

Ticket Show Overview

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Summary

Goals

Features

Creation of Show

Creation of Single Show Functionality

Creation of Multi-day Show Event or Festival Show

Listing of Shows

Staff's ability to select shows that will be displayed on home/ticket page

Show Listing on Homepage

Show Listing on Artist Profile - Viewer's POV

Cancellation/Deletion of Show

General:

Merch or Addons

General Description

Risks

Open Questions

Follow-up Tasks

Summary

This document contains the business rule and flow of the ticket show.

Ticket show is a show where the artist or staff can add details about and can be schedule ahead of time. All active and valid user can view the details of the scheduled show and buy a ticket for it

Goals

To have the following features:

- Ability to schedule a single show on the user end and on the admin
- Ability to schedule multiple day show on admin
- Purchase single show and multiple ticket shows
- Ability to purchase the entire show at discounted price
- Ability to start and stop the show in the admin
- Ability to release payments to the artist
- Ability to release payments to the volume (hold the payment from the artist)
- Ability for the admin to create ticket show add ons
- Ability to give users a free access to a ticket show

Features

Creation of Show

Creation of Single Show Functionality

- Artist are able to create/edit scheduled show on [`/scheduled_show/setup`](#)
- Staff are able to create/edit artist show on [`/staff_tools/manage_ticket_shows/`](#)

:method: POST

:path: `/scheduled_show/create-show/one-time/`

Field	Description
artist	Artist of the show. This is a stage slug
type	Show type. This can be “one-time” or “festival”
title	Title of the created show
poster	An image that will be displayed on the details of the show (ticket

	details and ticket card)
logo	An image that will be used on the user site offline banner
banner	An image that will be used on as a background image of the offline banner
is_fanclub_free	Settings of the show where the subscriber can get free ticket access to the show
is_mods_free	Settings of the show where the moderators can get free ticket access to the show
allowed_users	User that will get a free ticket access to the show
description	Description of the show
timezone	Local timezone of the user who created the show
scheduled_start	Scheduled start date and time of the created show
scheduled_end	Scheduled end date and time of the created show
price	Price in \$ of the created show. This can be 0 if the show is free

Form Data Example

```

type: "one-time"
artist: "aang"
title: "This is the title of my show"
poster: "{link of the uploaded image}"
logo: "{link of the uploaded image}"
banner: "{link of the uploaded image}"
is_fanclub_free: true
is_mods_free: true
allowed_users: "ping, irisx"
description: "This is the description of my show"
timezone: "Asia/Manila"
scheduled_start: "2022-08-10T02:00:00.000Z"
scheduled_end: "2022-08-10T03:00:00.000Z"
price: "1.99"

```

Creation of Multi-day Show Event or Festival Show

- Only staff can create a multi-day event on /staff_tools/manage_ticket_shows/
- Festival show is a type of ticket show the staff can schedule multiple event in one show
e.g

String Cheese Incident will have a 2 days event that will be happening in December 3 to December 5, 2022.

- If the staff doesn't toggle separate pricing field, the price for every single subshow should be the same but the entire event price can be change to any discounted price. If there is no discounted price added the entire event price will be the total amount of all subshow
- If all subshows is set to free the entire event price is also free and vise versa (if the subshow is not free the entire event price cannot be free)

e.g

Festival show with 3 subshow (subshow price = \$5 each, entire show price = \$12)

- if the user purchase 2 single subshow they will pay \$10
- If the user purchase 3 single subshow (not the entire event) they will pay \$15
- if the user purchase the entire show they will pay at discounted price which is \$12

:method: POST

:path: /scheduled_show/create-show/festival/

Field	Description
artist	Artist of the show. This is a stage slug
type	Show type. This can be "one-time" or "festival"
title	Title of the created show
poster	An image that will be displayed on the details of the show (ticket details and ticket card)
logo	An image that will be used on the usersite offline banner
banner	An image that will be used on as a background image of the offline banner
is_fanclub_free	Settings of the show where the subscriber can get free ticket access to the show
is_mods_free	Settings of the show where the moderators can get free ticket access to the show

allowed_users	User that will get a free ticket access to the show
description	Description of the show
timezone	Local timezone of the user who created the show
price	Entire price in \$ of the created multi-day show. This can be 0 if the show is free
price_per_show	Price of every single subshow
festival_sub_shows_list	Detailed list of single subshow. Includes type, scheduled_start and scheduled_end

festival_sub_shows_list form data

Field	Description
title	Title of the single subshow
scheduled_start	Scheduled start date and time of the single sub show
scheduled_end	Scheduled end date and time of the single sub show

Form Data Example

```

type: "one-time"
artist: "aang"
title: "This is the title of my show"
poster: "{link of the uploaded image}"
logo: "{link of the uploaded image}"
banner: "{link of the uploaded image}"
is_fanclub_free: true
is_mods_free: true
allowed_users: "ping, irisx"
description: "This is the description of my show"
timezone: "Asia/Manila"
price: "3"
price_per_show: "1.99"
festival_sub_shows_list: {
    "title": "show1",
    "scheduled_start": "2022-08-10T02:00:00.000Z",
    "scheduled_end": "2022-08-10T03:00:00.000Z"
}
festival_sub_shows_list: {
    "title": "SHOW2",
    "scheduled_start": "2022-08-11T02:00:00.000Z",
    "scheduled_end": "2022-08-11T03:00:00.000Z"
}

```

Listing of Shows

Staff's ability to select shows that will be displayed on home/ticket page

On `/staff_tools/manage_ticket_shows/` page, there will be a `Display on Ticket Page` checkbox where admin or staff can set it to true.

Only upcoming and ongoing shows are able to add on home/ticket page.

Shows on home/ticket page that is already ended will be filtered out.

`:method: POST`

`:path: /scheduled_show/display_on_ticket_page`

Field	Description
<code>show_slug</code>	Unique identifier of a show
<code>display_on_ticket_page</code>	Show property that can be set to <code>true</code>

Form Data Example

```
show_slug: "8JPvuD"  
display_on_ticket_page: true
```

Show Listing on Homepage

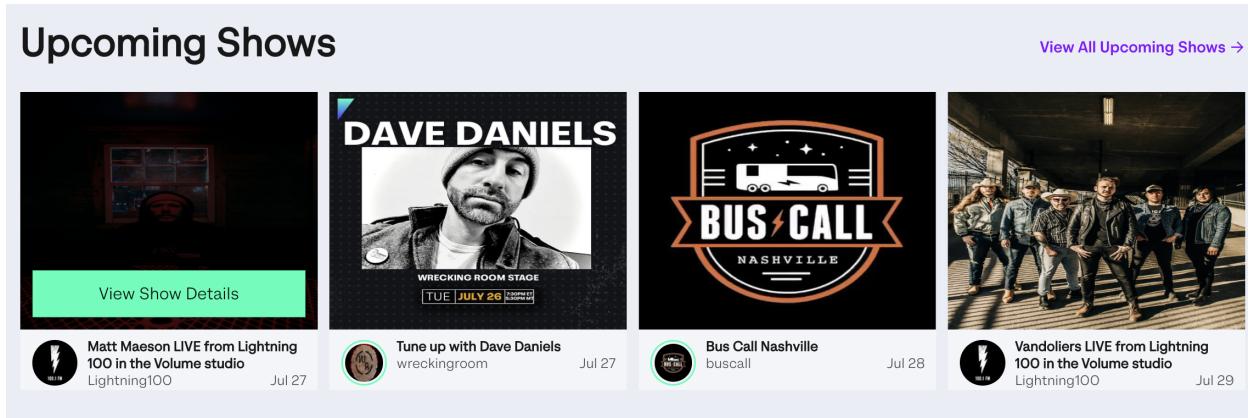
- A maximum of 5 `pending` or `started` shows with `display_on_ticket_page` property set to `true` will be listed on homepage under **Upcoming Shows** section.
- Show card will display the following details of the show
 - Uploaded ticket show poster
 - Title of the show
 - Artist avatar and username

- Scheduled date if there is any
- Hovering over cards should show [View Show Details](#)

The design can be viewed here:

<https://www.figma.com/file/bm9D6YgEgcTEGYRY2xX8Tt/Volume-Design-System-2.0?node-id=13997%3A228287>

example design:



- Clicking the [View Show Details](#) will redirect the user to ticket's details page
- Clicking the [View All Upcoming Show](#) will redirect the users to ticket page

Show Listing on Artist Profile - Viewer's POV

- Upcoming Show Section
 - Atleast 10 upcoming shows of the artist will be listed on artist profile, sorted by scheduled_start in ascending order

About Videos Shows

3rdandlindsley's Upcoming Ticket Shows

[See All Ticketed Shows →](#)

- See all button will be available
 - If user clicks on the see all button both upcoming and past shows of the artist will be displayed
 - Past shows is sorted by scheduled end in descending order

About Videos Shows

← Back to 3rdandlindsley's Show Schedule

3rdandlindsley's Upcoming Shows (3)

3rdandlindsley's Past Shows (5)

- Attending Show Section
 - Artist have the ability to hide their attending shows in their profile and if it's hidden *attending show* section wont show
 - Atleast 10 attending shows of the artist will be listed on artist profile, sorted by `scheduled_start` in ascending order

- See all button will be available
 - If user click on the see all button all attending shows of the artist will be displayed
- Attended Shows
 - Atleast 10 attended shows of the artist will be listed on artist profile, sorted by scheduled end in descending order
 - See all button will be available
 - If user click on the see all button all attending shows of the artist will be displayed

Cancellation/Deletion of Show

Cancellation of One Time Show Validations

- Artist are able to cancel upcoming show with any date on their stage (as long as the show was not started), show is automatically removed from their stage.
- Staff are able to cancel upcoming show with any date on /staff_tools/manage_ticket_shows/ (as long was the show was not started).
- Viewer who purchased a show that has been cancelled will automatically be refunded.
 - The show will be removed on the attending shows of the viewer
 - The show will be removed on the upcoming show of the artist

Cancellation of Festival Show Validations

- Only staff are able to cancel a festival or sub show on /staff_tools/manage_ticket_shows/ (as long as the show was not started).
- Cancelling of sub show

- If a viewer already made a transaction, the show can no longer be cancelled

General:

- If show is not started on the scheduled date, the show will automatically moved to the past show when the scheduled date is ended.
- Started and ended show cannot be cancelled.
- If the show is on the offline banner and it has been cancelled, the show on offline banner will automatically removed.
- tbd show can be cancelled anytime as long as the show was not started.
- In ticket details page a cancelled show banner should be “This show is cancelled.”

The screenshot shows a ticketing interface for 'vo:ume'. At the top, a large banner displays the message 'This show is cancelled.' Below this, there are two tabs: 'Upcoming Ticked Shows' and 'Shows Sales'. The 'Shows Sales' tab is active, showing a single entry for 'Testing' with a thumbnail image of a person with dark hair. The main content area displays the following information:

Test1

Demo2
Demo2

Oct 12, 2022 12:00 AM SST

\$1.99 / 40 AMPs

Www

[Share Show](#) [Go to Profile](#)

Merch or Addons

- Creation of Merch (Addons)
 - Only staff can create an add-ons for ticketshows
 - Merch can only be added to the show after show creation
 - Add-ons has is pre-defined list of prices

| :method: POST

:path: /scheduled_show/create_add_on/

Field	Description
show_slug	Unique Identifier of the show where the merch will be added
title	Title of the merch
description	Description of the merch
price	Price of the merch
poster	Image related to merch

Form Data Example

```
show_slug: "JWseAo"
title: "This is the title of my add ons"
description: "Lorem ipsum dolor sit amet, consectetur adipiscing elit."
price: 5.99
poster: "{link of the uploaded image}"
```

General Description

- Ticket Prices
 - Pre-defined list of price in \$ and AMPs
- Ticket earnings
 - Volume will get 20% of total ticket sales for processing fees
- Addons earnings
 - Volume will get 20% of total add-ons sales for processing fees
- Show Type
 - Pre-defined list of show type (one-time and festival)
- Giving user a free access to the show
 - Artist/staff have an option in the show creation whether to give a free access to mods/subs or even a specific users. They could also set the show price to free.

- Free for subs functionality
 - Scope
 - Upon create/edit of show all subscriber will be given a free ticket to access the show
 - Limitation on the current implementation
 - If the user subscribe to the artist after creating a show they will not be given a free access to the show unless the artist/staff has edited the show
- Free for mods functionality
 - Scope
 - Upon create/edit of show all moderators will be given a free ticket to access the show
 - Limitation on the current implementation
 - Moderators are not informed that they have a free access to the show when visiting the ticket show details page because they still can buy the ticket, unless the show is already started

Risks

Highlight risks so your reviewers can direct their attention here.

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Open Questions

Ask any unresolved questions about the proposed solution here.

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Follow-up Tasks

What needs to be done next for this proposal?

- User must be given a ticket to the artist show with free for subs setting after subscribing the artist

- Free ticket given to the subscriber must be revoked if the subscription has been expired before the show start

Manage Ticketed Shows

Artist	Title	Type	Scheduled Date	Actual Time	Duration	Status
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Manage Ticketed Shows

Artist	Title	Type	Scheduled Date	Actual Time	Duration	Status
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