

# Arthur Namutilu

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Nairobi, Kenya

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## SKILLS

### Technical Skills

- Programming languages (Python, Javascript, Java, C)
- Web Development
- WordPress website management
- Database management with MySQL
- Computer hardware and software Troubleshooting
- Computer networking

### Soft skills

- Communication skills (written and verbal)
- Problem-solving capabilities.
- Adaptability and flexibility.

## EXPERIENCE

### Kenya Power and Lighting Company/ GIS Data Collector

June 2024 - NOVEMBER 2024, Nairobi, Makueni

- Participated in collecting electricity meter data to be saved in a database
- Mapped meters and meter boxes in data collecting app software
- Reported anomalies experienced by customers
- Enhanced data accuracy by conducting thorough field research and collecting precise data points.
- Achieved a high degree of accuracy in all collected data by cross-referencing information from various sources.

### Ubora SACCO/ IT Technician

September 2023 - November 2023, Kitale

- Optimized network connectivity for improved efficiency through regular maintenance and updates.
- Maintained office PCs, networks and mobile devices.
- Implemented effective data backup procedures, ensuring the security and integrity of critical information.
- Enhanced system performance by troubleshooting hardware and software issues.
- Supported end-users with technical assistance, resulting in reduced downtime and increased productivity.

**Kenya Power and Lighting Company/ IT Technician (attachment)**

SEPTEMBER 2022 - DECEMBER 2022, Thika

- Set up PCs, projectors, and microphones for use in video conferencing rooms.
- Maintained office PCs, networks and mobile devices.
- Performed troubleshooting and repaired peripheral devices such as printers and scanners.
- Responded to support requests from end-users and patiently walked individuals through basic troubleshooting tasks.

**EDUCATION****Gretsa University, Thika - Degree**

May 2019 - December 2023

Graduated with a Bachelor's Degree in Computer Science, December 2023.

- Industrial Attachment at Kenya Power and Lighting Company, Thika (IT Technician), Completed 2022

**Boma Boys' High School, Kitale - KCSE**

February 2015 - November 2018

Completed High School Education

**Online portfolio:** <https://arthur-portfolio-sepia.vercel.app/>