

CAREER OBJECTIVE

- To work for a reputed organization where I can enhance my skills and build up a good foundation for my career and utilize it efficiently for company's growth.

ACCOMPLISHMENTS

- Created presentations in concise & well-researched manner on new product feature ideas & opportunities by collaborating with product owners which helped to break a deal with a Pharma Client.
- Proactively sought and suggested process improvement initiatives related to planning, reporting, or analytic process.
- Appreciated by my management for being flexible and agile across different processes based on the client needs.
- Held Knowledge Transfer sessions for my peers and on-boarding staff covering day to day tasks along with Business knowledge.

EDUCATION PROFILE

- Completed B-Tech (Information Technology) in 2015 from Geethanjali College of Engineering and Technology, with 71.58%.
- Intermediate (M.P.C) from Sri Chaitanya Jr. Kalasala, Mar 2011 with 88%.
- S. S. C from St. Francis De Sales High School, Mar 2009 with 87%.

EXPERIENCE

InterCAD Systems (August 2019 – April 2021) – Business Analyst

Working with multiple existing and new clients in order to drive Business growth, sales and cost efficiency with minimal operating cost and optimal service.

Responsibilities

- Engage client to gather software requirements/business rules and ensure alignment with development teams.
- Identify and reconcile errors in client data to ensure accurate business requirements.

- Draft and maintain business requirements and align them with functional and technical requirements.
- Develop business architecture using requirements such as scope, processes, alternatives, and risks.
- Communicate client's business requirements by constructing easy-to-understand data and process models.
- Perform data analysis and work with key stakeholders to identify data issues and root causes, recommend solutions based on analysis.
- Act as a global process owner for quoting and opportunity management
- Measure the effectiveness of solutions in a quantitative manner using numbers from within the network and external sources.
- Support the commercial team by developing reports used to evaluate sales/volume trends, existing and potential customers, and other key indicators in support of B-Line's business initiatives (KPIs, Scorecards).
- In addition to familiarity with big data query tools, it will be an added advantage for the candidate to have a statistical bent of mind with exposure to concepts such as correlation, regressions and so on.

Wipro (June 2017 – April 2019) – Business Analyst

As a Business Analyst Created test plans, documented test cases and executed tasks, achieving optimal pass rate on all releases.

- Assisted with UAT, developing and maintaining quality procedures, and ensured that appropriate documentation is in place.
- Performed analysis and presented results using SQL, MS Access, Excel, and Visual Basic scripts.
- Used Microsoft SQL Server 2012,2014,2016 for remote database.
- Create daily reports in designed Excel spreadsheet with pivot tables.
- Manipulated files and their associated data for rapid delivery to clients or loading onto internal databases using EXCEL Files.
- Wrote and analysed trending reports, drew extrapolations from findings to/with the project manager and the commercial team (Excel, SQL Queries).
- Rebuilt vendor relationships, increased consumer engagement and improved sales team performance.
- Interviewed business clients to analyse their business requirements and recommend and design technological improvements to their business processes and operational procedures tracked using SmartDraw and JIRA.
- Integrated business solutions with organizational goals while reaching consensus of the stakeholders.
- Actively participated / arranged with number of iterations between team and customer on domain related tasks.

- Understand the business requirements and identified gaps in different processes and implemented process improvement initiatives across the business improvement model.
- Create PowerPoint presentation decks for displaying results of the Analysis based on Scenarios, recommendations, gaps and case study.

Intelenet (April 2016 – May 2017) – Analyst

Experience of 16 months in Intelenet as Process Analyst and QA

Tool Used: Crowd Compute

Project rolled on: Google Fiber

Responsibilities

- Worked on few projects involving transfer of Customer/Business requirements to technical needs per the Ad-hoc requests we receive.
- Collaborating with Junior Quality Analysts in formulating test cases for the project.
- Responsible in identifying risks, mitigate them and keep Project Managers update on the same.
- Reviewing Quality assurance process in ensuring we get the best results.
- Handling buddy up sessions for freshers on the project.

DECLARATION

I hereby declare that all the above-mentioned information is true to the best of my knowledge and belief.

DEEPIKA VANGARI