

# Arthi Anbalagan

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## SUMMARY

Experienced Data and Business Intelligence Analyst with 4 years of expertise in transforming data into clear, actionable insights through analytics, dashboarding, and automation. Skilled in SQL, Python, Power BI, and Tableau, with a strong understanding of ETL processes, statistical analysis, and cloud-based data integration (Azure). Adept at enhancing reporting accuracy and working closely with stakeholders to support data-informed decision-making.

## SKILLS

**Data Analytics:** SQL, Python(Pandas) , DAX, Advanced Excel (Pivot Tables, VLOOKUP, Automation)

**Visualization & Reporting:** Power BI, Tableau, IBM Cognos

**ETL & Data Management:** SSIS, Azure Data Factory, Power Automate

## PROFESSIONAL EXPERIENCE

### Data Analyst, CVS Health

Jun 2025 - Present | MA

- Analyzed large datasets using SQL and Python, uncovering key insights that led to actionable business strategies and resulted in a 13% improvement in operational performance across departments.
- Developed and maintained dynamic Power BI and Tableau dashboards that provided real-time insights into KPIs, empowering stakeholders to make data-driven decisions, reducing decision-making time.
- Collaborated with business teams to define KPIs and create tailored reporting structures, aligning data insights with strategic business goals, leading to increase in departmental efficiency.
- Leveraged Azure Data Factory to automate ETL processes, streamlining data integration and reducing manual processing time by 26%, ensuring timely and accurate data delivery.

### Business Intelligence Analyst Intern, Eclinicalworks

Jun 2024 – Aug 2024 | MA

- Maintained 15+ custom Cognos 11 reports for healthcare facilities, improving analytics capabilities and driving a 10% increase in operational efficiency across the organization.
- Conducted detailed SQL analysis for the 340B Program, identifying potential cost-saving measures that resulted in estimated savings for the organization.
- Automated key workflows using Power Automate, reducing administrative time by 24% and allowing the team to focus on higher-value tasks, improving overall productivity.

### Graduate Teaching Assistant, Pennsylvania State University

Jan 2023 – Dec 2024 | PA

- Assisted the professor in instructing over 80 students in data analytics, SQL, and BI tool usage, bridging theoretical concepts with practical applications in BI development and reporting.

### Data Analyst, Cognizant Technology Solutions

Jul 2019 – Dec 2022 | India

- Designed and maintained over 50 Power BI dashboards, enhancing reporting efficiency by 26% and enabling executives to make quicker, data-driven decisions with real-time insights that directly impacted business operations.
- Optimized 100+ SQL queries, streamlining ETL processes and improving database performance, reducing report generation time and enabling faster insights for key business functions.
- Implemented advanced DAX formulas and measures, reducing dashboard load times by 28%, which significantly improved the user experience, especially for high-volume reports during peak business periods.
- Automated data processing workflows using SSIS, cutting manual effort by 20 hours per week, which led to more timely and accurate data delivery while increasing team productivity.

### Data Analyst Intern, NLC India Ltd

May 2018 – Jul 2018 | India

- Created Power BI dashboards to track PLC system performance, identified trends that led to a 10% improvement in response time, and supported teams in optimizing workflows, reducing manual effort by 15%.

## EDUCATION

### Master of Science in Information Systems, (GPA – 3.9/4)

Pennsylvania State University, PA

Jan 2023 - Dec 2024

### Bachelor of Engineering

Anna University, Chennai, India

Jul 2015 - Jun 2019

## PROJECTS

### [Medical Insurance Cost Analysis](#) | Python, Pandas, Matplotlib, Seaborn

- Analyzed 1,300+ insurance records to identify key cost factors and built a regression model with 85% accuracy to predict charges, enabling data-driven insights for cost optimization.

### [Medical Surveillance Plan for Hazardous Medications](#)

- Designed a Power BI medical surveillance dashboard for Geisinger to monitor hazardous drug exposure, identifying 5+ risk indicators and proposing a model to cut compliance gaps by 20%.

### [Development of an In-patient Surgeries DBMS for UPMC](#)

- Developed and implemented a centralized database using SQL to manage data for over 10,000 patients at UPMC's in-patient surgeries and streamlined data access, reducing administrative workload by 30%.

### [Loan Approval Decision-making Using Datamining Models](#)

- Led a project utilizing IBM SPSS and StatTools for advanced Regression models, achieved 90% accuracy through data preprocessing and reducing loan approval processing time by 20%.