## Project Design Phase Proposed Solution Template

Date	26-06-2025
Team ID	LTVIP2025TMID55247
Project Name	DocSpot
Maximum Marks	2 Marks

## **Proposed Solution for DocSpot App**

S. No.	Parameter	Description
1	Problem Statement (Problem to be solved)	Patients often face long wait times, inconvenient appointment scheduling, and poor communication with healthcare providers. On the provider side, managing slots, follow-ups, and patient data remains inefficient.
2	Idea / Solution Description	DocSpot is a full-stack healthcare appointment booking platform that connects patients with healthcare providers. It features real-time availability, secure appointment scheduling, digital payments, and reminders. Admin tools help manage users and service quality.
3	Novelty / Uniqueness	<ul> <li>Real-time appointment availability</li> <li>Role-based access for patients/doctors/admins</li> <li>Secure payment integration</li> <li>SMS/email reminders</li> <li>Option for teleconsultation (video call integration)</li> </ul>
4	Social Impact / Customer Satisfaction	<ul> <li>Reduces patient wait times and no-shows</li> <li>Empowers rural or remote access to care via telehealth</li> <li>Enhances patient-provider communication</li> <li>Digitally transforms outdated booking systems</li> </ul>
5	Business Model (Revenue Model)	-Freemium model for clinics with basic features  - Subscription for advanced features (analytics, teleconsultation, branded portal)  - Transaction fee on payments (optional)  - White-label B2B partnerships with hospitals
6	Scalability of the Solution	Designed for clinics, hospitals, and telehealth startups  - Global-ready with multi-language, multi-timezone, and multi-currency support  - Mobile-first UX with future React Native or Flutter app

- Modular microservices-based backend for flexibility