

INDUSTRIAL VISIT EXPERIENCE

LEARNING BEYOND THE CLASSROOM



On 22 January 2026, An industrial training program was successfully conducted at Frontdesk Sdn. Bhd., a technology-based company specializing in digital event solutions. This training aimed to provide students with practical industry exposure and hands-on experience in a professional working environment, allowing them to apply theoretical knowledge gained during academic studies to real-world situations.

Frontdesk Sdn. Bhd. is a well-established event technology company that focuses on automating and enhancing event management processes. The company provides digital solutions such as visitor registration systems, event analytics, interactive kiosks, badge printing, and brand activation platforms. Through these services, Frontdesk supports organizations in managing large-scale events efficiently while collecting meaningful data to improve engagement and decision-making.

CONCLUSION

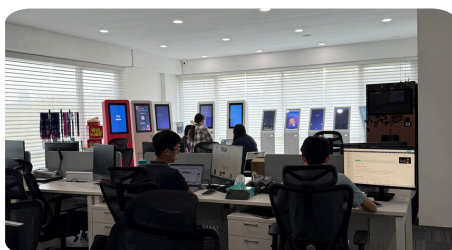
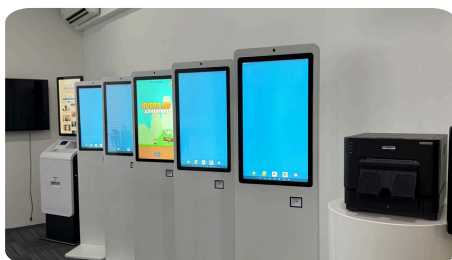
Overall, the industrial training at Frontdesk Sdn. Bhd. was a meaningful and enriching experience. It enhanced students' understanding of real-world technology applications, strengthened their technical and professional skills, and prepared them for future careers in the technology industry. The exposure gained from this training has significantly contributed to personal development and career readiness.

The trainees would like to express sincere appreciation to Frontdesk Sdn. Bhd. for providing the opportunity to undergo industrial training, as well as for the guidance, support, and knowledge shared throughout the training period.

COMPANY OVERVIEW

During the industrial training period, trainees were first introduced to the company's background, organizational structure, and core products. They were briefed on how Frontdesk develops and deploys its digital solutions for clients. Throughout the training, students were exposed to real projects and industry workflows, including software development processes, system integration, testing, and deployment. Under the guidance of experienced supervisors, trainees participated in assigned tasks and observed how teams collaborate to meet project requirements and deadlines.

In addition to technical exposure, the training provided valuable insight into professional working culture. Trainees learned the importance of communication, teamwork, time management, and responsibility in a fast-paced industry environment. Regular discussions and mentoring sessions helped students understand industry expectations and improve their problem-solving and analytical skills.



Capturing a meaningful moment Wan Nuha, Arshad Bhuiyan and our lecturer, Dr Neo during the industrial visit.