:

- I dont understand the concept of generating emails or urls when the case is created . How the new case is created ?
- What type of case you want to solve?
- What type of the information will be on pdf and excel
- Do you have the datasets for different case on which the AI will learn from it