Use Cases:

1.

Use Case Name: Blood Bank

Actor: Patient **Scenario:**

- 1. After a successful login the actor can able to access all the facilities according to this funtions.
- 2. The Actor are able to find out here particular blood group what he needs.
- 3. He can contact with the blood donar with the system and also can be a blood donar if he/she want.
- 4. In some special case if actor want then he/she would contact with the admin. It is only for emergency cases.

Pre Condition:

- 1. The Actors click on the "url" of the hyperlink page / website.
- 2. The actors must have an account to access this system. And the actor also ensure here that he/she give here the proper information.

Post Condition:

- 1. If the actor successfully fill up all the information here and if that the blood is available in the system then he the system will show a successful message.
- 2. If any of the information is missing or the particular blood group that he looking for is missing in the system then the system will show a message that tell the actor that the blood he looking for is missing or it is not currently available.

Exceptions:

- 1. When the required information is not found in the database.
- 2. Internet connection is lost.
- 3. No database connection found.
- 4. When the actor try to several time to access the system but failed continuously, suddenly the website got shut down.

2.

Use Case Name: Pharmacy

Actor: Patient **Scenario:**

- 1. The Actors are able to find out here all type of medicine what he/she needs.
- 2. The actor can purchase medicine with online banking system and get home delivery

- 3. The Actor can able to return the medicine or change it by another if he/she wants without cost.
- 4. The Actor can able to check its price comparing to the other medicine market.

Pre Condition:

- 1. The actors must have an account to access this system.
- 2. The actor must do login into the system.
- 3. The actors must login with the proper "url" of website.

Post Condition:

- 1. The medicine the actor search for is matching with the medicine which is already exist in the system then the system will show a successful message to the actor.
- 2. If the medicine is out of stock or missing then the system will show a message that tell the actor that the medicine which he looking for it's currently unavailable.

Exception:

- 1. Required page not found
- 2. If the actor account information is not found in the database.
- 3. If the actor have tried several time to access the system but failed continuously.
- 4. Internet connection interrupt suddenly.
- 5. If the medicine isn't in the stock but he/she search again and again then it can show an error message.

3.

Use Case Name: Payment

Actor: Patient

Scenario:

- 1. The actor can pay their due payment, individual payment, total Payment, reservation payment, hospital bills like all types of payment can able to pay via this system.
- 2. The Actors can see the amount of his due or refund via this system.

Pre Condition:

- 1. The Actors click on the "url" of the hyperlink page / website
- 2. The actors must do have an account to access this system.

Post Condition:

- 1. After a successful transaction the actor will get an successful message.
- 2.If the actor payment is still due after his payment then the system will set a due date automatically for the actor that he/she would pay it in the next time/due date.

Exception:

- 1. Required doctor not found
- 2. False information
- 3. If the actors don't have an accounts.
- 4. Balace of his accounts is empty or null.
- 5. Serever Down

4.

Use Case Name: Corona Virus

Actor: Patient **Scenarios:**

- 1. Both In-out house patient can view in this sector by simply visit the site.
- 2. To check their corona test patients have to go through with some sudden procedure.
- 3. They can even get the live corona update and all latest possible scenario possible.
- 4. They will have their reports within certain periods.
- 5. If any patients come with corona positive they will be bringing with an full isolation.

Exception:

Pre-Condition:

- 1. At the very fast one user have to come to our home page and then have to Click "Corona Virus" window, then he/she will directly enter to the system.
- 2. Then he/she have to put their details in order to have corona test.
- 3. They would be even asked to put their past symtoms (if any).
- 4. Then they have to submit the form by clicking "Submit Here" button.
- 5. They could even have more knowledge just by clicking "Learn more".

Post Condition:

- 1. After submitting the information correctly then a prompt message will be shown "Submit successful".
- 2. If there is any error it will not take the form and will show a error message.
- 3. Then if patient correct all the wrongs they will have to click "Submit again" button.

Exception:

- 1) When required instruction not found.
- 2) Internet or the database connection is lost.
- 3) System failure/ interrupt
- 4) When there are a lot of user trying to access at a same time then server may jammed.

5.

Use Case Name: Diabetes

Actor: Patient **Scenario:**

- 1. Both in and out patient can simply access to this window.
- 2. Here in this window one can easily check the possibility of getting diabetes by some steps.
- 3. There they will also find some specialized team whomwill there for them 24/7.
- 4. There will also have a documentation from where one can find all possible aspects like how to, control it, what to eat, what to not everything.

Pre-Condition:

- 1. At first one have to click "Diabetes" window from home page to have the facilities.
- 2. Then they will find a documented file if they want to have all possible information from our specialized doctor. All they have to do is just click the red bar on the top right corner.
- 3. Also if anyone want to talk to our specialized team then they have to

- click the "Call now" button from window which will connect them to the team.
- 4. And also if anyone want to go further and need to check their situation they can even book an appointment by filling a form attached on the top named "Fill It".

Post Condition:

- 1. If patient fail to complete any procedure it will show "error" in the window.
- 2. One need to fill all the boxes in order to have an appointment.
- 3. After booking an appointment they can easily cancel within 24 hours. All they have to do is just to click "cancel" button.

Exception:

- 1) When required data not found.
- 2) Database connection is lost.
- 3) Poor internet connection or the interrupt of connection.
- 4) The emergency call may of show busy if several people try to connect at a same time.

6.

Use Case Name: Ambulance service

Actor: Patient **Scenario:**

- 1. Patients of any area can have access to our service.
- 2. Our ambulances will be available 24/7 in waiting all one have to do is just have to book it through our site.
- 3. After getting an ambulance it will rush to the hospital as soon as possible.

Pre Condition:

- 1. If anyone want to book an appointment all they have to do is just to visit our site and click "Ambulance Service"
- 2. After that on can easily book an ambulance for them by submitting a form with all possible information
- 3. Then they have to pop up the "Search & book" button.

4. Then the ambulance will rush to the location within given time and look for possible soloution.

Post Condition:

- 1. If anyone fill wrong information the ambulance will not been able to come on time, on that basis it will call immediatly.
- 2. If this happen they have to edit the form again by "Edit" button and resubmit it again.
- 3. After finishing all the issues they have to pay the bill by simply click "Payment" button which will redirect them to Accounts.

Exception:

- 1) When required data not given to service.
- 2) Service may canceled for if there any bad situation occure.
- 3) Server down.
- 4) Poor internet connection or interruption.
- 5) Required page not found