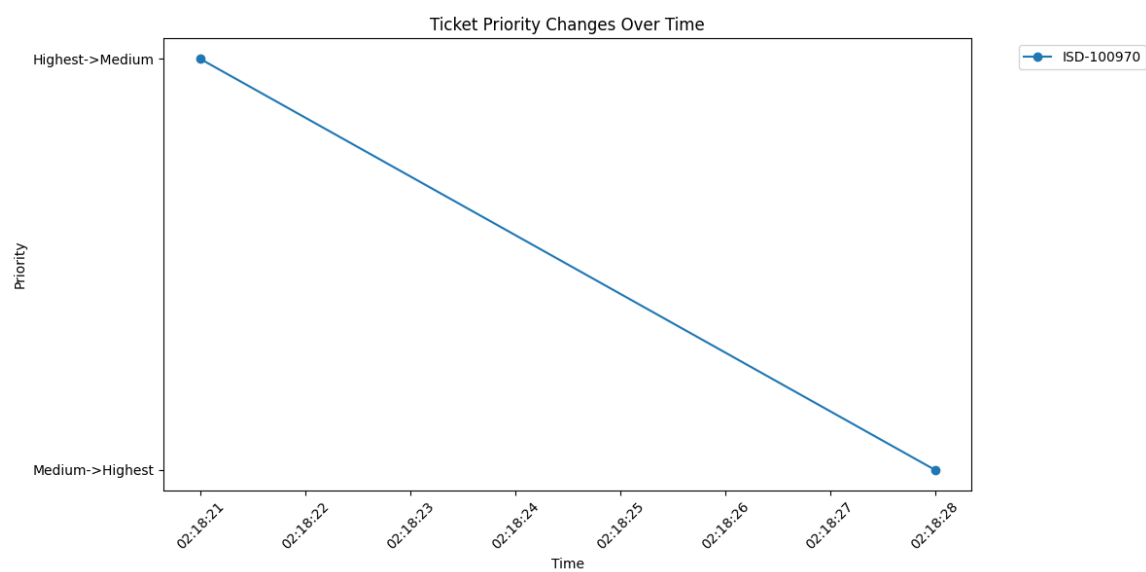


# Pepsico Weekly Report - Week 20

## Executive Summary

Total Tickets: 147  
P1 Tickets: 12  
Cancelled/Resolved: 22

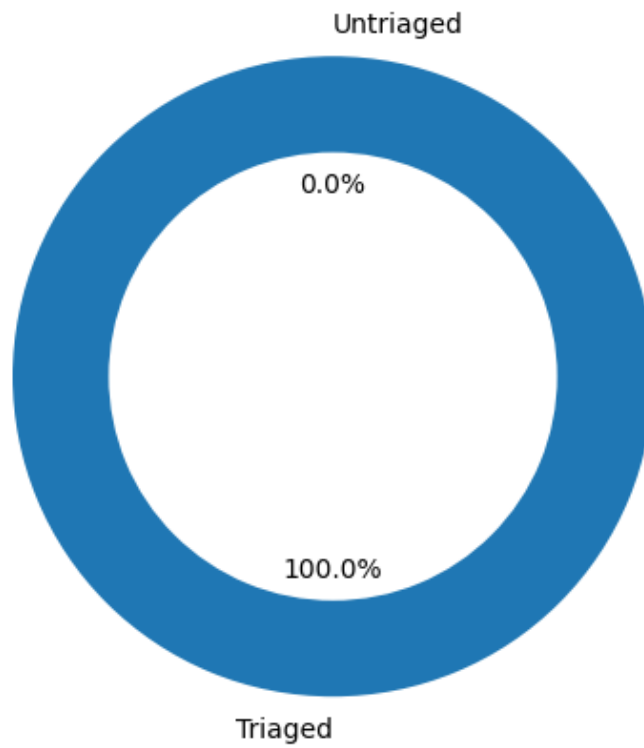
## Priority Changes



## P1 — Post Mortems

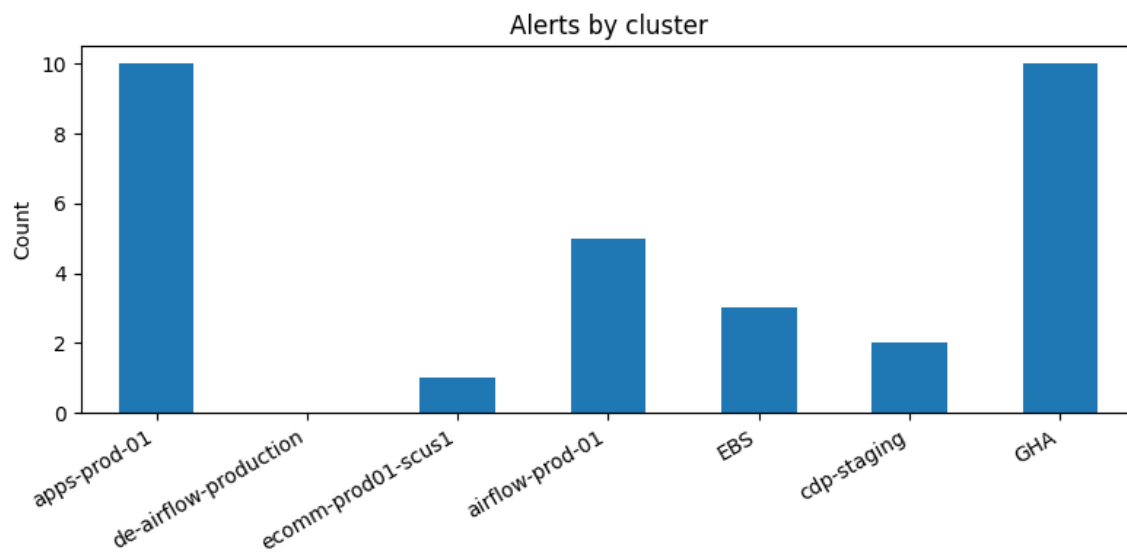
- 2025-05-21 G.com \$0 Orders (2025-05-21)
- 2025-05-21 SCHIP Frontend – Production (2025-05-21)

## ISD Board Initial Troubleshooting

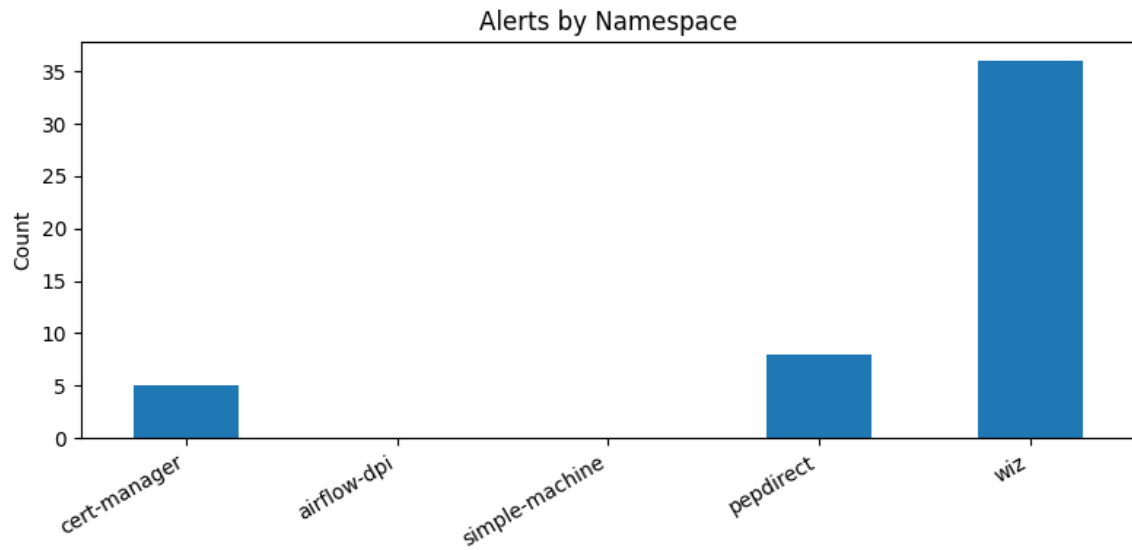


■ Initial triaging: 100.0% (122 of 122 tickets triaged)

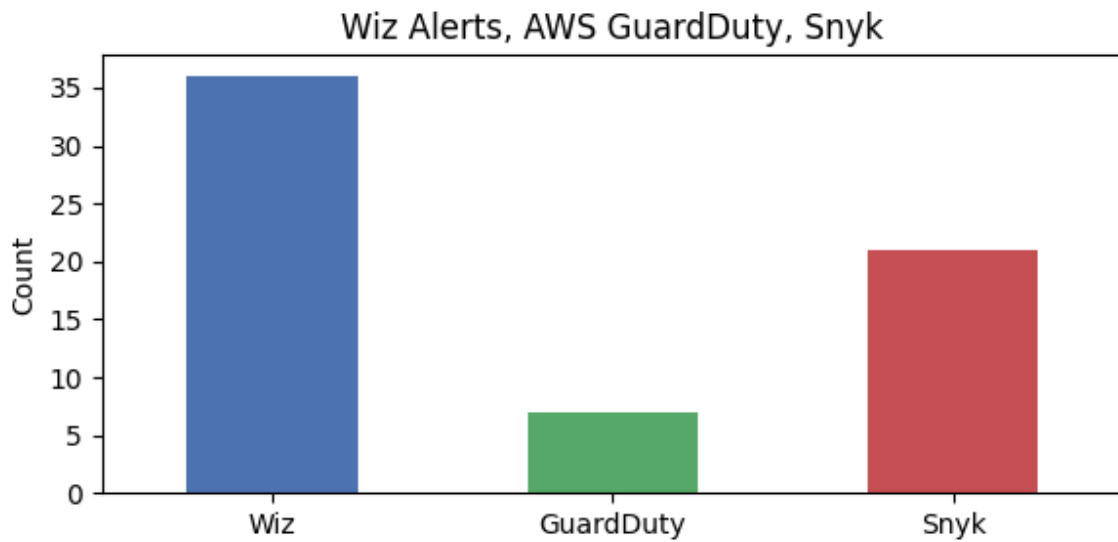
## Alerts by Cluster



## Alerts by Namespace

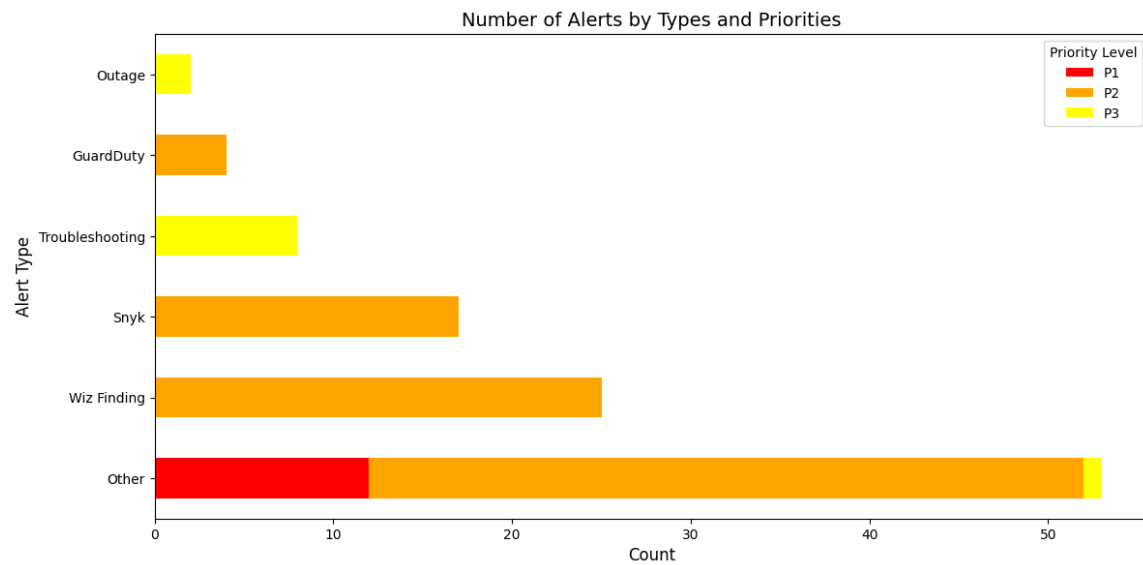


## Wiz Alerts, AWS GuardDuty, Snyk

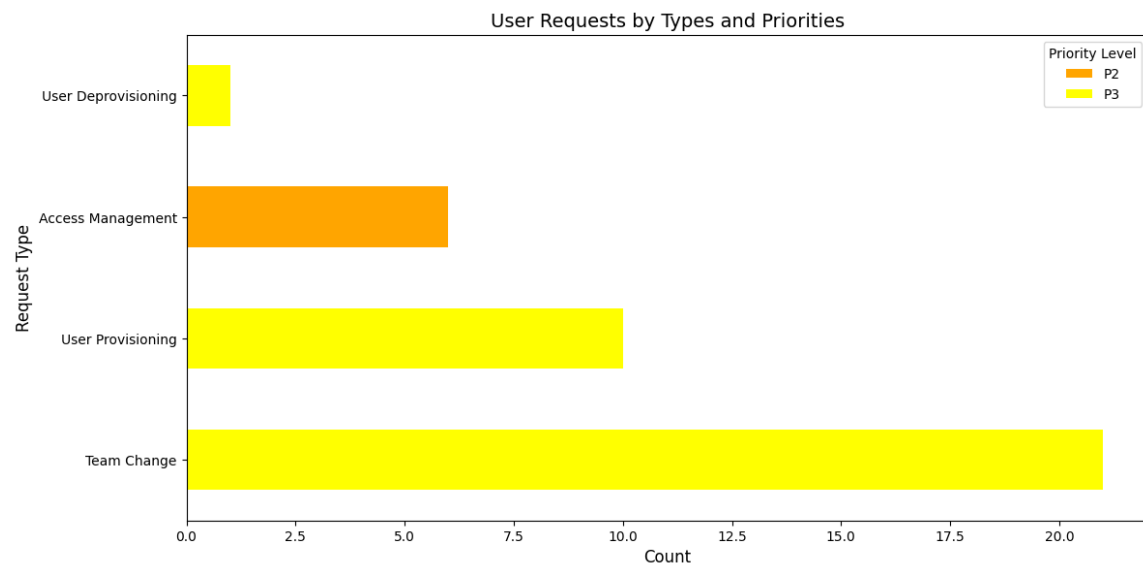


## Legacy Visualizations

## Cluster Distribution



## Namespace Distribution

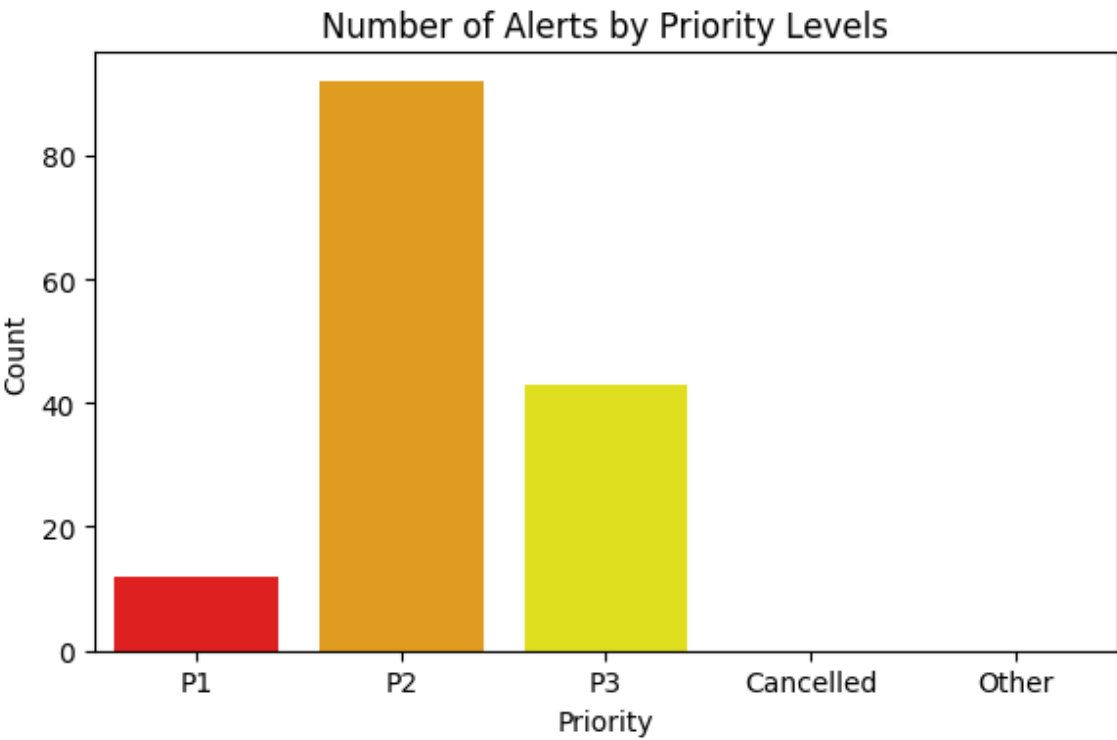


# P1 Alerts

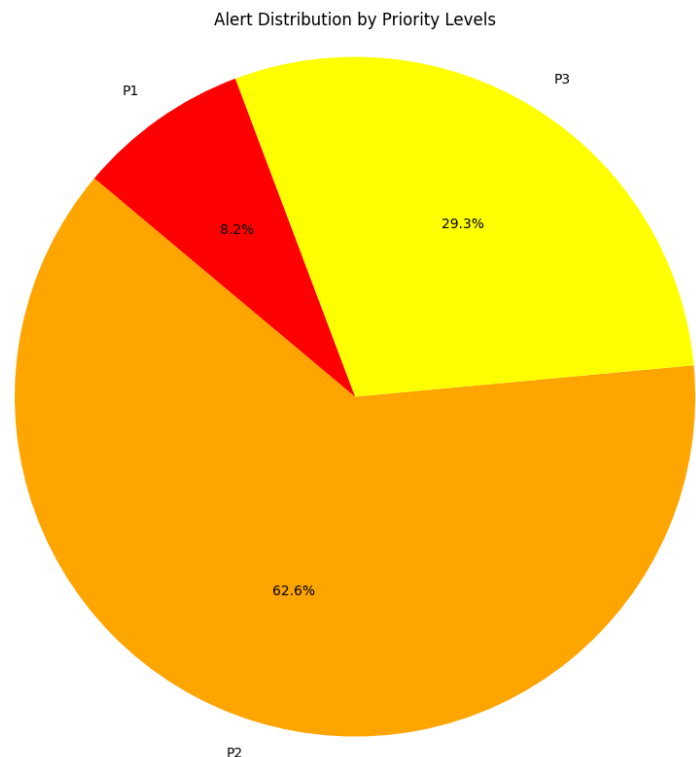
List of P1 Alerts

issue key	summary
ISD-100988	[P2] [Triggered] [Synthetics] SCHIP Frontend - Production
ISD-100985	[P1] [Triggered] [Synthetics] Production orders dashboard HTTP ping
ISD-100974	[P1] [Triggered] [Synthetics] Production orders dashboard HTTP ping
ISD-100973	[P1] [Triggered] [Synthetics] Production orders dashboard HTTP ping
ISD-100972	[P2] [Triggered] [Synthetics] SCHIP Frontend - Production
ISD-100971	[P1] [Triggered] [Synthetics] Production orders dashboard HTTP ping
ISD-100970	[P1] [Triggered] [Synthetics] Production orders dashboard HTTP ping
ISD-100969	[P2] [Triggered] [Synthetics] SCHIP Frontend - Production
ISD-100968	[P2] [Triggered] [Synthetics] SCHIP Frontend - Production
ISD-100967	[P1] [Triggered] [Synthetics] Production orders dashboard HTTP ping
ISD-100966	[P1] [Triggered] [Synthetics] Production orders dashboard HTTP ping
ISD-100965	[P2] [Triggered] [Synthetics] SCHIP Frontend - Production

# Priority Distribution



# Weekly Trend



# Ticket Lists

## Duplicate List

- ISD-100989: [P2] [Triggered on {@git.repository.id:github.com/pepsico-ecommerce/galileo}]...
- ISD-100985: [P1] [Triggered] [Synthetics] Production orders dashboard HTTP ping
- ISD-100974: [P1] [Triggered] [Synthetics] Production orders dashboard HTTP ping
- ISD-100973: [P1] [Triggered] [Synthetics] Production orders dashboard HTTP ping
- ISD-100972: [P2] [Triggered] [Synthetics] SCHIP Frontend – Production
- ISD-100971: [P1] [Triggered] [Synthetics] Production orders dashboard HTTP ping
- ISD-100970: [P1] [Triggered] [Synthetics] Production orders dashboard HTTP ping
- ISD-100969: [P2] [Triggered] [Synthetics] SCHIP Frontend – Production
- ISD-100967: [P1] [Triggered] [Synthetics] Production orders dashboard HTTP ping
- ISD-100950: [P2] [Triggered on {@evt.name:Access Management}] (Datadog) Security notifica...
- ISD-100948: (DNS) threshold reached for the dns response time on environment:production,k...
- ISD-100941: kube\_cluster\_name:airflow-prod-01 has multiple alerts relating to servicename...
- ISD-100930: (Pepdirect) horizontalpodautoscaler utilization rate is high on horizontalpod...
- ISD-100925: (k8s) Pods are restarting multiple times on environment:prod,kube\_cluster\_nam...
- ISD-100921: (Pepdirect) horizontalpodautoscaler utilization rate is high on horizontalpod...

## Canceled List

- ISD-100993: User Provisioning Request for (Won't Do)
- ISD-100987: Snowflake Public Key for (Won't Do)
- ISD-100953: Team Change for CDP - DTC - Other (Won't Do)
- ISD-100946: Team Change for DPI - DNA - Azure (Duplicate)

## Other Cancellations

- ISD-100999: {@asset:kubeflow/deployment.apps/model-registry-deployment} [Snyk] [MLOps] Ne... (non-infra)
- ISD-100987: Snowflake Public Key for (Won't Do)
- ISD-100919: {@asset:dsa-galileo/deployment.apps/ml-pipeline-visualizationserver} [Snyk] [... (non-infra)
- ISD-100918: {@asset:kubeflow/deployment.apps/ml-pipeline-visualizationserver} [Snyk] [MLO... (non-infra)
- ISD-100917: {@asset:dsa-supplychain/deployment.apps/ml-pipeline-visualizationserver} [Sny... (Done)
- ISD-100912: {@asset:nginx-ingress-internal/deployment.apps/nginx-ingress-internal-helm-in... ()
- ISD-100911: {@asset:dsa-schip/deployment.apps/ml-pipeline-visualizationserver} [Snyk] [SD... (non-infra)
- ISD-100910: {@asset:dsa-all/deployment.apps/ml-pipeline-visualizationserver} [Snyk] [SDNA... (non-infra)
- ISD-100909: {@asset:dsa/deployment.apps/ml-pipeline-visualizationserver} [Snyk] [SDNA] Ne... (non-infra)
- ISD-100908: {@asset:dsa-team/deployment.apps/ml-pipeline-visualizationserver} [Snyk] [SDN... (non-infra)
- ISD-100907: {@asset:dsa-cdna/deployment.apps/ml-pipeline-visualizationserver} [Snyk] [CDN... (non-infra)
- ISD-100906: {@asset:dsa-orpheus/deployment.apps/ml-pipeline-visualizationserver} [Snyk] [... (non-infra)
- ISD-100905: {@asset:dsa-cdna/deployment.apps/ml-pipeline-visualizationserver} [Snyk] [SDN... (non-infra)
- ISD-100904: {@asset:dsa-marketing/deployment.apps/ml-pipeline-visualizationserver} [Snyk]... (non-infra)