# Artem A Karapetyan – 2015 Voorhies Ave Brooklyn, NY 11235 | Phone: 1(347)-967-7787

Email: artem.karapetyan95@gmail.com | LinkedIn: https://www.linkedin.com/in/artem-karapetyan-14308353 | Website: www.artemk.me

#### **EDUCATION**

John Jay College of Criminal Justice, New York, NY

September 2014 – December 2018

Bachelor of Science: Computer Science and Information Security

Pace University, New York, NY

September 2013 - May 2014

- Bachelor of Science: Computer Science

Brooklyn Technical High School, Brooklyn, NY

September 2009 - June 2013

- High School Diploma (Electrical Engineering)

#### **TECHNICAL SKILLS & CERTIFICATIONS**

Languages: Java, C, C++, Python, JavaScript, HTML, CSS, VB.NET, Robot C, Basic

Software: Microsoft Office Suite, Infor EAM, CMMS, Autodesk Inventor, Autodesk CAD/CAM

#### **PROFESSIONAL EXPERIENCE**

- **Infosys International, Inc.** New York, NY

08/2017-Present

- Senior Business Analyst
- Assigned to the Engineering Foundations EAM for MTA LIRR implementation project, working under LCE, and in cooperation with Advoco, Encada, Bently, and Amey.
- Created and managed an Asset Registry, with Encada, of all functional and managed assets within MTA LIRR
- Implemented an RTM, requirement traceability matrix, to coordinate contract flow and promote success of the project
- Assisted with Infor EAM implementation and training with Advoco for desktop and mobile application.
- Designed capitol asset capture documentation
- Provided Go-Live and post implementation training to end users ranging from lower level techs to management.
- Transitioned into a management role for the project which included 7 companies and a total for 25+ employees, budget size 10 million
- Became the primary trainer for the project which included travel to location and provided both desktop and mobile training to all levels of user
- Lead bi-weekly sprint planning meetings with 3 different teams to insure the timeliness of the implementation
- Facilitated meeting with SME for inspection requirement gathering based on their current business process and how the team would implement those inspections in InforEAM

- MTA Bridges and Tunnels, New York, NY

05/2015-07/2017

- Maintenance and Operations Intern
- Assist with Fuel monitor system and EZ Pass in the Infor EAM system.
- Created manuals for management level employees, to assist them with learning the CMMS system.
- Utilize a Computerized Maintenance Management System called Infor Enterprise Asset Management Software and work with Preventative Maintenance and Book Labor on work orders and assets.
- Provide Fleet (Vehicle Department) with assistance dealing with record keeping, new asset management, and documentation of new and future assets.
- Manage a team of interns to provide diligent support to any department that requests operation based services

MTA Bridges and Tunnels, New York, NY

05/2014-08/2014

- IT Intern
- Aided the installation of APC power modules and installed and managed workstations.
- Removed and recycled HDD and provided database and network support to employees.
- Used main IT user security protocols to setup up and provide background support for employees.
- Helped with advanced IT and Computer Desk Services

Brooklyn Technical High School, Shop Squad, Brooklyn, NY

02/2013-08/2013

- Mechanical and Electrical Engineering Assistant
- Installed a Computer Numerically Controlled machines, CMC machine was used as a learning tool for the Mechanical Engineering major as well as the Robotics Team. The CMC needed to be unloaded and calibrated to insure the most accurate cuts.
- Built replacement parts for several classrooms such as pipe covers and fire extinguisher hooks.
- Advanced Specialty Group, Brooklyn, NY

03/2011-09/2012

- Database Administrator Intern
- Built a custom Visual Basic .NET GUI application to manage the database.

### ACTIVITIES AND LEADERSHIP

TEAM 334 Brooklyn Technical High School Robotics Team (First Robotics Competition) – Mentor Hudson Valley Region – First Tech Challenge Robotics Head Referee

## OTHER SKILLS

- Adequate in Russian.