## Artha Pillai

arthapillai2000@gmail.com | +1 617-504-3230 | www.arthapillai.com | Weymouth, MA | www.linkedin.com/in/artha-pillai

### **EDUCATION**

Northeastern University | Boston, MA

September 2022 - August 2024

Master of Professional Studies in Analytics / GPA: 3.6

University of Mumbai | Mumbai, India

August 2019 - May 2022

Bachelor of Engineering in Computer Engineering / GPA: 3.8

August 2016 - June 2019

 ${\bf Maharashtra\ State\ Board\ of\ Technical\ Education}\ |\ {\bf Mumbai,\ India}$ 

Diploma in Computer Engineering | GPA: 3.5

#### **SKILLS**

Analytical: Data Mining, Data Visualization, Data Manipulation, Big Data Analytics, Predictive Analytics, Statistical Analysis Languages: Python, R, SQL (MySQL, PostgreSQL, MongoDB, Oracle), C, C++, Java, HTML, JavaScript, PHP, Unix/Linux Software: RStudio, Tableau, Power BI, QlikSense, Microsoft Office (Excel, Word, Outlook, PowerPoint, Access), Google Apps (Docs, Sheets, Slides), Jupyter Notebook, Git, Databricks, Stata, Google Analytics, Looker

Libraries: Scikit-learn, NumPy, Pandas, Matplotlib, Plotly, Seaborn

Framework: Streamlit, PyCharm, Spark, Hadoop, ETL

Cloud Platforms: AWS-Amazon Web Services (EC2, Athena, Sagemaker), Microsoft Azure, Google Cloud Platform, Snowflake

# WORK EXPERIENCE

# Bright Mind Enrichment and Schooling $\mid$ Remote, USA

November 2024 - Present

# Data Analyst Volunteer

- Incorporated data collection workflows by designing SQL queries, automating data pipelines in Python, and integrating R models to process datasets of 10,000+ records, reducing data retrieval time by 40% and enhancing data accuracy
- Created comprehensive KPI dashboards and generated over 15 visual reports to track and measure campaign performance, leveraging Tableau and Python-based metrics analysis, improving campaign success forecasting accuracy by 33%
- Performed in-depth data manipulation, cleansing and analysis on thousands of data points, identifying actionable patterns, trends and key insights that drove a 15% improvement in strategic decision-making and resource allocation

# World Justice Project | Washington, D.C.

September 2023 - March 2024

## Data Analyst Intern

- Created and published comprehensive USA and North Macedonia reports featuring 25+ data analysis charts using R and HTML, enhancing global awareness, and supporting policymaking. Link: <a href="RuleofLawUSA">RuleofLawNorthMacedonia</a>
- Executed complex SQL queries to extract data from various databases, automating the generation of 27 Excel reports from AWS data using Python pipelines for summarizing news data and sentiment analysis, cutting report generation time by 98%
- Revolutionized Rule of Law report creation, collaborating with stakeholders to build an innovative HTML webpage using Flask, cutting development time by 93%, simplifying code by 85%, and automating reports for greater efficiency
- Translated complex business requirements into technical specifications by deploying a Naive Bayes model to classify over 10,000 rule of law news articles, achieving 84% accuracy and streamlining the news data analysis process by 67%

### AINE AI | Mumbai, India

August 2021 - January 2022

#### Data Scientist Intern

- Analyzed telecom customer data using statistical techniques to identify patterns and trends across 25+ variables, resulting in a 90% accuracy rate in predicting high-risk customer churn to inform market strategy and revenue optimization
- Established data quality management protocols for customer data pipelines, implementing metadata standards and data validation checks that improved data integrity by 87% and reduced error rates from 12% to under 5%
- Developed interactive dashboards using Business Intelligence tools like Tableau and Power BI to visualize engagement metrics, enabling senior management to optimize retention strategies, resulting in a 20% increase in customer retention

#### **PROJECTS**

### **S&P 500 Stock Price Prediction Model**

- Engineered a predictive model using Random Forest and XGBoost to forecast S&P 500 index closing prices with a 68% accuracy rate during weekly options expirations, aiding financial analysis and decision-making for TrustNet market analysts
- Optimized key features like moving averages and Bollinger Bands, boosting model performance by 25%, and delivered market trend insights through visualizations, enhancing stakeholders' data-driven strategy adoption by 30%

## **Credit Risk Analysis**

- Built a risk assessment model using XGBoost, LightGBM, and CatBoost, performing complex analysis on data from 45,000 clients across 43 features to identify key risk factors, achieving an 85% accuracy rate in predicting loan defaults
- Enhanced underwriting strategies by implementing predictive analytics and statistical models, improving model interpretability by 30% and reducing default rates by 20%, optimizing decision-making in credit risk management

### **Stroke Prediction**

- Conducted detailed data analysis on 20+ healthcare process metrics using GBM and Logistic Regression models that led to optimization recommendations, improving stroke detection efficiency by 85% and enhancing data-driven decision-making
- Reduced false negatives in stroke detection by 65% through effective data preprocessing techniques like ordinal encoding, one-hot encoding, and SMOTE up sampling, enhancing the accuracy of stroke prediction in the imbalanced dataset