

KEVIN CAIN

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Skills Summary

Customer service experience

Ability to work in a fast paced environment and multi task

Excellent communication skills (oral / written)

Excellent phone skills and self-motivator

Served 8 years in the U.S. Military with experience in law enforcement

Skilled in analyzing, coaching, supervising

Security Clearance: DoD Secret (S)

Persistent person who is able to continue on until the objective is completed

Education

EDMONDS COMMUNITY COLLEGE, LYNNWOOD, WASHINGTON **INFORMATION SECURITY AND DIGITAL FORENSICS**

The latest technology and methods for solving today's business IT Security needs. Which includes computer forensics; incident response essentials; system security for Windows and Linux hosts and servers; packet analysis; virtual private network implementation; firewall implementation; intrusion detection system implementation; security risk analysis and assessment; policy development; and layered security design and implementation.

Experience

Things Remembered

Assistant Manager

- Maintain excellent customer service skills.
- Skilled in areas of order processing, inventory control, and cashier management.
- Hardworking, energetic, and reliable; recognized for assuming additional responsibilities.
- Excellent problem solver with strong sales analysis and reporting skills.
- In charge of the back of the store including the registers and engravers.
- Store manager in training.

Amazon Prime Now

Flex Employee / May 2016 to present

- Skilled in areas of order processing, inventory control, picking, and receiving. Hardworking, energetic, and reliable; recognized for assuming additional responsibilities.
- Excellent problem solver.
- Trained in Copperfield.

GO CALENDARS

SEASONAL RETAIL SALES / October 20, 2015 to January 10, 2016 and September 1, 2016 to October 1, 2016

- Maintain excellent customer service skills.
- Skilled in areas of order processing, inventory control, and cashier management.
- Hardworking, energetic, and reliable; recognized for assuming additional responsibilities.
- Excellent problem solver with strong sales analysis and reporting skills.

U.S. Navy

MASTER AT ARMS / May 28, 2003 to May 28, 2011

- Provided exceptional law enforcement as a member of the Military Police Detachment.
- Minimized confrontations when handling criminal infractions.
- Saved 200 work hours per month on the crime solving process by developing new methods (a 15% increase in efficiency).
- Performed document handling and distributed operational reports for as the Military Police Section Leader.