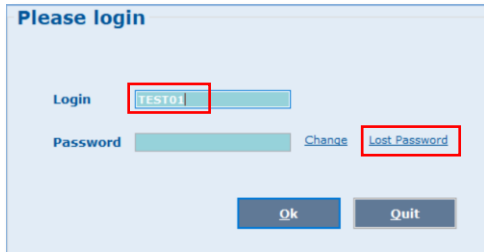


Ecomat WEB password reset

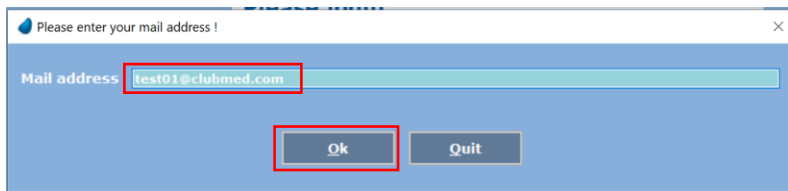
This procedure can be used whenever you have lost your Ecomat Web password.

1. Run Ecomat Web
2. Type your login and click on “Lost Password”



The screenshot shows a 'Please login' dialog box. It has two input fields: 'Login' and 'Password'. The 'Login' field contains the text 'TEST01'. To the right of the 'Password' field is a link labeled 'Lost Password', which is highlighted with a red rectangular box. Below the input fields are two buttons: 'Ok' and 'Quit'.

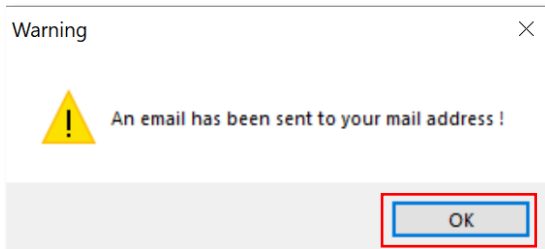
3. Type the email address associated with the login and click on “OK” button



The screenshot shows a dialog box titled 'Please enter your mail address !'. It has a single input field labeled 'Mail address' which contains the email 'test01@clubmed.com'. Below the input field are two buttons: 'Ok' and 'Quit'. The 'Ok' button is highlighted with a red rectangular box.

The alert box below should pop up

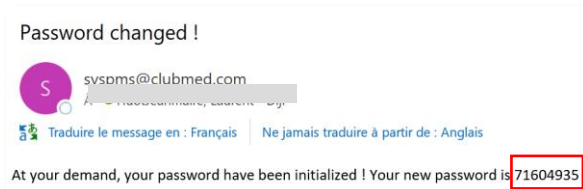
4. Click on “OK” button



The screenshot shows a 'Warning' alert box. It features a yellow warning triangle icon and the text 'An email has been sent to your mail address !'. At the bottom right of the box is an 'OK' button, which is highlighted with a red rectangular box.

5. **Quit Ecomat Web**
This step is compulsory.

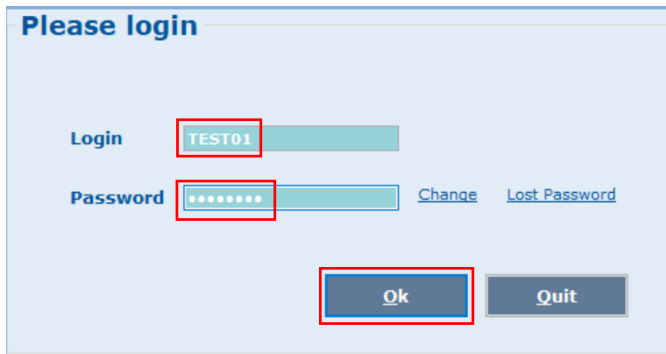
6. Read the email received in your mailbox and note down your new temporary password



The screenshot shows an email notification with the subject 'Password changed !'. The email is from 'svs@clubmed.com'. The main text of the email reads: 'At your demand, your password have been initialized ! Your new password is 71604935'. The new password '71604935' is highlighted with a red rectangular box.

7. Run Ecomat Web

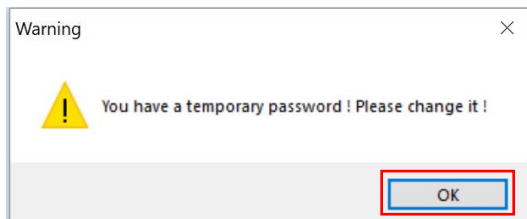
8. Type your login, temporary password and click on “OK” button.



A dialog box titled "Please login" with a light blue background. It contains two input fields: "Login" with the text "TEST01" and "Password" with masked characters "*****". To the right of the password field are two links: "Change" and "Lost Password". At the bottom are two buttons: "Ok" and "Quit". Red boxes highlight the "Login" field, the "Password" field, and the "Ok" button.

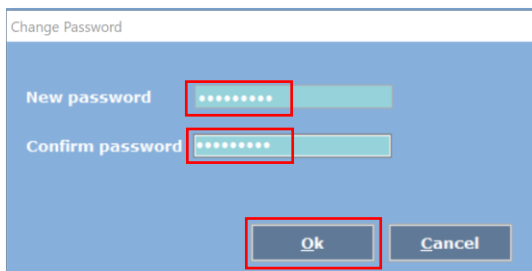
The alert box below should pop up

9. Click on “OK” button



A warning dialog box titled "Warning" with a yellow triangle icon. The text inside says "You have a temporary password ! Please change it !". At the bottom is an "OK" button. A red box highlights the "OK" button.

10. Type your new password and confirm it. Click on “OK” button
Be aware that you must type a brand-new password since previously used passwords are not allowed.



A dialog box titled "Change Password" with a blue background. It contains two input fields: "New password" and "Confirm password", both with masked characters "*****". At the bottom are two buttons: "Ok" and "Cancel". Red boxes highlight the "New password" field, the "Confirm password" field, and the "Ok" button.