# **AMRIT**

# **SAPKOTA**

Brampton, ON Sapkotaamrit01@gmail.com 6475408577

Focused on providing professional service and support to every office visitor. Diligent about scheduling appointments, managing packages and routing mail to recipients. Positive nature with excellent people skills.

### **WORK EXPERIENCE**

#### Marketing / Advertising / Customer Service

### Khoja nepal

July 2019 to November 2019

- Visit Business entities/Vendors for listing of business in our platform through mobile App/web
- Identify client requirement and make them aware of the nature of services offered
- Stay up to date with latest technology and best practices
- Act pro-active in providing services to the customers

#### **Front Desk Officer**

October 2018 to June 2019

- Operates telecommunication system by following organizational policies and instruction.
- Serves visitors by greeting, welcoming and directing them appropriately.
- Notifies company personnel of visitor arrival.
- Inform visitors by answering and or referring queries

Current education status

Centennial College, 941 Progress Avenue

Software Engineering Technology, Information Technology | Expected in April 2022

## **EDUCATION**

# Post secondary diploma in Software engineering technology

Centennial college - Scarborough, ON January 2020 to Present

# **SKILLS**

**DATA ENTRY•** HTML• CSS. **OPERATIONS**• Microsoft Office• **Customer Service•** Waiter• Food Server•

# ADDITIONAL INFORMATION

#### Skills

- -Data entry -Record keeping and bookkeeping

- -Efficient and accurate Counseling
  -Email communications -Ability to prioritize
  -Office equipment operations -Organization and efficiency
  -web designing (html and CSS basic)