

# SUPPORT ENGINEER RESUME

---

Rua Castelo de F aro, 50, Belo Horizonte, Minas Gerais, Brasil  
+55 (31) 98412-9808  
arthurbernardo2334@gmail.com

---

*Support Engineer with over 3 years of experience in debugging, testing, bug fixing, SQL script creation, and python automation. Dynamic and proactive profile, with a focus on continuous learning and teamwork, skilled in problem-solving and process optimization.*

## PROFESSIONAL EXPERIENCE

---

### FIEMG

Support Engineer

**Belo Horizonte, MG**

*March 2024–Present*

- Maintenance and configuration of IIS servers
- Development of automations using Python and Selenium
- API development
- Customer service and support
- Report development
- Development of SQL scripts and C# programs to enhance process efficiency

### LG Lugar de Gente

Support Engineer

**Belo Horizonte, MG**

*February 2021–March 2024*

- Analysis and maintenance of .NET applications
- Analysis and maintenance of SQL Server databases
- Customer service and support
- Report development
- Development of SQL scripts and C# programs to enhance process efficiency

## EDUCATION

---

**Pontif cia Universidade Cat lica de Minas Gerais, Belo Horizonte, MG**

B.S. Computer Engineer (2023)

## ADDITIONAL SKILLS

---

- AWS Certified Cloud Practitioner
- SQL/.NET/ASP/HTML/CSS
- Python/Selenium/Pandas/Tensorflow