

Benjamin L. Zellers

4464 Briarhill Drive, Portage

Phone: (269) 806-7198

E-mail: zellersdenver@gmail.com

Linkedin: <https://www.linkedin.com/in/ben-zellers-260613107/>

Summary

Self- directed, detail-oriented, and professional C# programmer with experience in designing, developing, analyzing, and implementing client-server, web and desktop-based applications using C# language. Expertise in system designing as well as in testing, debugging and modifying related application code. Capable of learning new programming languages and technologies and completing projects within specified deadlines.

EDUCATION

Western Michigan University

Major: Sales and Business Marketing

Michigan

Graduation Date: **Dec 2015**

TrueCoders

Full Stack Software Engineering

Remote

Graduation Date: **July 2023**

EXPERIENCE

Customer Care Advocate

Paycor

August 2021-May2023

- Performing Detailed Payroll Troubleshooting
- Managing Case Load with Collaborative Resolution Between Departments
- Exceptional Customer Review and Communication

Customer Service Associate

ZAGG & mophie

November 2017-August 2021

- Providing Exceptional Customer Service
- Positive Customer Review & Satisfaction
- Accurate & Concise Problem Resolution

Skills

Git, Gitbash, C#,