

Benjamin L. Zellers

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Summary

Software Engineer with knowledge of project-based training. Developed skills working projects within Visual Studio Code with programming language C#. I have experience in team communication and collaboration.

EDUCATION

Western Michigan University

Major: Sales and Business Marketing

Michigan

Graduation Date: **Dec 2015**

TrueCoders

Full Stack Software Engineering

Remote

Graduation Date: **July 2023**

EXPERIENCE

Customer Care Advocate

Paycor

August 2021-May2023

- Performing Detailed Payroll Troubleshooting
- Managing Case Load with Collaborative Resolution Between Departments
- Exceptional Customer Review and Communication

Customer Service Associate

ZAGG & mophie

November 2017-August 2021

- Providing Exceptional Customer Service
- Positive Customer Review & Satisfaction
- Accurate & Concise Problem Resolution

Account Executive

Snelling Staffing Services

July 2017-November 2017

- In charge of office marketing
- Pursue leads for placement of employees of Snelling
- Prepare weekly reports of activity

Skills

Git, Gitbash, C#