# Add customer.Enter valid value

We can add customer on page[https://demo.guru99.com/telecom/addcustomer.php](https://demo.guru99.com/telecom/addcustomer.php)

| Severity | Priority | Behavior | Type |
|---|---|---|---|
| Critical | High | Positive | Functional |
| **Layer** | **Is Flaky** | **Milestone** | **Automation** |
| E2E | No | - | Not automated |
| **Status** | | | |
| Actual | | | |

**Pre-conditions**

Open Chrome browser

**Post-conditions**

Delete all user data

**Tags**

registration

## Parameters

FirstName: John
LastName: Johnson
Email: johnjohnson@gmail.com
Address: 09000 San-Francisco, Brooklyn avenue 12
Phone number: 8123567894134
OS: macOS Ventura 13.4
Browser: Safari Version 16.5 (18615.2.9.11.4)

## Steps to reproduce

| | |
|---|---|
| Step | 1 |
| Action | Open page |
| Input data | [https://demo.guru99.com/telecom/addcustomer.php](https://demo.guru99.com/telecom/addcustomer.php) |
| Expected result | Page opened successfully |

| | |
|---|---|
| Step | 2 |
| Action | enter FirstName |
| Input data | John |
| Expected result | FirstName entered successfully |

| | |
|---|---|
| Step | 3 |
| Action | enter LastName |
| Input data | Johnson |

| | |
|---|---|
| Expected result | LastName entered successfully |

| | |
|---|---|
| Step | 4 |
| Action | enter email |
| Input data | johnjohnson@gmail.com |
| Expected result | Email entered successfully |

| | |
|---|---|
| Step | 5 |
| Action | enter address |
| Input data | 09000 San-Francisco, Brooklyn avenue 12 |
| Expected result | Address entered successfully |

| | |
|---|---|
| Step | 6 |
| Action | enter PhoneNumber |
| Input data | 8123567894134 |
| Expected result | PhoneNumber entered successfully |

| | |
|---|---|
| Step | 7 |
| Action | click btn Submit |
| Input data | |
| Expected result | Success |

# Add Customer. Check if empty fields are processed

Ability to Add Customer with empty fields

| Severity | Priority | Behavior | Type |
|---|---|---|---|
| Critical | High | Negative | Functional |
| **Layer** | **Is Flaky** | **Milestone** | **Automation** |
| E2E | No | - | Not automated |
| **Status** | | | |
| Actual | | | |

**Pre-conditions**

Open Chrome browser

## Parameters

OS: macOS Ventura 13.4
Browser: Safari Version 16.5 (18615.2.9.11.4)

## Steps to reproduce

| | |
|---|---|
| Step | 1 |
| Action | Open page |
| Input data | https://demo.guru99.com/telecom/addcustomer.php |
| Expected result | Page opened successfully |

| | |
|---|---|
| Step | 2 |
| Action | FirstName |
| Input data | empty |
| Expected result | failed, Pop-up "First Name must not be blank" |

| | |
|---|---|
| Step | 3 |
| Action | LastName |
| Input data | empty |
| Expected result | failed, Pop-up "LastName must not be blank" |

| | |
|---|---|
| Step | 4 |
| Action | Email |
| Input data | empty |
| Expected result | failed, Pop-up "Email must not be blank" |

| | |
|---|---|
| Step | 5 |
| Action | Address |
| Input data | empty |
| Expected result | failed, Pop-up "Address must not be blank" |

| | |
|---|---|
| Step | 6 |
| Action | PhoneNumber |
| Input data | empty |
| Expected result | failed, Pop-up "Phone number must not be blank" |

# Add Customer. Check SQL Injection Processing when entering input fields

Unable to enter XSS-injection

| Severity | Priority | Behavior | Type |
|---|---|---|---|
| Critical | High | Negative | Security |
| **Layer** | **Is Flaky** | **Milestone** | **Automation** |
| Not set | No | - | Not automated |
| **Status** | | | |
| Actual | | | |

**Pre-conditions**

Open Chrome browser page https://demo.guru99.com/telecom/addcustomer.php

## Parameters

OS: macOS Ventura 13.4
Browser: Safari Version 16.5 (18615.2.9.11.4)

## Steps to reproduce

| | |
|---|---|
| Step | 1 |
| Action | Open page |
| Input data | https://demo.guru99.com/telecom/addcustomer.php |
| Expected result | Page opened successfully |

| | |
|---|---|
| Step | 2 |
| Action | FirstName |
| Input data | \ |
| Expected result | Special characters are not allowed |

| | |
|---|---|
| Step | 3 |
| Action | LastName |
| Input data | \ |
| Expected result | Special characters are not allowed |

| | |
|---|---|
| Step | 4 |
| Action | Email |
| Input data | \ |

| | |
|---|---|
| Expected result | Email-ID is not valid |

| | |
|---|---|
| Step | 5 |
| Action | Address |
| Input data | \ |
| Expected result | Special characters are not allowed |

| | |
|---|---|
| Step | 6 |
| Action | PhoneNumber |
| Input data | \ |
| Expected result | Special characters are not allowed |

# Add customer.Empty address field

Ability to add customer with 1 empty field

| Severity | Priority | Behavior | Type |
|---|---|---|---|
| ^ Major | ↑ High | Negative | Functional |
| **Layer** | **Is Flaky** | **Milestone** | **Automation** |
| E2E | No | - | Not automated |
| **Status** | | | |
| Actual | | | |

**Pre-conditions**

Open Chrome browser https://demo.guru99.com/telecom/addcustomer.php

## Parameters

FirstName: John
LastName: Johnson
Email: johnjohnson@gmail.com
Address: empty
PhoneNumber: 8123456789471
OS: macOS Ventura 13.4
Browser: Safari Version 16.5 (18615.2.9.11.4)

## Steps to reproduce

| | |
|---|---|
| Step | 1 |
| Action | Open page |
| Input data | https://demo.guru99.com/telecom/addcustomer.php |
| Expected result | Page opened successfully |

| | |
|---|---|
| Step | 2 |
| Action | FirstName |
| Input data | John |
| Expected result | Name entered successfully |

| | |
|---|---|
| Step | 3 |
| Action | LastName |
| Input data | Johnson |
| Expected result | LastName entered successfully |

| | |
|---|---|
| Step | 4 |

| | |
|---|---|
| Action | Email |
| Input data | johnjohnson@gmail.com |
| Expected result | Email entered successfully |

| | |
|---|---|
| Step | 5 |
| Action | Address |
| Input data | empty |
| Expected result | A message appears "Address must not be blank" |

| | |
|---|---|
| Step | 6 |
| Action | PhoneNumber |
| Input data | 8123456789471 |
| Expected result | PhoneNumber entered successfully |

# Add customer."Check the input of Cyrillic in the field «Name»"

Ability to add customer with Cyrillic letters in the FirstName field

| Severity | Priority | Behavior | Type |
|---|---|---|---|
| O Normal | ↑ High | Negative | Functional |
| **Layer** | **Is Flaky** | **Milestone** | **Automation** |
| Not set | No | - | Not automated |
| **Status** | | | |
| Actual | | | |

### Pre-conditions

Open Chrome browser page https://demo.guru99.com/telecom/addcustomer.php

## Parameters

FirstName: Джон
OS: macOS Ventura 13.4
Browser: Safari Version 16.5 (18615.2.9.11.4)

## Steps to reproduce

| | |
|---|---|
| Step | 1 |
| Action | Open page |
| Input data | https://demo.guru99.com/telecom/addcustomer.php |
| Expected result | Page opened successfully |

| | |
|---|---|
| Step | 2 |
| Action | Enter FirstName |
| Input data | Джон |
| Expected result | A message appears "Cyrillic are not allowed" |

# Add customer. "Check for special characters in the "Name" field"

Unable to add customer with special characters in the FirstName field

| Severity | Priority | Behavior | Type |
|---|---|---|---|
| O Normal | ↑ High | Negative | Functional |
| **Layer** | **Is Flaky** | **Milestone** | **Automation** |
| Not set | No | - | Not automated |
| **Status** | | | |
| Actual | | | |

**Pre-conditions**

Open Chrome browser https://demo.guru99.com/telecom/addcustomer.php

## Parameters

FirstName: ~John~
OS: macOS Ventura 13.4
Browser: Safari Version 16.5 (18615.2.9.11.4)

## Steps to reproduce

| | |
|---|---|
| Step | 1 |
| Action | Open page |
| Input data | https://demo.guru99.com/telecom/addcustomer.php |
| Expected result | Page opened successfully |

| | |
|---|---|
| Step | 2 |
| Action | Enter FirstName |
| Input data | \~John\~ |
| Expected result | A message appears "Special characters are not allowed" |

# Add Customer."Check number input in «Name» field"

Ability to add customer with numbers in the FirstName field

| Severity | Priority | Behavior | Type |
|---|---|---|---|
| O Normal | ↑ High | Negative | Functional |
| **Layer** | **Is Flaky** | **Milestone** | **Automation** |
| Not set | No | - | Not automated |
| **Status** | | | |
| Actual | | | |

**Pre-conditions**

Open Chrome browser https://demo.guru99.com/telecom/addcustomer.php

## Parameters

FirstName: John01
OS: macOS Ventura 13.4
Browser: Safari Version 16.5 (18615.2.9.11.4)

## Steps to reproduce

| | |
|---|---|
| Step | 1 |
| Action | Open page |
| Input data | https://demo.guru99.com/telecom/addcustomer.php |
| Expected result | Page opened successfully |

| | |
|---|---|
| Step | 2 |
| Action | FirstName |
| Input data | John01 |
| Expected result | A message appears "Numbers are not allowed" |

# Add customer.Entering "Email" without @

| Severity | Priority | Behavior | Type |
|---|---|---|---|
| Major | High | Negative | Functional |
| **Layer** | **Is Flaky** | **Milestone** | **Automation** |
| Not set | No | - | Not automated |
| **Status** | | | |
| Actual | | | |

## Parameters

Email: johnjohnsongmail.com
OS: macOS Ventura 13.4
Browser: Safari Version 16.5 (18615.2.9.11.4)

## Steps to reproduce

| | |
|---|---|
| Step | 1 |
| Action | Open page |
| Input data | https://demo.guru99.com/telecom/addcustomer.php |
| Expected result | Page opened successfully |

| | |
|---|---|
| Step | 2 |
| Action | Enter Email |
| Input data | johnjohnsongmail.com |
| Expected result | A message appears "Email is not valid" |

# Add customer.Entering "Email" without domain

| Severity | Priority | Behavior | Type |
|---|---|---|---|
| Critical | High | Negative | Functional |
| **Layer** | **Is Flaky** | **Milestone** | **Automation** |
| Not set | No | - | Not automated |
| **Status** | | | |
| Actual | | | |

## Parameters

Email: johnjohnson@
Browser: Safari Version 16.5 (18615.2.9.11.4)
OS: macOS Ventura 13.4 (22F66)

## Steps to reproduce

| | |
|---|---|
| Step | 1 |
| Action | Open page |
| Input data | https://demo.guru99.com/telecom/addcustomer.php |
| Expected result | Page opened successfully |

| | |
|---|---|
| Step | 2 |
| Action | Enter email |
| Input data | johnjohnson@ |
| Expected result | A message appears "Email is not valid" |

# Add customer. Enter empty field "Address".

Empty field Address gives an error "Address must not be blank"

| Severity | Priority | Behavior | Type |
|---|---|---|---|
| Major | High | Negative | Functional |
| **Layer** | **Is Flaky** | **Milestone** | **Automation** |
| Not set | No | - | Not automated |
| **Status** | | | |
| Actual | | | |

## Parameters

FirstName: John
LastName: Johnson
Email: johnjohnson@gmail.com
Address: empty
PhoneNumber: 8123456789471
Browser: Safari Version 16.5 (18615.2.9.11.4)
OS: macOS Ventura 13.4 (22F66)

## Steps to reproduce

| | |
|---|---|
| Step | 1 |
| Action | Open page |
| Input data | https://demo.guru99.com/telecom/addcustomer.php |
| Expected result | Page opened successfully |

| | |
|---|---|
| Step | 2 |
| Action | Enter FirstName |
| Input data | John |
| Expected result | FirstName entered successfully |

| | |
|---|---|
| Step | 3 |
| Action | Enter LastName |
| Input data | Johnson |
| Expected result | LastName entered successfully |

| | |
|---|---|
| Step | 4 |
| Action | Enter Email |
| Input data | johnjohnson@gmail.com |

| | |
|---|---|
| Expected result | Email entered successfully |

| | |
|---|---|
| Step | 5 |
| Action | Enter Address |
| Input data | empty |
| Expected result | A message appears "Address must not be blank" |

# Add customer. Entering the name of a single letter

Enter a name consisting of one letter

| Severity | Priority | Behavior | Type |
|---|---|---|---|
| O Normal | O Medium | Positive | Functional |
| **Layer** | **Is Flaky** | **Milestone** | **Automation** |
| Not set | No | - | Not automated |
| **Status** | | | |
| Actual | | | |

## Parameters

Page: https://demo.guru99.com/telecom/addcustomer.php
FirstName: Y
OS: macOS Ventura 13.4
Browser: Safari Version 16.5 (18615.2.9.11.4)

## Steps to reproduce

| | |
|---|---|
| Step | 1 |
| Action | Open page |
| Input data | https://demo.guru99.com/telecom/addcustomer.php |
| Expected result | Page opened successfully |

| | |
|---|---|
| Step | 2 |
| Action | Enter FirstName |
| Input data | Y |
| Expected result | FirstName entered successfully |

# Add Customer.Highlighting input fields when hovering over the cursor.

When an input field is selected, it should be highlighted in blue.

| Severity | Priority | Behavior | Type |
|---|---|---|---|
| Trivial | Low | Positive | Functional |
| **Layer** | **Is Flaky** | **Milestone** | **Automation** |
| Not set | No | - | Not automated |
| **Status** | | | |
| Actual | | | |

### Parameters

Browser: Safari Version 16.5 (18615.2.9.11.4)
OS: macOS Ventura 13.4

### Steps to reproduce

| | |
|---|---|
| Step | 1 |
| Action | Place the cursor in the field FirstName |
| Input data | |
| Expected result | Highlighted blue |

| | |
|---|---|
| Step | 2 |
| Action | Place the cursor in the field LastName |
| Input data | |
| Expected result | Highlighted blue |

| | |
|---|---|
| Step | 3 |
| Action | Place the cursor in the field Email |
| Input data | |
| Expected result | Highlighted blue |

| | |
|---|---|
| Step | 4 |
| Action | Place the cursor in the field Address |
| Input data | |
| Expected result | Highlighted blue |

| | |
|---|---|
| Step | 5 |
| Action | Place the cursor in the field PhoneNumber |
| Input data | |
| Expected result | Highlighted blue |

# Add customer. Background check select activates only one option.

Background check can be set to only one value

| Severity | Priority | Behavior | Type |
|---|---|---|---|
| Normal | Medium | Positive | Functional |
| **Layer** | **Is Flaky** | **Milestone** | **Automation** |
| Not set | No | - | Not automated |
| **Status** | | | |
| Actual | | | |

### Parameters

OS: macOS Ventura 13.4
Browser: Safari Version 16.5 (18615.2.9.11.4)

### Steps to reproduce

| | |
|---|---|
| Step | 1 |
| Action | Open page |
| Input data | https://demo.guru99.com/telecom/addcustomer.php |
| Expected result | Page opened successfully |

| | |
|---|---|
| Step | 2 |
| Action | Select background check |
| Input data | Done |
| Expected result | Selected only Done |

| | |
|---|---|
| Step | 3 |
| Action | Select background check |
| Input data | Pending |
| Expected result | Changes to Pending |

# Add Customer. The data is deleted after clicking the "Reset" button

We can delete data with button Reset

| Severity | Priority | Behavior | Type |
|---|---|---|---|
| Normal | Medium | Not set | Functional |
| **Layer** | **Is Flaky** | **Milestone** | **Automation** |
| Not set | No | - | Not automated |
| **Status** | | | |
| Actual | | | |

### Parameters

Enter FirstName: John
Enter LastName: Johnson
Enter Email: johnjohnson@gmail.com
Enter Address: 09000 San-Francisco, Brooklyn avenue 12
Enter Phonenumber: 8123567894134
Choose Background check: Pending

### Steps to reproduce

| | |
|---|---|
| Step | 1 |
| Action | Open page |
| Input data | https://demo.guru99.com/telecom/addcustomer.php |
| Expected result | Page opened successfully |

| | |
|---|---|
| Step | 2 |
| Action | Fill all fields with valid data |
| Input data | |
| Expected result | Data entered successfully |

| | |
|---|---|
| Step | 3 |
| Action | Click Reset btn |
| Input data | |
| Expected result | All data is reset |

# Add Customer.Filler disappears when data is entered.

When entering data in the fields filler disappears

| Severity | Priority | Behavior | Type |
|---|---|---|---|
| Normal | Medium | Not set | Functional |
| **Layer** | **Is Flaky** | **Milestone** | **Automation** |
| Not set | No | - | Not automated |
| **Status** | | | |
| Actual | | | |

### Parameters

FirstName: John
LastName: Johnson
Email: johnjohnson@gmail.com
Address: 09000 San-Francisco, Brooklyn avenue 12
PhoneNumber: 8123567894134
OS: macOS Ventura 13.4
Browser: Safari Version 16.5 (18615.2.9.11.4)

### Steps to reproduce

| | |
|---|---|
| Step | 1 |
| Action | Open page |
| Input data | https://demo.guru99.com/telecom/addcustomer.php |
| Expected result | Page opened successfully |

| | |
|---|---|
| Step | 2 |
| Action | Enter in FirstName |
| Input data | John |
| Expected result | filler disappears |

| | |
|---|---|
| Step | 3 |
| Action | Enter in LastName |
| Input data | Johnson |
| Expected result | filler disappears |

| | |
|---|---|
| Step | 4 |
| Action | Enter in Email |
| Input data | johnjohnson@gmail.com |

| | |
|---|---|
| Expected result | filler disappears |

| | |
|---|---|
| Step | 5 |
| Action | Enter in Address |
| Input data | 09000 San-Francisco, Brooklyn avenue 12 |
| Expected result | filler disappears |

| | |
|---|---|
| Step | 6 |
| Action | Enter in PhoneNumber |
| Input data | 8123567894134 |
| Expected result | filler disappears |

# Add Customer. Entering one digit in the phone number field displays the error "incorrect number format"

| Severity | Priority | Behavior | Type |
|---|---|---|---|
| Blocker | High | Negative | Functional |
| **Layer** | **Is Flaky** | **Milestone** | **Automation** |
| E2E | No | - | Not automated |
| **Status** | | | |
| Actual | | | |

## Parameters

Name: John
LastName: Johnson
Email: johnjohnson@gmail.com
Address: 09000 San-Francisco, Brooklyn avenue 12
PhoneNumber: 0

## Steps to reproduce

| | |
|---|---|
| Step | 1 |
| Action | Entered all value in the fields |
| Input data | |
| Expected result | Value entered successfully |

| | |
|---|---|
| Step | 2 |
| Action | Click btn Submit |
| Input data | |
| Expected result | Succes |

# Add Customer. "Mobile number" field accepts 13 characters without error message.

We can enter 13 digits to PhoneNumber field

| Severity | Priority | Behavior | Type |
|---|---|---|---|
| Critical | High | Not set | Functional |
| **Layer** | **Is Flaky** | **Milestone** | **Automation** |
| Not set | No | - | Not automated |
| **Status** | | | |
| Actual | | | |

### Parameters

Enter PhoneNumber ( 13 digits ): 1010101010101
OS: macOS Ventura 13.4
Browser: Safari Version 16.5 (18615.2.9.11.4)

### Steps to reproduce

| | |
|---|---|
| Step | 1 |
| Action | Open page |
| Input data | https://demo.guru99.com/telecom/addcustomer.php |
| Expected result | Page opened successfully |

| | |
|---|---|
| Step | 2 |
| Action | Enter PhoneNumber |
| Input data | 1010101010101 |
| Expected result | Failed |

# Add customer

We can add customer on page[https://demo.guru99.com/telecom/addcustomer.php](https://demo.guru99.com/telecom/addcustomer.php)

| Severity | Priority | Behavior | Type |
|---|---|---|---|
| Critical | High | Positive | Functional |
| **Layer** | **Is Flaky** | **Milestone** | **Automation** |
| E2E | No | - | Not automated |
| **Status** | | | |
| Actual | | | |

**Pre-conditions**

Open Chrome browser

**Post-conditions**

Delete all user data

**Tags**

registration

## Parameters

FirstName: Ivan
LastName: Ivanov
Email: ivanivanov@gmail.com
Address: 09000 San-Francisco, Brooklyn avenue 12
Phone number: 8123567894134

## Steps to reproduce

| | |
|---|---|
| Step | 1 |
| Action | enter FirstName |
| Input data | Ivan |
| Expected result | FirstName entered successfully |

| | |
|---|---|
| Step | 2 |
| Action | enter LastName |
| Input data | Ivanov |
| Expected result | LastName entered successfully |

| | |
|---|---|
| Step | 3 |
| Action | enter email |
| Input data | ivanivanov@gmail.com |
| Expected result | Email entered successfully |

| | |
|---|---|
| Step | 4 |
| Action | enter address |
| Input data | 09000 San-Francisco, Brooklyn avenue 12 |
| Expected result | Address entered successfully |

| | |
|---|---|
| Step | 5 |
| Action | enter PhoneNumber |
| Input data | 8123567894134 |
| Expected result | PhoneNumber entered successfully |

| | |
|---|---|
| Step | 6 |
| Action | click btn Submit |
| Input data | |
| Expected result | Success |

# Add Customer with empty fields

Add Customer with empty fields

| Severity | Priority | Behavior | Type |
|---|---|---|---|
| Critical | High | Negative | Functional |
| **Layer** | **Is Flaky** | **Milestone** | **Automation** |
| E2E | No | - | Not automated |
| **Status** | | | |
| Actual | | | |

**Pre-conditions**

Open Chrome browser

## Steps to reproduce

| | |
|---|---|
| Step | 1 |
| Action | FirstName |
| Input data | empty |
| Expected result | failed, Pop-up "First Name must not be blank" |

| | |
|---|---|
| Step | 2 |
| Action | LastName |
| Input data | empty |
| Expected result | failed, Pop-up "LastName must not be blank" |

| | |
|---|---|
| Step | 3 |
| Action | Email |
| Input data | empty |
| Expected result | failed, Pop-up "Email must not be blank" |

| | |
|---|---|
| Step | 4 |
| Action | Address |
| Input data | empty |
| Expected result | failed, Pop-up "Address must not be blank" |

| | |
|---|---|
| Step | 5 |

| | |
|---|---|
| Action | PhoneNumber |
| Input data | empty |
| Expected result | failed, Pop-up "Phone number must not be blank" |

| | |
|---|---|
| Step | 6 |
| Action | click btn Submit |
| Input data | |
| Expected result | failed |

# XSS-injection

Add customer with XSS-injection

| Severity | Priority | Behavior | Type |
|---|---|---|---|
| Critical | High | Negative | Security |
| **Layer** | **Is Flaky** | **Milestone** | **Automation** |
| Not set | No | - | Not automated |
| **Status** | | | |
| Actual | | | |

**Pre-conditions**

Open Chrome browser page https://demo.guru99.com/telecom/addcustomer.php

## Steps to reproduce

| | |
|---|---|
| Step | 1 |
| Action | FirstName |
| Input data | \ |
| Expected result | Special characters are not allowed |

| | |
|---|---|
| Step | 2 |
| Action | LastName |
| Input data | \ |
| Expected result | Special characters are not allowed |

| | |
|---|---|
| Step | 3 |
| Action | Email |
| Input data | \ |
| Expected result | Email-ID is not valid |

| | |
|---|---|
| Step | 4 |
| Action | Address |
| Input data | \ |
| Expected result | Special characters are not allowed |

| | |
|---|---|
| Step | 5 |

| | |
|---|---|
| Action | PhoneNumber |
| Input data | \ |
| Expected result | Special characters are not allowed |