

ARTHUR ARASH BRICENO HEIDARI

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Brasília, Federal District, Brazil

SUMMARY

Solutions-focused professional with a diverse background in technology, data, and customer service. Currently interning as a Solutions Architect at SUSE, with a proven ability to collaborate with cross-functional teams, design effective software solutions, and learn quickly. Eager to leverage a strong technical foundation and transferable skills in a new role. I am driven by a passion for continuous learning and am committed to pursuing a Bachelor's degree in Finance to expand my expertise in the future.

PROFESSIONAL EXPERIENCE

Intern as a Solution Architect (Pre-Sales) - SUSE

Jan 2024 - Present | Remote

- Collaborated with cross-functional teams to understand business requirements and design effective software solutions.
- Contributed to the creation and documentation of solution architectures for various projects.
- Assisted in the evaluation and selection of appropriate technologies and tools for implementation.
- Worked on proof-of-concept projects to validate architectural decisions.
- Stayed informed about industry trends and emerging technologies in solution architecture, documenting designs and best practices.

Data Engineer - PGFN

Jul 2023 - Jan 2024 | On-site

- Experienced Data Engineer, skilled in harnessing Big Data and Data Lake technologies. Proficient in Web Scraping using Selenium, Python, and SQL for data extraction and manipulation. Analytical mindset with expertise in uncovering insights and patterns. Effective communicator, collaborating with cross-functional teams.

Teacher Assistant and Monitoring Representative - CEUB

Jan 2022 - Present | On-site

- Coordinated crash courses in Linux, HTML/CSS, Python, and C language for university students.
- Tutored students on a one-on-one basis, helping them build foundational skills in technology and programming.
- Managed and supported the computer laboratory, ensuring a productive and efficient learning environment for all users.

Board Game Restaurant Host & Waiter (Freelance)

May 2022 - Present | On-site

- As a freelance host and waiter at Café Ludique Carcassonne Pub, I combine my love for service with my passion for games. My role involves welcoming guests, managing orders, and guiding them through our extensive library of 200-300 board games. My proficiency in Portuguese and English allows me to assist international visitors, and my customer care has been recognized in multiple positive Google Reviews. This experience has honed my communication, multitasking, and interpersonal skills in a high-energy environment.

Professional Bilingual Waiter, leon1960

Aug 2017 - Nov 2018 | On-site

- Worked as a professional bilingual waiter in a luxurious, high-end restaurant, delivering exceptional service to a diverse and upscale clientele. My responsibilities included taking and delivering orders with precision and timeliness, creating a memorable dining experience tailored to each guest's preferences.
- Trained in the art of fine dining etiquette — from knowing the correct placement of cutlery and glassware to understanding the flow of a multi-course meal — I ensured every detail met the highest standards. My bilingual communication skills allowed me to connect effortlessly with guests from different backgrounds, enhancing their experience and building lasting impressions.

EDUCATION

Bachelor of Computer Science (8th Semester)

Centro Universitário de Brasília (CEUB) – Brasília, Brazil | Expected Graduation: 11/2025