Expected result The Last Name is displayed in the field 'LastName'

Creating a new customer with valid data

Priority	Behavior	Туре	Layer
↑ High	Positive	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

The customer is a new customer

Stops to repre	
Step	1
Action	Go to https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Click on 'Add customer' button
Input data	
Expected result	The new page (https://demo.guru99.com/telecom/addcustomer.php) is opened
Step	3
Action	Choose 'pending' in the 'Background Check'
Input data	
Expected result	Radio button 'pending' is checked
Step	4
Action	Enter First Name into the field 'FirstName'
Input data	John
Expected result	The First Name is displayed the field 'FirstName'
Step	5
Action	Enter Last Name into the field 'LastName'
Input data	Smith

Step	6
Action	Enter email into the field 'Email'
Input data	jsmith@gmail.com
Expected result	The email is displayed in the field 'Email'
Step	7
Action	Enter the address into the field 'Address'
Input data	55 Pottery Road, Oldbury
Expected result	The address is displayed in the field 'Address'
Step	8
Action	Enter mobile number into the field 'Mobile Number'
Input data	0741009881234
Expected result	The mobile number is displayed in the field 'Mobile Number'
Step	9
Action	Click on 'Submit' button
Input data	
Expected result	The new customer is created. CustomerlD, text message 'Please Note Down Your Customer ID' and 'Home' button are popped up.

Creating a new customer with a blank field 'First Name'

Priority	Behavior	Туре	Layer
↓ Low	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	<u>-</u>	Not automated	Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Click on 'Add customer' button
Input data	
Expected result	The new page (https://demo.guru99.com/telecom/addcustomer.php) is opened
Step	3
Action	Choose 'pending' in the 'Background Check'
Input data	
Expected result	Radio button 'pending' is checked
Step	4
Action	Leave the field 'First Name' empty
Input data	
Expected result	The field 'First Name' is empty
Step	5
Action	Enter Last Name into the field 'LastName'
Input data	Smith
Expected result	The Last Name is displayed in the field 'LastName'
_	
Step	6

Action	Enter email into the field 'Email'
Input data	jsmith@gmail.com
Expected result	The email is displayed in the field 'Email'
Step	7
Action	Enter address into the field 'Address'
Input data	55 Pottery Road, Oldbury
Expected result	The address is displayed in the field 'Address'
Step	8
Action	Enter mobile number into the field 'Mobile Number'
Input data	0741009881234
Expected result	The mobile number is displayed in the field 'Mobile Number'
Step	9
Action	Click on 'Submit' button
Input data	
Expected result	Customer is not created. The validation message: 'First Name must not be blank' in displayed

Creating a new customer by entering numbers into the 'First Name' field

Priority	Behavior	Туре	Layer
↓ Low	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Click on 'Add customer' button
Input data	
Expected result	The new page (https://demo.guru99.com/telecom/addcustomer.php) is opened
Step	3
Action	Choose 'pending' in the 'Background Check'
Input data	
Expected result	Radio button 'pending' is checked
Step	4
Action	Enter numbers into the 'FirstName' field
Input data	1234
Expected result	The numbers are displayed. The validation message: 'Numbers are not allowed' is displayed
Step	5
Action	Enter Last Name into the 'LastName' field
Input data	Smith
Expected result	The Last Name is displayed in the 'LastName' field

Step	6
Action	Enter email into the 'Email' field
Input data	jsmith@gmail.com
Expected result	The email is displayed into the 'Email' field
Step	7
Action	Enter address into the 'Address' field
Input data	55 Pottery Road, Oldbury
Expected result	The address is displayed into the 'Address' field
Step	8
Step	8 Enter mobile number into the 'Mobile Number' field
Action	Enter mobile number into the 'Mobile Number' field
Action Input data	Enter mobile number into the 'Mobile Number' field 0741009881234
Action Input data Expected result	Enter mobile number into the 'Mobile Number' field 0741009881234 The mobile number is displayed in the 'Mobile Number' field
Action Input data Expected result Step	Enter mobile number into the 'Mobile Number' field 0741009881234 The mobile number is displayed in the 'Mobile Number' field 9

Creating a new customer by entering Cyrillic lettters into the 'First Name' field

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Click on 'Add customer' button
Input data	
Expected result	The new page (https://demo.guru99.com/telecom/addcustomer.php) is opened
Step	3
Action	Choose 'pending' in the 'Background Check'
Input data	
Expected result	Radio button 'pending' is checked
Step	4
Action	Enter Cyrillic letters into the 'FirstName' field
Input data	Иван
Expected result	The First Name is displayed in the 'FirstName' field. The validation message: 'Cyrillic are not allowed' is displayed below
Step	5
Action	Enter Last Name into the 'LastName' field
Input data	Smith
Expected result	The Last Name is displayed in the 'LastName' field

Step	6
Action	Enter email into the 'Email' field
Input data	jamith@gmail.com
Expected result	The email is displayed in the 'Email' field
Step	7
Action	Enter address into the 'Address' field
Input data	55 Pottery Road, Oldbury
Expected result	The address is displayed in the 'Address' field
Step	8
Step	8 Enter mobile number into the 'Mobile Number' field
Action	Enter mobile number into the 'Mobile Number' field
Action Input data	Enter mobile number into the 'Mobile Number' field 0741009881234
Action Input data Expected result	Enter mobile number into the 'Mobile Number' field 0741009881234 The mobile number is displayed in the 'Mobile Number' field
Action Input data Expected result Step	Enter mobile number into the 'Mobile Number' field 0741009881234 The mobile number is displayed in the 'Mobile Number' field 9

Creating a new customer by entering special characters into 'First Name' field

Priority	Behavior	Туре	Layer
↓ Low	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Click on 'Add customer' button
Input data	
Expected result	The new page (https://demo.guru99.com/telecom/addcustomer.php) is opened
Step	3
Action	Choose 'pending' in the 'Background Check'
Input data	
Expected result	Radio button 'pending' is checked
Step	4
Action	Enter special characters into the 'FirstName' field
Input data	\$\$
Expected result	The characters are displayed in the 'FirstName' field. The validation message: 'Special characters are not allowed' is displayed below
Step	5
Action	Enter LastName into the 'LastName' field
Input data	Smith
Expected result	The Last Name is displayed in the 'LastName' field

Step	6
Action	Enter email into the 'Email' field
Input data	jsmith@gmail.com
Expected result	The email is displayed in the 'Email' field
Step	7
Action	Enter address into the 'Address' field
Input data	55 Pottery Road, Oldbury
Expected result	The address is displayed in the 'Address' field
Step	8
Step Action	8 Enter mobile number into the 'Mobile Number' field
Action	Enter mobile number into the 'Mobile Number' field
Action Input data	Enter mobile number into the 'Mobile Number' field 0741009881234
Action Input data Expected result	Enter mobile number into the 'Mobile Number' field 0741009881234 The mobile number is displayed in the 'Mobile Number' field
Action Input data Expected result Step	Enter mobile number into the 'Mobile Number' field 0741009881234 The mobile number is displayed in the 'Mobile Number' field 9

Creating a new customer by entering a combination of numbers, Cyrillic letters and special characters into 'First Name' fied

Priority	Behavior	Туре	Layer
↓ Low	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/index.html
Input data	
Expected resul	t The main page is opened
Step	2
Action	Click on 'Add customer' button
Input data	
Expected result	t The new page (https://demo.guru99.com/telecom/addcustomer.php) is opened
Step	3
Action	Choose 'pending' in the 'Background Check'
Input data	
Expected resul	t Radio button 'pending' is checked
Step	4
Action	Enter a combination of numbers, Cyrillic letter and special characters into the 'FirstName' field
Input data	1Иван\$
Expected resul	The First Name '1Иван\$' is displayed in the 'FirstName' field. The validation message: 'Numbers, Cyrillic and special characters are not allowed' is displayed below
Step	5
Action	Enter Last Name into the 'LastName' field
Input data	Smith
Expected resul	t The Last Name is displayed in the 'LastName' field

Step	6
Action	Enter email into the 'Email' field
Input data	jamith@gmail.com
Expected resul	t The email is displayed in the 'Email' field
Step	7
Action	Enter address into the 'Address' field
Input data	55 Pottery Road, Oldbury
Expected resul	t The address is displayed in the 'Address' field
Step	8
Step	8 Enter mobile number into the 'Mobile Number' field
Action Input data	Enter mobile number into the 'Mobile Number' field
Action Input data	Enter mobile number into the 'Mobile Number' field 0741009881234
Action Input data Expected resul	Enter mobile number into the 'Mobile Number' field 0741009881234 † The mobile number is displayed in the 'Mobile Number' field
Action Input data Expected resul Step	Enter mobile number into the 'Mobile Number' field 0741009881234 t The mobile number is displayed in the 'Mobile Number' field 9

Creating a new customer with a blank field 'Last Name'

Priority	Behavior	Туре	Layer
↓ Low	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	_	Not automated	Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Char	2
Step	2
Action	Click on 'Add customer' button
Input data	
Expected result	The new page (https://demo.guru99.com/telecom/addcustomer.php) is opened
Step	3
Action	Choose 'pending' in the 'Background Check'
Input data	
Expected result	Radio button 'pending' is checked
Class	
Step	4
Action	Enter First Name into the 'FirstName' field
Input data	John
Expected result	The First Name is displayed in the 'FirstName' field
Step	5
Action	Leave blank the field 'LastName'
Input data	
Expected result	The 'LastName' field is empty
Cha	
Step	6

Action	Enter email into the 'Email' field
Input data	jsmith@gmail.com
Expected result	The email is displayed in the 'Email' field
Step	7
Action	Enter address into the 'Address' field
Input data	55 Pottery Road, Oldbury
Expected result	The address is displayed in the 'Address' field
Step	8
Action	Enter mobile number into the 'Mobile Number' field
Input data	0741009881234
Expected result	The mobile number is displayed in the 'Mobile Number' field
Step	9
Action	Click on 'Submit' button
Input data	
Expected result	The customer is not created. The validation message: 'Last Name must not be blank' is popped up

Creating a new customer by entering numbers into 'Last Name' field

Priority	Behavior	Туре	Layer
↓ Low	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Click on 'Add customer' button
Input data	
Expected result	The new page (https://demo.guru99.com/telecom/addcustomer.php) is opened
Step	3
Action	Choose 'pending' in the 'Background Check'
Input data	
Expected result	Radio button 'pending' is checked
Step	4
Action	Enter First Name into the 'FirstName' field
Input data	John
Expected result	The FirstName is displayed in the 'FirstName' field
Step	5
Action	Enter numbers into the 'LastName' field
Input data	0000
Expected result	The numbers are displayed in the 'LastName' field. The validation message: 'Numbers are not allowed' is displayed below

Step	6
Action	Enter email into the 'Email' field
Input data	jsmith@gmail.com
Expected result	The email is displayed in the 'Email' field
Step	7
Action	Enter address into the 'Address' field
Input data	55 Pottery Road, Oldbury
Expected result	The address is displayed in the 'Address' field
Step	8
Step Action	8 Enter mobile number into the 'Mobile Number' field
Action	Enter mobile number into the 'Mobile Number' field
Action Input data	Enter mobile number into the 'Mobile Number' field 0741009881234
Action Input data Expected result	Enter mobile number into the 'Mobile Number' field 0741009881234 The mobile number is displayed in the 'Mobile Number' field
Action Input data Expected result Step	Enter mobile number into the 'Mobile Number' field 0741009881234 The mobile number is displayed in the 'Mobile Number' field 9

Creating a new customer by entering special characters into 'Last Name' field

Priority	Behavior	Туре	Layer
↓ Low	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Click on 'Add customer' button
Input data	
Expected result	The new page (https://demo.guru99.com/telecom/addcustomer.php) is opened
Step	3
Action	Choose 'pending' in the 'Background Check'
Input data	
Expected result	Radio button 'pending' is checked
Step	4
Action	Enter First Name into the 'FirstName' field
Input data	John
Expected result	The First Name is displayed in the 'FirstName' field
Step	5
Action	Enter special characters into the 'LastName' field
Input data	
Expected result	The characters displayed in the 'LastName' field. The validation message: 'Special characters are not allowed' is displayed below

Step	6
Action	Enter email into the 'Email' field
Input data	jsmith@gmail.com
Expected result	The email is displayed in the 'Email' field
Step	7
Action	Enter address into the 'Address' field
Input data	55 Pottery Road, Oldbury
Expected result	The address is displayed in the 'Address' field
Step	8
Step Action	8 Enter mobile number into the 'Mobile Number' field
Action	Enter mobile number into the 'Mobile Number' field
Action Input data	Enter mobile number into the 'Mobile Number' field 0741009881234
Action Input data Expected result	Enter mobile number into the 'Mobile Number' field 0741009881234 The mobile number is displayed in the 'Mobile Number' field
Action Input data Expected result Step	Enter mobile number into the 'Mobile Number' field 0741009881234 The mobile number is displayed in the 'Mobile Number' field 9

Creating a new customer by entering Cyrillic letters into 'Last Name' field

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Click on 'Add customer' button
Input data	
Expected result	The new page (https://demo.guru99.com/telecom/addcustomer.php) is opened
Step	3
Action	Choose 'pending' in the 'Background Check'
Input data	
Expected result	Radio button 'pending' is checked
Step	4
Action	Enter First Name into the 'FirstName' field
Input data	John
Expected result	The FirstName is displayed in the 'FirstName' field
Step	5
Action	Enter Cyrillic letters Last Name into the 'LastName' field
Input data	Смит
Expected result	The Last Name is displayed in the 'LastName' field. The validation message: 'Cyrillic are not allowed' is displayed below

Step	6
Action	Enter email into the 'Email' field
Input data	jsmith@gmail.com
Expected result	The email is displayed in the 'Email' field
Step	7
Action	Enter address into the 'Address' field
Input data	55 Pottery Road, Oldbury
Expected result	The address is displayed in the 'Address' field
Step	8
Step Action	8 Enter mobile number into the 'Mobile Number' field
Action	Enter mobile number into the 'Mobile Number' field
Action Input data	Enter mobile number into the 'Mobile Number' field 0741009881234
Action Input data Expected result	Enter mobile number into the 'Mobile Number' field 0741009881234 The mobile number is displayed in the 'Mobile Number' field
Action Input data Expected result Step	Enter mobile number into the 'Mobile Number' field 0741009881234 The mobile number is displayed in the 'Mobile Number' field 9

Creating a new customer by entering a combination of numbers, Cyrillic letters and special characters into the 'Last Name' field

Priority	Behavior	Туре	Layer
↓ Low	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/index.html
Input data	
Expected resu	It The main page is opened
Step	2
Action	Click on 'Add customer' button
Input data	
Expected resu	It The new page (https://demo.guru99.com/telecom/addcustomer.php) is opened
Step	3
Action	Choose 'pending' in the 'Background Check'
Input data	
Expected resu	It Radio button 'pending' is checked
Step	4
Action	Enter First Name into the 'FirstName' field
Input data	John
Expected resu	It The FirstName is displayed in the 'FirstName' field
Step	5
Action	Enter a combination of numbers, Cyrillic letters and special characters into the 'LastName' field'
Input data	1Иванов\$
Expected resu	It The Last Name is displayed in the 'LastName' field. The validation message: 'Numbers, Cyrillic and special characters are not allowed' is displayed below

Step	6
Action	Enter email into the 'Email' field
Input data	jsmith@gmail.com
Expected resul	t The email is displayed in the 'Email' field
Step	7
Action	Enter address into the 'Address' field
Input data	55 Pottery Road, Oldbury
Expected resul	t The address is displayed in the 'Address' field
Step	8
Action	Enter mobile number into the 'Mobile Number' field
Action Input data	Enter mobile number into the 'Mobile Number' field 0741009881234
Input data	
Input data	0741009881234
Input data Expected resul	0741009881234 † The mobile number is displayed in the 'Mobile Number' field
Input data Expected result Step	0741009881234 t The mobile number is displayed in the 'Mobile Number' field 9

Creating a new customer with an invalid email

Priority	Behavior	Туре	Layer
↓ Low	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Chan	2
Step	2
Action	Click on 'Add customer' button
Input data	
Expected result	The new page (https://demo.guru99.com/telecom/addcustomer.php) is opened
C.	
Step	3
Action	Choose 'pending' in the 'Background Check'
Input data	
Expected result	Radio button 'pending' is checked
Step	4
Action	Enter First Name into the 'FirstName' field
Input data	John
Expected result	The FirstName is displayed in the 'FirstName' field
Step	5
Action	Enter LastName into the 'LastName' field
Input data	Smith
Expected result	The LastName is displayed in the 'LastName' field
Class	
Step	6

Action	Enter an invalid email into the 'Email' field
Input data	jssmith@gmail.com
Expected result	The email is displayed. The validation message: 'Email is not valid' is displayed below
Step	7
Action	Enter address into the 'Address' field
Input data	55 Pottery Road, Oldbury
Expected result	The address is displayed in the 'Address' field
Step	8
Action	Enter mobile number into the 'Mobile Number' field
Input data	0741009881234
Expected result	The mobile number is displayed in the 'Mobile Number' field
Step	9
Action	Click on 'Submit' button
Input data	
Expected result	The new customer is not created. The validation message: 'Email is not valid' is popped up

Creating a new customer by entering Cyrillic letters into 'Address' field

Priority	Behavior	Туре	Layer
↓ Low	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Click on 'Add customer' button
Input data	
Expected result	The new page (https://demo.guru99.com/telecom/addcustomer.php) is opened
Step	3
Action	Choose 'pending' in the 'Background Check'
Input data	
Expected result	Radio button 'pending' is checked
Step	4
Action	Enter First Name into the 'FirstName' field
Input data	John
Expected result	The FirstName is displayed in the 'FirstName' field
Step	5
Action	Enter LastName into the 'LastName' field
Input data	Smith
Expected result	The LastName is displayed in the 'LastName' field

Step	6
Action	Enter email into the 'Email' field
Input data	jsmith@gmail.com
Expected result	The email is displayed in the 'Email' field
Step	7
Action	Enter Cyrillic letter into the 'Address' field
Input data	Англия
Expected result	The address is displayed. The validation message: 'Cyrillic are not allowed' is displayed below
Step	8
Action	Enter mobile number into the 'Mobile Number' field
Input data	0741009881234
Expected result	The mobile number is displayed in the 'Mobile Number' field
Step	9
Action	Click on 'Submit' button
Input data	

Creating a new customer by entering a combination of Cyrillic letters and special characters into 'Address' field

Priority	Behavior	Туре	Layer
• Medium	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Click on 'Add customer' button
Input data	
Expected result	The new page (https://demo.guru99.com/telecom/addcustomer.php) is opened
Step	3
Action	Choose 'pending' in the 'Background Check'
Input data	
Expected result	Radio button 'pending' is checked
Step	4
Action	Enter First Name into the 'FirstName' field
Input data	John
Expected result	The FirstName is displayed
Step	5
Action	Enter LastName into the 'LastName' field
Input data	Smith
Expected result	The LastName is displayed

Step	6
Action	Enter email into the 'Email' field
Input data	jsmith@gmail.com
Expected result	The email is displayed
Step	7
Action	Enter a combination of Cyrillic letters and special characters into the 'Address' field'
Input data	Англия/
Expected result	The address is displayed. The validation message: 'Cyrillic and special characters are not allowed' is displayed below
Step	8
Step Action	8 Enter mobile number into the 'Mobile Number' field
Action	Enter mobile number into the 'Mobile Number' field
Action Input data	Enter mobile number into the 'Mobile Number' field 0741009881234
Action Input data Expected result	Enter mobile number into the 'Mobile Number' field 0741009881234 The mobile number is displayed in the 'Mobile Number' field
Action Input data Expected result Step	Enter mobile number into the 'Mobile Number' field 0741009881234 The mobile number is displayed in the 'Mobile Number' field 9

Creating a new customer with a blank field 'Mobile Number'

Priority	Behavior	Туре	Layer
↓ Low	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Click on 'Add customer' button
Input data	
Expected result	The new page (https://demo.guru99.com/telecom/addcustomer.php) is opened
Step	3
Action	Choose 'pending' in the 'Background Check'
Input data	
Expected result	Radio button 'pending' is checked
Step	4
Action	Enter First Name into the 'FirstName' field
Input data	John
Expected result	The First Name is displayed in the 'FirstName' field
Step	5
Action	Enter LastName into the 'LastName' field
Input data	Smith
Expected result	The Last Name is displayed in the 'LastName' field
Step	6

Action	Enter email into the 'Email' field
Input data	jsmith@gmail.com
Expected result	The email is displayed in the 'Email' field
Step	7
Action	Enter address into the 'Address' field
Input data	55 Pottery Road, Oldbury
Expected result	The address is displayed in the 'Address' field
Step	8
Action	Leave the field 'Mobile Number' empty
Input data	
Expected result	The field 'Mobile Number' is empty
Step	9
Action	Click on 'Submit' button
Input data	
Expected result	The new customer is not created. The validation message: 'Mobile must not be blank' is popped up

Creating a new customer by entering special characters into 'Mobile Number' field

PriorityBehaviorTypeLayer↓ LowNegativeFunctionalNot setIs FlakyMilestoneAutomationStatusNo-Not automatedActual

Step	1
Action	Go to https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Click on 'Add customer' button
Input data	
Expected result	The new page (https://demo.guru99.com/telecom/addcustomer.php) is opened
Step	3
Action	Choose 'pending' in the 'Background Check'
Input data	
Expected result	Radio button 'pending' is checked
Expected result Step	Radio button 'pending' is checked
Step	4
Step Action	4 Enter First Name into the 'FirstName' field
Step Action Input data	4 Enter First Name into the 'FirstName' field John
Step Action Input data Expected result	4 Enter First Name into the 'FirstName' field John The First Name is displayed
Step Action Input data Expected result Step	4 Enter First Name into the 'FirstName' field John The First Name is displayed 5
Step Action Input data Expected result Step Action	4 Enter First Name into the 'FirstName' field John The First Name is displayed 5 Enter LastName into the 'LastName' field

Step	6
Action	Enter email into the 'Email' field
Input data	jsmith@gmail.com
Expected result	The email is displayed
Step	7
Action	Enter address into the 'Address' field
Input data	55 Pottery Road, Oldbury
Expected result	The address is displayed
Step	8
Action	Enter numbers and special characters into the 'Mobile Number' field
Input data	074-100-988-12-34
Expected result	The mobile number is displayed. The validation message: 'Special characters are not allowed' is displayed below
Step	9
Action	Click on 'Submit' button
Input data	
Expected result	The new customer is not created. The validation message: 'please fill all fields' is popped up

Creating a new customer by entering letters into the 'Mobile Number' field

Priority	Behavior	Туре	Layer
↓ Low	Negative	Functional	Not set
Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Click on 'Add customer' button
Input data	
Expected result	The new page (https://demo.guru99.com/telecom/addcustomer.php) is opened
Step	3
Action	Choose 'pending' in the 'Background Check'
Input data	
Expected result	Radio button 'pending' is checked
Step	4
Action	Enter First Name into the 'FirstName' field
Input data	Ivan
Expected result	The First Name is displayed
Step	5
Action	Enter LastName into the 'LastName' field
Input data	Ivanov
Expected result	The Last Name is displayed

Step	6
Action	Enter email into the 'Email' field
Input data	jsmith@gmail.com
Expected result	The email is displayed
Step	7
Action	Enter address into the 'Address' field
Input data	55 Pottery Road, Oldbury
Expected result	The address is displayed
Step	8
Step Action	8 Enter letters into the 'Mobile Number' field
Action	Enter letters into the 'Mobile Number' field
Action Input data	Enter letters into the 'Mobile Number' field Mobile
Action Input data Expected result	Enter letters into the 'Mobile Number' field Mobile The validation message: 'Characters are not allowed' is displayed below
Action Input data Expected result Step	Enter letters into the 'Mobile Number' field Mobile The validation message: 'Characters are not allowed' is displayed below 9

The button 'Reset' resets all filled values on 'Add customer' page

Priority	Behavior	Туре	Layer
↓ Low	Negative	Functional	Not set
ls Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Step	1
Action	Go to https://demo.guru99.com/telecom/index.html
Input data	
Expected result	The main page is opened
Step	2
Action	Click on 'Add customer' button
Input data	
Expected result	The new page (https://demo.guru99.com/telecom/addcustomer.php) is opened
Step	3
Action	Choose 'pending' in the 'Background Check'
Input data	
Expected result	Radio button 'pending' is checked
Step	4
Action	Enter First Name into the 'FirstName' field
Input data	John
Expected result	The First Name is displayed in the 'FirstName' field
Step	5
Action	Enter LastName into the 'LastName' field
Input data	Smith
Expected result	The Last Name is displayed in the 'LastName' field

Step	6
Action	Enter email into the 'Email' field
Input data	jsmith@gmail.com
Expected result	The email is displayed in the 'Email' field
Step	7
Action	Enter address into the 'Address' field
Input data	55 Pottery Road, Oldbury
Expected result	The address is displayed in the 'Address' field
Step	8
Step Action	8 Enter mobile number into the 'Mobile Number' field
Action	Enter mobile number into the 'Mobile Number' field
Action Input data	Enter mobile number into the 'Mobile Number' field 0741009881234
Action Input data Expected result	Enter mobile number into the 'Mobile Number' field 0741009881234 The mobile number is displayed in the 'Mobile Number' field
Action Input data Expected result Step	Enter mobile number into the 'Mobile Number' field 0741009881234 The mobile number is displayed in the 'Mobile Number' field 9