Customer Support FAQ

Q: How can I check my account balance?

A: Customers can check balances through mobile banking, internet banking, or branch visits.

Q: What are branch working hours?

A: Branches operate Monday to Friday, 9 AM to 4 PM.

Q: How do I reset my internet banking password?

A: Password reset can be done through the official website or customer support.

Q: How do I contact customer support?

A: Customers can call 1800-000-111 or email support@bankexample.com.