## Windsor, Ontario, Canada | +1(647) 937-7917 | arsh.romana58@gmail.com

#### **Personal statement:**

Responsible and Hardworking professional with experience working in various fields in New Zealand, A well-mannered, articulate and determined customer care advisor who has invaluable experience of providing efficient service to customers. I am seeking to grow my skills and knowledge by working efficiently and bringing the best out of the organization.

## **Experience:**

- Dec 2022- Present Dietary Aide at Banwell Gardens
- May 2021- March 2022 Front House Staff at Front House Staff
  - Gained knowledge about preparing and serving Indian food.
- April 2020 April 2021 Commis Chef at Speights Ale House
  - -Prepared cabinet food and fulfilled customer orders.
- Sept 2019- Jan 2020 Network Technician at Chorus
- September 2018- January 2019- Sales Associate at Mohammad Halal Meats.
- March 2018 July 2019- <u>Level 3 crew member at Burger King</u> (Auckland, New Zealand)
  - Maintained high standards of customer service in high-volume, fast-paced operations.
    - Have experience in every station, have knowledge about servicing the ice cream Machine.
- May 2016- September 2016-Sales Representative at Kiwi Comfort (Auckland, New Zealand)
  - Completed customer contracts and warranties as part of administrative aspects of sales.
  - Made sale phone calls and reporting the leads to the technician.
  - troubleshooting customers' problems.

### Qualities, Skills and Abilities:

#### • Communication:

- -Confident verbal communication skills and excellent spelling and grammar.
- -Having a clear voice and excellent telephone manner.

#### • Teamwork:

-Worked effectively as part of the campus management team and had to be adaptable to meet the needs of team.

#### • Computing:

- Good knowledge of MS Word, Excel, and PowerPoint.
- -HTML, CSS, basics python, C#

#### **Education:**

# • Studying Diploma in Web development and Internet applications

-Saint Clair College, Windsor, Ontario (Present)

## • Gained Diploma in information and technology

- Unitec institution of technology, Auckland, New Zealand (2017-2018)

## **Availability:**

Full time.