Add customer. Enter valid value

We can add customer on pagehttps://demo.guru99.com/telecom/addcustomer.php

SeverityPriorityBehaviorType♠ Critical↑ HighPositiveFunctionalLayerIs FlakyMilestoneAutomationE2ENo-Not automated

Status Actual

Pre-conditions

Open Chrome browser

Post-conditions

Delete all user data

Tags

registration

Parameters

FirstName: John LastName: Johnson

Email: johnjohnson@gmail.com

Address: 09000 San-Francisco, Brooklyn avenue 12

Johnson

Phone number: 8123567894134

OS: macOS Ventura 13.4

Browser: Safari Version 16.5 (18615.2.9.11.4)

Steps to reproduce

Input data

Step	1
Action	Open page
Input data	https://demo.guru99.com/telecom/addcustomer.php
Expected result	Page opened successfully
Step	2
Action	enter FirstName
Input data	John
Expected result	FirstName entered successfully
Step	3
Action	enter LastName

Expected result	LastName entered successfully
Step	4
Action	enter email
Input data	johnjohnson@gmail.com
Expected result	Email entered successfully
Step	5
Action	enter address
Input data	09000 San-Francisco, Brooklyn avenue 12
Expected result	Address entered successfully
Step	6
Action	enter PhoneNumber
Input data	8123567894134
Expected result	PhoneNumber entered successfully
Step	7
Action	click btn Submit
Input data	
Expected result	Success

Add Customer. Check if empty fields are processed

Ability to Add Customer with empty fields

SeverityPriorityBehaviorType☆ Critical↑ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationE2ENo-Not automated

Status Actual

Pre-conditions

Open Chrome browser

Parameters

OS: macOS Ventura 13.4

Browser: Safari Version 16.5 (18615.2.9.11.4)

Step	1
Action	Open page
Input data	https://demo.guru99.com/telecom/addcustomer.php
Expected result	Page opened successfully
Step	2
Action	FirstName
Input data	empty
Expected result	failed, Pop-up "First Name must not be blank"
Step	3
Action	LastName
Input data	empty
Expected result	failed, Pop-up "LastName must not be blank"
Step	4
Action	Email
Input data	empty
Expected result	failed, Pop-up "Email must not be blank"

Step	5
Action	Address
Input data	empty
Expected result	failed, Pop-up "Address must not be blank"
Step	6
Action	PhoneNumber
Input data	empty
Expected result	failed, Pop-up "Phone number must not be blank"

Add Customer. Check SQL Injection Processing when entering input fields

Unable to enter XSS-injection

SeverityPriorityBehaviorType♠ Critical↑ HighNegativeSecurityLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status

Actual

Pre-conditions

Open Chrome browser page https://demo.guru99.com/telecom/addcustomer.php

Parameters

OS: macOS Ventura 13.4

Browser: Safari Version 16.5 (18615.2.9.11.4)

Step	1
Action	Open page
Input data	https://demo.guru99.com/telecom/addcustomer.php
Expected result	Page opened successfully
Step	2
Action	FirstName
Input data	
Expected result	Special characters are not allowed
Step	3
Action	LastName
Input data	· ·
Expected result	Special characters are not allowed
Step	4
Action	Email
Input data	

Expected result	Email-ID is not valid
Step	5
Action	Address
Input data	\
Expected result	Special characters are not allowed
Step	6
Action	PhoneNumber
Input data	\
Expected result	Special characters are not allowed

Add customer. Empty address field

Ability to add customer with 1 empty field

SeverityPriorityBehaviorType^ Major^ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationE2ENo-Not automated

Status

Actual

Pre-conditions

Open Chrome browser https://demo.guru99.com/telecom/addcustomer.php

Parameters

FirstName: John LastName: Johnson

Email: johnjohnson@gmail.com

Address: empty

PhoneNumber: 8123456789471

OS: macOS Ventura 13.4

Browser: Safari Version 16.5 (18615.2.9.11.4)

Step	1
Action	Open page
Input data	https://demo.guru99.com/telecom/addcustomer.php
Expected result	Page opened successfully
Step	2
Action	FirstName
Input data	John
Expected result	Name entered successfully
Step	3
Action	LastName
Input data	Johnson
Expected result	LastName entered successfully
Step	4

Action	Email
Input data	johnjohnson@gmail.com
Expected result	Email entered successfully
Step	5
Action	Address
Input data	empty
Expected result	A message appears "Address must not be blank"
Step	6
Action	PhoneNumber
Input data	8123456789471
Expected result	PhoneNumber entered successfully

Add customer. "Check the input of Cyrillic in the field «Name»"

Ability to add customer with Cyrillic letters in the FirstName field

SeverityPriorityBehaviorTypeO Normal↑ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status

Actual

Pre-conditions

Open Chrome browser page https://demo.guru99.com/telecom/addcustomer.php

Parameters

FirstName: Джон

OS: macOS Ventura 13.4

Browser: Safari Version 16.5 (18615.2.9.11.4)

Step	1
Action	Open page
Input data	https://demo.guru99.com/telecom/addcustomer.php
Expected result	Page opened successfully
Step	2
Action	Enter FirstName
Input data	Джон
Expected result	A message appears "Cyrillic are not allowed"

Add customer. "Check for special characters in the "Name" field"

Unable to add customer with special characters in the FirstName field

SeverityPriorityBehaviorTypeO Normal↑ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status

Actual

Pre-conditions

Open Chrome browser https://demo.guru99.com/telecom/addcustomer.php

Parameters

FirstName: ~John~ OS: macOS Ventura 13.4

Browser: Safari Version 16.5 (18615.2.9.11.4)

Step	1
Action	Open page
Input data	https://demo.guru99.com/telecom/addcustomer.php
Expected result	Page opened successfully
Step	2
Action	Enter FirstName
Input data	\~John\~
Expected result	A message appears "Special characters are not allowed"

Add Customer. "Check number input in «Name» field"

Ability to add customer with numbers in the FirstName field

SeverityPriorityBehaviorTypeO Normal↑ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status

Actual

Pre-conditions

Open Chrome browser https://demo.guru99.com/telecom/addcustomer.php

Parameters

FirstName: John01 OS: macOS Ventura 13.4

Browser: Safari Version 16.5 (18615.2.9.11.4)

Step	1
Action	Open page
Input data	https://demo.guru99.com/telecom/addcustomer.php
Expected result	Page opened successfully
Step	2
Action	FirstName
Input data	John01
Expected result	A message appears "Numbers are not allowed"

Add customer.Entering "Email" without @

SeverityPriorityBehaviorType^ Major^ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status

Actual

Parameters

Email: johnjohnsongmail.com OS: macOS Ventura 13.4

Browser: Safari Version 16.5 (18615.2.9.11.4)

Step	1
Action	Open page
Input data	https://demo.guru99.com/telecom/addcustomer.php
Expected result	Page opened successfully
Step	2
Action	Enter Email
Input data	johnjohnsongmail.com
Expected result	A message appears "Email is not valid"

Add customer. Entering "Email" without domain

Severity **Priority Behavior** Type ☆ Critical ↑ High Negative **Functional** Milestone Layer Is Flaky **Automation** Not set No Not automated Status Actual

Parameters

Email: johnjohnson@

Browser: Safari Version 16.5 (18615.2.9.11.4)

OS: macOS Ventura 13.4 (22F66)

Step	1	
Action	Open page	
Input data	https://demo.guru99.com/telecom/addcustomer.php	
Expected result	Page opened successfully	
Step	2	
Action	Enter email	
Input data	johnjohnson@	
Expected result	A message appears "Email is not valid"	

Add customer. Enter empty field "Address".

Empty field Address gives an error "Address must not be blank"

Priority Behavior Severity **Type** Major ↑ High Negative **Functional** Is Flaky Milestone **Automation** Layer Not set No Not automated **Status**

Parameters

Actual

FirstName: John LastName: Johnson

Email: johnjohnson@gmail.com

Address: empty

PhoneNumber: 8123456789471

Browser: Safari Version 16.5 (18615.2.9.11.4)

OS: macOS Ventura 13.4 (22F66)

Step	1	
Action	Open page	
Input data	https://demo.guru99.com/telecom/addcustomer.php	
Expected result	Page opened successfully	
Step	2	
Action	Enter FirstName	
Input data	John	
Expected result	FirstName entered successfully	
Step	3	
Action	Enter LastName	
Input data	Johnson	
Expected result	LastName entered successfully	
Step	4	
Action	Enter Email	
Input data	johnjohnson@gmail.com	

Expected result	Email entered successfully	
Step	5	
Action	Enter Address	
Input data	empty	
Expected result	A message appears "Address must not be blank"	

Add customer. Entering the name of a single letter

Enter a name consisting of one letter

SeverityPriorityBehaviorTypeO NormalO MediumPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Parameters

Page: https://demo.guru99.com/telecom/addcustomer.php

FirstName: Y

OS: macOS Ventura 13.4

Browser: Safari Version 16.5 (18615.2.9.11.4)

1	
Open page	
https://demo.guru99.com/telecom/addcustomer.php	
Page opened successfully	
2	
Enter FirstName	
Υ	
FirstName entered successfully	

Add Customer. Highlighting input fields when hovering over the cursor.

When an input field is selected, it should be highlighted in blue.

Severity	Priority	Behavior	Туре
℧ Trivial	↓ Low	Positive	Functional
Layer	Is Flaky	Milestone	Automation
Not set	No	-	Not automated
Status			
Actual			

Parameters

Browser: Safari Version 16.5 (18615.2.9.11.4)

OS: macOS Ventura 13.4

Step	1
Action	Place the cursor in the field FirstName
Input data	
Expected result	Highlighted blue
Step	2
Action	Place the cursor in the field LastName
Input data	
Expected result	Highlighted blue
Step	3
Action	Place the cursor in the field Email
Input data	
Expected result	Highlighted blue
Step	4
Action	Place the cursor in the field Address
Input data	
Expected result	Highlighted blue

Step	5
Action	Place the cursor in the field PhoneNumber
Input data	
Expected result	Highlighted blue

Add customer. Background check select activates only one option.

Background check can be set to only one value

Severity **Priority Behavior Type** Functional O Normal Positive O Medium Layer Is Flaky Milestone **Automation** Not automated Not set No **Status**

Parameters

Actual

OS: macOS Ventura 13.4

Browser: Safari Version 16.5 (18615.2.9.11.4)

Step	1	
Action	Open page	
Input data	https://demo.guru99.com/telecom/addcustomer.php	
Expected result	Page opened successfully	
Step	2	
Action	Select background check	
Input data	Done	
Expected result	Selected only Done	
Step	3	
Action	Select background check	
Input data	Pending	
Expected result	Changes to Pending	

Add Customer. The data is deleted after clicking the "Reset" button

We can delete data with button Reset

SeverityPriorityBehaviorTypeO NormalO MediumNot setFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Parameters

Enter FirstName: John Enter LastName: Johnson

Enter Email: johnjohnson@gmail.com

Enter Address: 09000 San-Francisco, Brooklyn avenue 12

Enter Phonenumber: 8123567894134 Choose Background check: Pending

Step	1	
Action	Open page	
Input data	https://demo.guru99.com/telecom/addcustomer.php	
Expected result	Page opened successfully	
Step	2	
Action	Fill all fields with valid data	
Input data		
Expected result	Data entered successfully	
Step	3	
Action	Click Reset btn	
Input data		
Expected result	All data is reset	

Add Customer. Filler disappears when data is entered.

When entering data in the fields filler disappears

SeverityPriorityBehaviorTypeO NormalO MediumNot setFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Parameters

FirstName: John LastName: Johnson

Email: johnjohnson@gmail.com

Address: 09000 San-Francisco, Brooklyn avenue 12

PhoneNumber: 8123567894134

OS: macOS Ventura 13.4

Browser: Safari Version 16.5 (18615.2.9.11.4)

Step	1	
Action	Open page	
Input data	https://demo.guru99.com/telecom/addcustomer.php	
Expected result	Page opened successfully	
Step	2	
Action	Enter in FirstName	
Input data	John	
Expected result	filler disappears	
Step	3	
Action	Enter in LastName	
Input data	Johnson	
Expected result	filler disappears	
Step	4	
Action	Enter in Email	
Input data	johnjohnson@gmail.com	

Expected result	filler disappears
Step	5
Action	Enter in Address
Input data	09000 San-Francisco, Brooklyn avenue 12
Expected result	filler disappears
Step	6
Action	Enter in PhoneNumber
Input data	8123567894134
Expected result	filler disappears

Add Customer. Entering one digit in the phone number field displays the error "incorrect number format"

SeverityPriorityBehaviorType♦ Blocker↑ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationE2ENo-Not automated

Status

Actual

Parameters

Name: John

LastName: Johnson

Email: johnjohnson@gmail.com

Address: 09000 San-Francisco, Brooklyn avenue 12

PhoneNumber: 0

Step	1
Action	Entered all value in the fields
Input data	
Expected result	Value entered successfully
Step	2
Action	Click btn Submit
Input data	
Expected result	Succes

Add Customer. "Mobile number" field accepts 13 characters without error message.

We can enter 13 digits to PhoneNumber field

SeverityPriorityBehaviorType☆ Critical↑ HighNot setFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status

Actual

Parameters

Enter PhoneNumber (13 digits): 1010101010101

OS: macOS Ventura 13.4

Browser: Safari Version 16.5 (18615.2.9.11.4)

Step	1
Action	Open page
Input data	https://demo.guru99.com/telecom/addcustomer.php
Expected result	Page opened successfully
Step	2
Step Action	2 Enter PhoneNumber
·	

Add customer

We can add customer on pagehttps://demo.guru99.com/telecom/addcustomer.php

Severity	Priority	Behavior	Туре
☆ Critical	↑ High	Positive	Functional
Layer	ls Flaky	Milestone	Automation
E2E	No	-	Not automated

Status

Actual

Pre-conditions

Open Chrome browser

Post-conditions

Delete all user data

Tags

registration

Parameters

FirstName: Ivan LastName: Ivanov

Email: ivanivanov@gmail.com

Address: 09000 San-Francisco, Brooklyn avenue 12

Phone number: 8123567894134

Step	1
Action	enter FirstName
Input data	Ivan
Expected result	FirstName entered successfully
Step	2
Action	enter LastName
Input data	Ivanov
Expected result	LastName entered successfully
Step	3
Action	enter email
Input data	ivanivanov@gmail.com
Expected result	Email entered successfully

Step	4
Action	enter address
Input data	09000 San-Francisco, Brooklyn avenue 12
Expected result	Address entered successfully
Step	5
Action	enter PhoneNumber
Input data	8123567894134
Expected result	PhoneNumber entered successfully
Step	6
Action	click btn Submit
Input data	
Expected result	Success

Add Customer with empty fields

Add Customer with empty fields

SeverityPriorityBehaviorType♠ Critical↑ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationE2ENo-Not automated

Status

Actual

Pre-conditions

Open Chrome browser

1
FirstName
empty
failed, Pop-up "First Name must not be blank"
2
LastName
empty
failed, Pop-up "LastName must not be blank"
3
Email
empty
failed, Pop-up "Email must not be blank"
4
Address
empty
failed, Pop-up "Address must not be blank"
5

Action	PhoneNumber
Input data	empty
Expected result	failed, Pop-up "Phone number must not be blank"
Step	6
Action	click btn Submit
Input data	
Expected result	failed

XSS-injection

Add customer with XSS-injection

Severity	Priority	Behavior	Туре
☆ Critical	↑ High	Negative	Security
Layer	Is Flaky	Milestone	Automation
Not set	No	-	Not automated
Status			
Actual			

Pre-conditions

Open Chrome browser page https://demo.guru99.com/telecom/addcustomer.php

Step	1
Action	FirstName
Input data	l
Expected result	Special characters are not allowed
Step	2
Action	LastName
Input data	1
Expected result	Special characters are not allowed
Step	3
Action	Email
Input data	l .
Expected result	Email-ID is not valid
Step	4
Action	Address
Input data	l
Expected result	Special characters are not allowed
Step	5

Action	PhoneNumber
Input data	\
Expected result	Special characters are not allowed