

Business Case: Capital Asset Summary

Part I: Summary Information and Justification (All Capital Assets)

Section A: Overview & General Information

Date Investment First Submitted: 2009-06-30
Date of Last Change to Activities: 2021-04-29
Investment Auto Submission Date:
Date of Last Investment Detail Update: 2020-09-29
Date of Last Business Case Update: 2020-09-30
Date of Last Revision: 2021-04-29

Agency: 202 - U.S. Army Corps of Engineers **Bureau:** 00 - Agency-Wide Activity

1. Name of this Investment: Corps of Engineers Financial Management System (CEFMS) II

2. Unique Investment Identifier (UJI): 202-000001010

Section B: Investment Detail

- Provide at least one Agency Strategic objective code ([A-11 Section 230](#)) and/or Agency Priority Goal code ([A-11 Section 250](#)) that this investment aligns to on performance.gov. If this investment aligns to more than one Agency strategic objective code and/or Agency Priority goal code list all that apply. If your agency does not report to performance.gov please use "0". This is required for Agency IT Portfolio Summary Part 1 and Part 2 Investments, not for Part 3 Investments.**

Agency Strategic Objective(s):

0: Not Applicable

Agency Priority Goal(s):

0: Not Applicable

- Briefly describe the investment's return on investment, including benefits internal and external to the government and outcomes achieved or planned.**
CEFMS II modernization will streamline business processes, improve financial visibility of project execution, improve decision making with timely and reliable dashboard information at a glance and analytical capabilities and provide a more efficient workforce with improved performance and mobile applications. CEFMS II internal USACE customers include all civilian employees of the Corps of Engineers (COE) and all active duty military personnel currently assigned to the COE. CEFMS II is used to record Time & Attendance for all civilian employees, is used to prepare and approve travel orders and process travel claims for all USACE employees (civilian and active duty military). CEFMS II is also the point-of-entry for all financial actions on all projects and programs worked on and administered by USACE personnel. Project managers are able to obtain 'real time' information on total funds authorized for their projects, funds available for obligation, and financial status of contract actions in support of those projects. Program

managers who oversee a number of projects within a district, region, or Corps-wide can also access any one of the 62 USACE databases for 'real time' information. Federal customers include Department of Energy, FEMA, Department of Justice, Immigration & Naturalization Service, and many other Federal agencies and departments outside the Department of Defense. Because the Corps does work for all of these Federal agencies on a 'reimbursable' basis, the agencies depend on the accuracy and reliability of monthly bills, which are supported by actual costs recorded and maintained in CEFMS II. CEFMS II supports foreign governments through the recordation of obligations, costs, and disbursements and summary financial reports for the Foreign Military Sales (FMS) program. Other CEFMS customers include private sector contractors who support our missions. CEFMS II is used to record private sector contracts, contractor invoices, and process contract payments, including Electronic Fund Transfer (EFT) payments. CEFMS also supports state/local entities with whom we partner on projects like levee maintenance and flood control/abatement construction. CEFMS II is used to record and track the 'Government' and 'Cost Share Partner' portions of these projects that are jointly funded, and subject to congressionally mandated cost share percentages. CEFMS II provides reliable and timely financial information for managing USACE financial operations and has been instrumental in enabling USACE to successfully receive Chief Financial Officer (CFO) Audit unqualified opinions from the DoD Inspector General.

3. **If this investment will result in the elimination or the reduction of another major or non-major investment(s), please complete the following:**

Table I.B.1 Affected Investment Information	
Investment UJI	To Be Status
NONE	

4. **Does the Investment currently include an intra- or inter-Agency shared service (common, shared, or centralized solution)?:**

NO

5. **Does the Investment plan to include an Intra- or Inter-Agency shared service that it does not currently include (common, shared, or centralized solution)?:**

NO

6. **If systems contained in this Investment collect data from the public, please identify the OMB Control Numbers which authorize that data collection as per the Paperwork Reduction Act. Use [Reginfo](#) at the following link to identify information collection requests and OMB control numbers. Agencies can work with their Records Officers to determine the applicability.**

7. **Provide the name of the Investment-level project manager:**

Terry L . Burgin

8. **Select the qualification/experience level of the Investment-level project manager (select one):**

1 - FAC-P/PM(DAWIA-3)- Senior

Section C: Life Cycle Costs

1. Provide the total estimated life cycle costs for the investment in millions. Note: Do not enter information in the grey cells as these will be calculated.

Table I.C.1 Life Cycle Costs				
	PY-1 & Prior	PY 2021	CY 2022	BY 2023
Planning Costs:	0	0	0	0
DME (Excluding Planning) Costs:	\$6.831000	\$5.831000	\$3.000000	\$3.131000
DME (Including Planning) Govt. FTEs:	0	0	0	0
Sub-Total DME (including Internal Labor (Govt. FTE)):	\$6.831000	\$5.831000	\$3.000000	\$3.131000
O & M Costs:	\$18.510000	\$23.071000	\$18.454000	\$18.612000
O & M Internal Labor (Govt. FTE):	\$2.655000	\$3.690000	\$3.799166	\$3.799000
Sub-Total O & M Costs (Including Internal Labor (Govt. FTE)):	\$21.165000	\$26.761000	\$22.253166	\$22.411000
Total Cost (Including Internal Labor (Govt. FTE)):	\$27.996000	\$32.592000	\$25.253166	\$25.542000
Total Cost Internal Labor (Govt. FTE) costs:	\$2.655000	\$3.690000	\$3.799166	\$3.799000
# of FTE rep by costs:	35	30	30	30
Total change from prior year final President's Budget (\$)		\$32.592000	\$25.253166	
Total change from prior year final President's Budget		0.00%	0.00%	

Table I.C.1 Life Cycle Costs				
	PY-1 & Prior	PY 2021	CY 2022	BY 2023
(%)				

2.
 - a. **In which year did or will this investment begin? (specify year - e.g., PY-1= 2019)**
1988
 - b. **In which year will this investment reach the end of its estimated useful life? (specify year - e.g., FY+5 = 2027)**
2030
3. **Compare the funding levels for PY and CY to the final FY 2022 President's Budget for those same years. Briefly explain any significant changes. When making comparisons, ensure that you compare same-year-to-same-year (e.g., the FY20 level for 2020 versus the FY21 level for 2020):**
 In PY19 & PY20, CEFMS received additional FFS for DME funding for Cloud Service Provider. No significant increases are budgeted for BY21.

Business Case Detail: Performance Measurement Report

Section A1: General Information

1. **Name of this Investment:** CORPS OF ENGINEERS FINANCIAL MANAGEMENT SYSTEM (CEFMS) II
2. **Unique Investment Identifier (UII):** 202-000001010

Section C1: Projects Table

Projects Table C.1

Unique Project ID	Project Name	Project Goal	Project Start Date	Project Completion Date	Project Lifecycle Cost (\$M)	Software Project?
B	CEFMS II Modernization-Phase II	Migrate from Oracle forms applications to a modern, user friendly web-based application	10/01/2018	09/30/2019	\$3.1	Yes
C	CEFMS II Modernization-Phase III	Migrate from Oracle forms applications to a modern, user friendly web based application	10/01/2019	12/28/2020	\$4.3	Yes
D	CEFMS II Modernization-Phase IV	Migrate from Oracle forms applications to a modern, user friendly web based application	10/01/2020	09/30/2021	\$2.2	Yes

Section C2: Project Activities

1. Provide all non-agile project activities for projects in Table C.1 that started in a previous FY (PY and earlier) and that have not been completed by the beginning of the CY, as well as activities that are scheduled to start in the current FY and BY.

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
B	Phase 1 Modernization of Modules	Modernize the Customer Inquiry, Access Request Management and Document Authorization Modules.	B.1	2018-10-01	2018-10-01	2018-09-26	2019-09-30	2019-09-30	2019-09-25	0.581402	0.581402	0.581420
B	Phase 2 Modernization of Modules	Modernize the Purchase Request, Invoice, Receiving Report and Time and Attendance	B.2	2018-10-01	2018-10-01	2018-09-26	2019-09-30	2019-09-30	2019-09-25	2.170263	2.170263	2.170263

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
		Modules.										
B	Phase 3 Modernization	Modernize the Data Manager Screens.	B.3	2018-10-01	2018-10-01	2018-09-26	2019-09-30	2019-09-30	2019-09-25	0.336643	0.336643	0.336643
C	Planning iteration	Create product backlog	C.1	2019-10-15	2019-10-15	2019-10-15	2019-11-15	2019-11-15	2019-11-30	0.343558	0.343558	0.343558
C	Design Iteration	Design user experience.	C.2	2019-11-15	2019-11-15	2019-11-15	2019-12-15	2019-12-15	2019-12-15	0.343558	0.343558	0.343558
C	Build Iteration	Code	C.3	2019-12-16	2019-12-16	2019-12-16	2020-05-15	2020-05-15	2020-05-15	2.061348	2.061348	2.061348
C	Testing	Testing Code	C.4	2020-05-15	2020-05-15	2020-05-15	2020-06-30	2020-06-30	2020-06-30	0.515337	0.515337	0.515337
C	Documentation	Develop online training and training documents.	C.5	2020-07-01	2020-07-01	2019-11-05	2020-09-15	2020-12-24	2021-03-31	0.343558	0.343558	0.343558
C	Deployment	Deployment	C.6	2020-08-01	2020-08-01		2020-09-30	2020-09-30		0.687116	0.687116	
D	Build Iteration	Code	D.1	2020-10-01	2020-10-01	2020-10-01	2021-07-15	2021-07-15		1.728000	1.728000	

Section D: Operational Data

1. Provide the date and results of the last Operational Analysis (for operational and mixed life cycle systems/Investments):

1. Date of Analysis:

2. Analysis Results:

3. Analysis Conclusion: initiate modernization/replacement action

2. Report a minimum of 5 metrics using the following table to provide metrics and actual results for each individual metric:

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
1020	Continue/improve pre-post payment audit processes to identify/reduce improper payments	percentage	2 - Strategic and Business Results		99.000000	99.000000	Over target	Quarterly		No

Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment
1020	289880	99.999300	07/01/2021	Audit support reviewed Commercial Pay \$1,823,832,385.03 audited and \$0 in improper payments. The totals for Travel Pay are: \$1,889,889.51 audited and \$5,479.91 in improper payments.
1020	277555	100.000000	01/06/2021	Audit support reviewed Commercial Pay - \$2,290,845,630.08 worth of payments sampled and no improper payments found. Travel Pay - \$1,176,055.64 worth of payments sampled, and \$522.84 worth was deemed improper.
1020	267731	100.000000	08/14/2020	Audit support reviewed commercial and travel payments and no improper payments.
1020	261295	100.000000	05/07/2020	Commercial Pay - \$292,624,465.50 reviewed and no improper payments found. Travel Pay - \$423,997.56 reviewed and \$89.96 worth of improper payments found.
1020	260518	100.000000	04/09/2020	Commercial Pay: Total Amount Audited - \$366,061,732.26 Total Amount Improper - \$0 Travel Pay: Total Amount Audited - \$982,216.90 Total Amount Improper - \$479.30
1020	257795	100.000000	03/09/2020	Commercial Pay: Total Amount Audited - \$361,228,227.59 Total Amount Improper - \$0 Travel Pay: Total Amount Audited - \$428,533.47 Total Amount Improper - \$287.51

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					1020	256908	100.000000	02/10/2020	Commercial Pay: Dollar Amt Reviewed: \$471,538,614.97 Dollar Amt Improper: \$0 Travel Pay: Dollar Amt Reviewed: \$388,435.90 Dollar Amt Improper: \$0	
					1020	254836	100.000000	01/08/2020	Audit support reviewed commercial and travel payments totaling \$1,024,548,297 no improper payments.	
					1020	253080	99.999168	12/10/2019	Audit support reviewed commercial and travel payments totaling \$125,703,869.60 finding only \$1,045.99 in improper payments.	
					1020	251566	100.000000	11/15/2019	Audit support reviewed commercial and travel payments totaling \$1,025,502,080.01 finding only \$709.20 in improper payments which equates to nearly 100%	
					1020	250061	99.000000	10/17/2019		
					1020	243624	99.930000	06/10/2019		
					1020	242814	99.900000	05/07/2019		
					1020	240743	99.900000	03/07/2019		
					1020	240742	99.000000	04/16/2019		
					1020	236946	99.000000	02/05/2019		
					1020	235832	99.000000	01/08/2019		
					1020	235172	99.000000	12/10/2018		
					1020	233892	99.900000	11/06/2018		

Metrics Definitions and Actual Results Table D.2 / D.3										
Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					1020	231903	99.900000	10/04/2018		
					1020	225813	99.900000	07/10/2018		
					1020	224397	99.900000	06/11/2018		
					1020	222163	99.900000	05/03/2018		
					1020	220581	99.900000	04/02/2018		
					1020	219607	99.900000	03/13/2018		
					1020	217613	99.900000	02/05/2018		
					1020	216139	99.900000	01/04/2018		
					1020	214120	99.900000	12/08/2017		
					1020	212040	99.900000	10/12/2017		
					1020	212039	99.900000	11/08/2017		
					1020	193541	99.900000	06/07/2017		
					1020	193540	99.900000	07/13/2017		
					1020	189493	99.900000	05/01/2017		
					1020	187285	99.900000	04/06/2017		
					1020	184451	99.990000	03/03/2017		
					1020	183805	99.900000	02/09/2017		

Metrics Definitions and Actual Results Table D.2 / D.3										
Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					1020	181946	99.900000	01/10/2017		
					1020	178080	99.900000	12/09/2016		
					1020	175666	99.900000	09/15/2016		
					1020	175665	99.900000	10/14/2016		
					1020	175664	99.900000	11/08/2016		
					1020	171303	99.900000	07/13/2016		
					1020	171302	99.900000	08/03/2016		
					1020	168119	99.900000	06/09/2016		
					1020	165839	99.900000	05/09/2016		
					1020	163443	99.900000	04/12/2016		
					1020	161303	99.900000	02/16/2016		
					1020	161302	99.900000	03/03/2016		
					1020	156905	99.900000	01/07/2016		
					1020	154311	99.900000	12/08/2015		
					1020	153039	99.900000	11/13/2015		
					1020	152058	99.900000	08/20/2015		
					1020	152057	99.900000	10/13/2015		

Metrics Definitions and Actual Results Table D.2 / D.3										
Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					1020	145321	99.900000	07/13/2015		
					1020	141553	99.900000	06/10/2015		
					1020	135581	99.900000	05/12/2015		
					1020	134495	99.900000	04/13/2015		
					1020	129517	99.900000	02/12/2015		
					1020	129515	99.900000	03/11/2015		
					1020	120797	99.900000	01/13/2015		
					1020	116695	99.900000	12/11/2014		
					1020	112511	99.900000	11/14/2014		
					1020	109335	99.900000	10/15/2014		
					1020	106543	99.900000	05/11/2012		
					1020	106541	99.900000	07/13/2012		
					1020	106539	99.900000	08/06/2014		
					1020	106537	99.900000	09/15/2014		
					1020	99513	99.900000	07/14/2014		
					1020	94119	99.900000	06/10/2014		
					1020	91731	99.900000	05/14/2014		

Metrics Definitions and Actual Results Table D.2 / D.3										
Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					1020	87925	99.900000	04/08/2014		
					1020	84629	99.900000	03/12/2014		
					1020	79225	99.900000	02/11/2014	This is an annual metric. The survey has been issued. Responses are due back to the USACE Finance Center (UFC) in February.	
					1020	77105	99.900000	01/09/2014		
					1020	74997	99.900000	12/13/2013		
					1020	70549	99.900000	11/13/2013		
					1020	68625	99.900000	10/15/2013		
					1020	63921	99.990000	08/08/2013		
					1020	61119	99.900000	07/10/2013		
					1020	59039	99.900000	06/11/2013		
					1020	57393	99.900000	05/13/2013		
					1020	53435	99.900000	04/10/2013		
					1020	48559	99.900000	03/12/2013		
					1020	44553	99.900000	02/13/2013		
					1020	39427	99.900000	01/15/2013		
					1020	36547	99.900000	12/10/2012		
					1020	34591	99.900000	11/13/2012		

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					1020	29571	99.900000	10/10/2012		
					1020	28891	99.900000	09/14/2012		
					1020	28881	99.900000	08/17/2012		
					1020	28417	99.900000	08/16/2012		
					1020	16823	99.990000	06/14/2012		
					1020	13313	99.900000	09/13/2013		
					1020	2463	99.800000	03/14/2012	The increase in improper payments identified for March 2012 was due to a program/policy issue and not a system issue	
1019	Financial Statements completed and submitted on time resulting in unqualified audit opinion	percentage	2 - Strategic and Business Results		99.000000	99.000000	Over target	Quarterly		No
					Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment	
					1019	291326	100.000000	07/19/2021	All 3Q21 quarterly statements and reports completed and submitted on time.	
					1019	286478	100.000000	04/22/2021	All 2Q21 quarterly statements and reports completed and submitted on time.	
					1019	277556	100.000000	01/06/2021	All 1Q21 quarterly statements and reports completed and submitted on time.	

Metrics Definitions and Actual Results Table D.2 / D.3										
Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					1019	267732	100.000000	08/14/2020	All 3Q20 quarterly statements and reports completed and submitted on time.	
					1019	261296	100.000000	05/07/2020	All quarterly statements and reports completed and submitted on time.	
					1019	256909	100.000000	02/10/2020	All quarterly statements completed and submitted on time.	
					1019	253081	100.000000	12/10/2019	FY 2019 DLA MILCON (received Nov 5) and Civil Works Financial Statements (Nov 14) represent our 3rd and 12th straight clean audit opinions for each respectively	
					1019	240744	100.000000	04/16/2019		
					1019	235173	100.000000	12/10/2018		
					1019	224398	100.000000	06/11/2018		
					1019	220582	100.000000	04/02/2018		
					1019	216140	100.000000	01/04/2018		
					1019	212041	100.000000	10/12/2017		
					1019	189494	100.000000	05/01/2017		
					1019	184452	100.000000	03/03/2017		
					1019	183806	100.000000	02/09/2017		
					1019	175667	100.000000	11/08/2016		
					1019	171298	100.000000	08/03/2016		
					1019	165840	100.000000	05/09/2016		

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					1019	161299	100.000000	02/16/2016		
					1019	153038	100.000000	11/13/2015		
					1019	152053	100.000000	08/20/2015		
					1019	135579	100.000000	05/12/2015		
					1019	129513	100.000000	02/12/2015		
					1019	112507	100.000000	11/14/2014		
					1019	106545	100.000000	08/06/2014		
					1019	99511	100.000000	07/14/2014		
					1019	91723	100.000000	05/14/2014		
					1019	79221	100.000000	02/11/2014		
					1019	70545	100.000000	11/13/2013		
					1019	63923	100.000000	08/08/2013		
					1019	57395	100.000000	05/13/2013		
					1019	44555	100.000000	02/13/2013		
					1019	34589	100.000000	11/13/2012		
					1019	28415	100.000000	08/16/2012		
					1019	4275	100.000000	07/13/2012		

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
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1018

System application functions operable 99% of time

percentage

2 - Strategic and Business Results

99.000000

99.000000

Over target

Semi-Annual

No

Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment
1018	220583	99.000000	04/02/2018	
1018	212042	99.000000	10/12/2017	
1018	183807	99.000000	02/09/2017	
1018	171301	99.000000	08/03/2016	
1018	161298	99.000000	02/16/2016	
1018	153036	99.000000	11/13/2015	
1018	152054	99.000000	08/20/2015	
1018	129511	99.000000	02/12/2015	
1018	106549	99.000000	08/14/2014	
1018	106547	99.000000	08/06/2014	
1018	91727	99.000000	05/14/2014	
1018	79219	99.000000	02/11/2014	
1018	63925	99.000000	08/08/2013	

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					1018	44557	99.000000	02/13/2013		
					1018	28413	99.000000	08/16/2012		
					1018	4273	99.000000	03/14/2012		
1017	Timely Payments to Customers/Reduction in Interest Penalty Payments	percentage	2 - Strategic and Business Results		98.000000	98.000000	Over target	Monthly		No
					Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment	
					1017	291327	99.998900	08/01/2021	Total USACE Pmts 1,645,826,569.40 with interest totaling 18,366.70 equates to timely % 99.9989%	
					1017	289882	99.999200	07/01/2021	Total USACE Pmts 1,624,738,604.73 with interest totaling 12,744.65 equates to timely % 99.9992%	
					1017	287818	99.999600	06/01/2021	Total USACE Pmts 1,524,655,680.21 with interest totaling 5,941.50 equates to timely % 99.9996%	
					1017	286479	99.999500	05/01/2021	Total USACE Pmts 1,554,949,102.64 with interest totaling 8,256.00 equates to timely % 99.9995%	
					1017	284164	99.999200	04/01/2021	Total USACE Pmts 1,663,553,360.74 with interest totaling 13,373.52 equates to timely % 99.9992%	
					1017	281779	99.999200	03/05/2021	Total USACE Pmts 1,883,048,908.16 with interest totaling 14,828.67 equates to timely % -99.9992%	

Metrics Definitions and Actual Results Table D.2 / D.3										
Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					1017	278361	99.999200	02/02/2021	Total USACE Pmts 2,078,857,839.98 with interest totaling 16,607.77 equates to timely % 99.9992%	
					1017	277559	99.999300	01/06/2021	Total USACE Pmts 2,408,581,470.31 with interest totaling 16,423.20	
					1017	277558	99.999100	12/08/2020	Total USACE Pmts 2,170,086,138.87 with interest totaling 18,474.46 equates to timely % -99.9991%	
					1017	277557	99.999500	11/06/2020	Total USACE Pmts 2,095,175,811.78 with interest totaling 10,932.95 equates to timely % 99.9995%	
					1017	267733	99.999500	08/14/2020	Total USACE Pmts 2,169,185,550.86 with interest totaling 10,403.61 equates to timely % -99.9995%	
					1017	261297	99.999100	05/07/2020	Total USACE Pmts 2,465,278,559.70 with interest totaling 21,174.16 equates to timely % -99.9991% Disbursed Interest CIV 1,142,825,878.82 6,295.05 MIL 1,322,452,680.88 14,879.11 TOTAL 2,465,278,559.70 21,174.16	
					1017	260519	99.999000	04/09/2020	Total USACE Pmts 2,118,426,593.32 with interest totaling 21,560.70 equates to timely % -99.9990% Disbursed Interest CIV 755,065,003.00 10,058.12 MIL 1,363,361,590.32 11,502.58 TOTAL 2,118,426,593.32 21,560.70	
					1017	257796	99.997400	03/09/2020	Total USACE Pmts = \$1,611,162,384 with interest totaling \$24,916 equates to timely percentage rate of 99.9974% CIV 600,327,355.14 12,978.84 MIL 1,010,835,029.15 11,937.69 TOTAL 1,611,162,384.29 24,916.53	

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					1017	256910	99.997400	02/07/2020	Total USACE Pmts = \$1,471,239,591.93 with interest totaling \$38,056.28 equates to timely percentage rate of 99.9974% CIV 518,803,464.80 14,983.55 MIL 952,526,127.13 23,072.73 TOTAL 1,471,329,591.93 38,056.28	
					1017	254837	99.999200	01/08/2020	Total USACE Pmts = \$1,844,861,920.61 with interest totaling \$14,730.80 equates to timely percentage rate of 99.9992015% CIV 753,185,096.05 4401.99 MIL 1091676825 10,328.81 TOTAL 1,844,861,920.61 14,730.80	
					1017	253082	99.989724	12/10/2019	Total USACE Pmts = \$1,634,178,628.47 with interest totaling \$16,793.61 equates to timely percentage rate of 99.9989724 Mil PPA \$1,008,156,844.37 \$10,393.15 Civ PPP \$626,021,784.10 \$6,400.46 Total \$1,634,178,628.47 \$16,793.61	
					1017	251567	99.000000	11/15/2019	Total USACE Pmts = \$1,689,519,742.99 with interest totaling \$10,479.94 equates to timely percentage rate of 99.99938 \$6,799.64 \$1,100,941,966.14 MIL \$3,680.30 \$588,577,776.85 CIV \$10,479.94 \$1,689,519,742.99 TOTAL 0.000620% -100% -99.999380%	
					1017	250062	99.000000	10/17/2019		
					1017	243625	100.000000	06/10/2019		
					1017	242815	99.900000	05/07/2019		
					1017	240746	99.900000	03/07/2019		
					1017	240745	99.000000	04/16/2019		

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					1017	236947	99.000000	02/05/2019		
					1017	235833	99.000000	01/08/2019		
					1017	235174	99.000000	12/10/2018		
					1017	233893	99.990000	11/06/2018		
					1017	231904	99.990000	10/04/2018		
					1017	225814	99.990000	07/10/2018		
					1017	224399	99.990000	06/11/2018		
					1017	222164	99.990000	05/03/2018		
					1017	220584	99.900000	04/02/2018		
					1017	219608	99.990000	03/13/2018		
					1017	217614	99.990000	02/05/2018		
					1017	216141	99.990000	01/04/2018		
					1017	214121	99.990000	12/08/2017		
					1017	212044	99.990000	10/12/2017		
					1017	212043	99.990000	11/08/2017		
					1017	193543	99.990000	06/07/2017		
					1017	193542	99.990000	07/13/2017		

Metrics Definitions and Actual Results Table D.2 / D.3										
Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					1017	189496	99.990000	01/10/2017		
					1017	189495	99.990000	05/01/2017		
					1017	187286	99.990000	04/06/2017		
					1017	184453	99.990000	03/03/2017		
					1017	183808	99.990000	02/09/2017		
					1017	178081	99.900000	12/09/2016		
					1017	175670	99.900000	09/15/2016		
					1017	175669	99.900000	10/14/2016		
					1017	175668	99.900000	11/08/2016		
					1017	171300	99.990000	07/13/2016		
					1017	171299	99.900000	08/03/2016		
					1017	168120	99.990000	06/09/2016		
					1017	165842	99.900000	05/09/2016		
					1017	163442	99.900000	04/12/2016		
					1017	161301	99.900000	02/16/2016		
					1017	161300	99.900000	03/03/2016		
					1017	156906	99.900000	01/07/2016		

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					1017	154312	99.900000	12/08/2015		
					1017	153037	99.900000	11/13/2015		
					1017	152056	99.990000	08/20/2015		
					1017	152055	99.990000	10/13/2015		
					1017	145319	99.990000	07/13/2015		
					1017	141555	99.990000	06/10/2015		
					1017	135583	99.990000	05/12/2015		
					1017	134493	99.990000	04/13/2015		
					1017	129521	99.990000	02/12/2015		
					1017	129519	99.990000	03/11/2015		
					1017	120799	99.990000	01/13/2015		
					1017	116697	99.990000	12/11/2014		
					1017	112509	99.990000	11/14/2014		
					1017	109337	99.990000	10/15/2014		
					1017	106559	99.990000	04/13/2012		
					1017	106557	99.990000	05/11/2012		
					1017	106555	99.990000	06/14/2012		

Metrics Definitions and Actual Results Table D.2 / D.3										
Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					1017	106553	99.990000	08/06/2014		
					1017	106551	99.990000	09/15/2014		
					1017	99515	99.990000	07/14/2014		
					1017	94121	99.990000	06/10/2014		
					1017	91729	99.990000	05/14/2014		
					1017	87927	99.990000	04/08/2014		
					1017	84631	99.990000	03/12/2014		
					1017	79223	99.990000	02/11/2014		
					1017	77107	99.990000	01/09/2014		
					1017	74999	99.990000	12/13/2013		
					1017	70547	99.990000	11/13/2013		
					1017	68623	99.900000	10/15/2013		
					1017	63927	99.990000	08/08/2013		
					1017	61120	99.990000	07/10/2013		
					1017	59040	99.990000	06/11/2013		
					1017	57397	99.990000	05/13/2013		
					1017	53437	99.990000	04/10/2013		

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
1015	Customer Satisfaction - results derived from annual customer survey.	percentage	1 - Customer Satisfaction (Process Results)		1017	48561	99.990000	03/12/2013		
					1017	44559	99.990000	02/13/2013		
					1017	39425	99.990000	01/15/2013		
					1017	36545	99.990000	12/10/2012		
					1017	34587	99.990000	11/13/2012		
					1017	29569	99.990000	10/10/2012		
					1017	28889	99.990000	09/14/2012		
					1017	28879	99.990000	08/17/2012		
					1017	28411	99.990000	08/16/2012		
					1017	13307	99.990000	03/13/2012		
					1017	2461	99.990000	07/13/2012	99.99% of payments were timely	
					90.000000	90.000000	Over target	Annual		No
Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment						
1015	267734	0.000000	08/26/2020	Due to COVID-19, cloud migration, and Modernization so a survey was not conduct due to operational constraints.						

Metrics Definitions and Actual Results Table D.2 / D.3										
Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					1015	242816	93.000000	05/07/2019		