**Scenario:** The goal is to book a test drive online with a specific Mercedes-Benz dealer.

**Steps:**

1. Select a vehicle model;

2. Select a dealer;

3. Choose a date and time and fill in personal information;

4. Submit the booking;

5. The customer receives a confirmation e-mail (containing a booking ID).

**Bug Report Template**

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| ID number | #1 |
| Reporter | Artur Alves |
| Title | Retailer cards have different "Tel." formats |
| Description | In the ***Select your dealer*** view , after listing the retailers on "Show as a list " tab, the Tel. formats are different. |
| Steps | 1. Start a Test Driver Booking by selecting a car model 2. On **Select your dealer step**, click on **Show as a list** 3. Check the **Tel** field for each retailer |
| Expected Result | +27 31 576 1000 |
| Actual Reult | +27 31 5761000 |
| Severity | Low |
| Priority | Low |
| Notes | This bug finding would dependent on the actual mockup, either could be right |

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| ID number | #2 |
| Reporter | Artur Alves |
| Title | Model selection name displayed as Sedan in one view and as Saloon in others. |
| Description | In the view "Please Select your vehicle" the car model is confirmed as "Sedan", but in the view "Your Test Drive Appointment Request" the requested model is displayed as Saloon. |
| Steps | 1. Start a Test Driver Booking by selecting "A-Class Sedan" 2. Select a dealer 3. On **Your Test Drive Appointment**, check the car selected on the title |
| Expected Result | "Request A-Class Sedan" |
| Actual Reult | "Request A-Class Saloon" |
| Severity | Low |
| Priority | Medium |
| Notes | This bug finding would dependent on the actual mockup and product target geolocation, first view could be the one with actual bug. |

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| ID number | #3 |
| Reporter | Artur Alves |
| Title | Car model configured/selected is not a saloon |
| Description | In "Your Test Drive Appointment" view, after selecting car configuration, the model displays a Hatch instead of Saloon. |
| Steps | 1. Start a Test Driver Booking by selecting "A-Class Sedan" 2. Select a dealer 3. On **Your Test Drive Appointment**, select a **Fuel** 4. Check the car model |
| Expected Result | Model - Saloon Model |
| Actual Reult | Model - Mereces-benz A0200d Hatch(w177) |
| Severity | high |
| Priority | very high |
| Notes | This could be an improvement since it's not clear if after the user selects the fuel then the model is automatically filled up, or if the user could select another model on this step.  If the user could select another model, this should be blocked since this information is the first step to start the booking. In this case, it would be an improvement. |

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| ID number | #4 |
| Reporter | Artur Alves |
| Title | Car descriptions is different on Your Test Drive Request |
| Description | In "Your Test Drive Appointment" view, after selecting car configuration,  Model Select Displays one description, in the element under, description is different. |
| Steps | 1. Start a Test Driver Booking by selecting "A-Class Sedan" 2. Select a dealer 3. On **Your Test Drive Appointment**, select a **Fuel** 4. Check the car model and the summary |
| Expected Result | Model - Saloon Model |
| Actual Reult | Model - Mereces-benz A0200d Hatch(w177) |
| Severity | high |
| Priority | high |
| Notes |  |

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| ID number | #5 |
| Reporter | Artur Alves |
| Title | "Chat/Message" button have different vertical position in different views |
| Description | Vertical height of the "**chat/message**" button changes after clicking the "Show as a list" tab button in the "Select your dealer" view.  The realignment comes back to normal after you click the "Select date and Time" button in Your Test Drive Appointment view. |
| Steps | 1. Start a Test Driver Booking by selecting "A-Class Sedan" 2. Click on Show as a list on "Select your dealer" view 3. Select a dealer - Select Mercedes-Benz Umhlanga 4. Check the Message button 5. On "Your Test Drive Appointment" view, select Diesel as fuel 6. Click on Select Date and Time button 7. Check the Message button |
| Expected Result | Chat icon should have same vertical height |
| Actual Reult | Chat icon should have different vertical height in different views |
| Severity | low |
| Priority | low |
| Notes |  |

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| ID number | #6 |
| Reporter | Artur Alves |
| Title | Calendar selection is set to year 2021 , has summary on 2020. |
| Description | After selecting the day on the calendar refered to year 2021, year 2020 is displayed in bottom element. |
| Steps | 1. Start a Test Driver Booking by selecting "A-Class Sedan" 2. Select a dealer - Select Mercedes-Benz Umhlanga 3. On "Your Test Drive Appointment" view, select **Diesel** as fuel 4. Click on **Select Date and Time** button 5. Set the date as **01 April, 2021** 6. Check the schedule summary |
| Expected Result | Schedule summary should display exactly the same date/time that was selected on the calendar (01 April 2021, Afternoon) |
| Actual Reult | Schedule summary displays the wrong year - 01 April 2020, Afternoon |
| Severity | low |
| Priority | low |
| Notes |  |

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| ID number | #7 |
| Reporter | Artur Alves |
| Title | Successful booking displays wrong client Title |
| Description | In the "Your Personal Details" view, the client input Title with "Mr." and the booking comes with "Miss". |
| Steps | 1. Start a Test Driver Booking by selecting "A-Class Sedan" 2. Select a dealer - Select Mercedes-Benz Umhlanga 3. On "Your Test Drive Appointment" view, select Diesel as fuel 4. Select a Date and Time, and then Confirm 5. On "Personal Details" view, select **Mr**. on Title field 6. First Name input with "Tobias" 7. Last Name input with "Hoffmann" 8. Email input with "tobias.hoddmann@lemo.de" 9. Phone input with "+499175847390" 10. On "Declaration of Consent" area check with "Yes" 11. Click on Submit button 12. Check the Title on booking confirmation screen |
| Expected Result | Thank you, "Mr." Tobias |
| Actual Reult | Thank you, "Miss." Tobias |
| Severity | Low |
| Priority | Medium |

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| ID number | #8 |
| Reporter | Artur Alves |
| Title | Successful booking displays wrong fuel selection |
| Description | After completing the booking successfully with fuel type **diesel**, the confirmation view displays **petrol**. |
| Steps | Start a Test Driver Booking by selecting "A-Class Sedan"  Select a dealer - Select Mercedes-Benz Umhlanga  On "Your Test Drive Appointment" view, select **Diesel** as fuel  Select a Date and Time, and then Confirm  Fill the fields on "Personal Details" view  On "Declaration of Consent" area check with "Yes"  Click on Submit button  Check the **Fuel** on booking confirmation screen |
| Expected Result | Diesel |
| Actual Reult | Petrol |
| Severity | Low |
| Priority | Medium |

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| ID number | #9 |
| Reporter | Artur Alves |
| Title | Successful booking displays wrong address |
| Description | After completing the booking successfully, the confirmation view displays the wrong dealer address. |
| Steps | 1. Start a Test Driver Booking by selecting "A-Class Sedan" 2. Select a dealer - **Select Mercedes-Benz Umhlanga** 3. On "Your Test Drive Appointment" view, select Diesel as fuel 4. Select a Date and Time, and then Confirm 5. Fill the fields on "Personal Details" view 6. On "Declaration of Consent" area check with "Yes" 7. Click on Submit button 8. Check **the Dealer Address** on booking confirmation screen |
| Expected Result | 2 canegate road, 4051 Durban |
| Actual Reult | Heilbronner Str. 339 |
| Severity | very high |
| Priority | very high |

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| ID number | #10 |
| Reporter | Artur Alves |
| Title | Driver License Number input has a different background |
| Description | After filled up the required fields on Your Personal Details, the Driver License Number fields changes the background color. |
| Steps | 1. Start a Test Driver Booking by selecting "A-Class Sedan" 2. Select a dealer - Select Mercedes-Benz Umhlanga 3. On "Your Test Drive Appointment" view, select **Diesel** as fuel 4. Select a Date and Time, and then Confirm 5. Fill only the required fields on "Personal Details" view 6. Check the **Driver License Number** field |
| Expected Result | Background color should remain the same as before |
| Actual Reult | Background color changes |
| Severity | Low |
| Priority | Low |

**Suggestions**

**Select your dealer view**

* Add search button to **search by adress component**
* Add **show my location button**, to help the user find Dealers near his current location.

"Show as a list" tab

* Better delimitation between each dealer card element, maybe a border or even a shadow.
* Close the distance between the dealer name and dealer address
* Make the dealer name "pop" . Ex: bigger Text, color, bold
* Add a call button by the Car dealer contact Tel number.

**Your Test Driver Appointment view**

* Add a title above fuel, related to car configuration
* Add car configuration information in the discription under the main Header text "Your Test Driver Appointment "