Amber Grice Rudisell

Logistics Analyst | amber.grice2022@outlook.com| Charlotte, NC| LinkedIn | GitHub

SUMMARY

As a seasoned logistics analyst with over 12 years of experience, I bring a wealth of expertise in supply chain optimization and data-driven decision making. My track record includes successfully implementing inventory management systems that reduced costs by 15% and improved customer satisfaction by 20% for a world-renowned logistics provider. I excel in utilizing advanced analytics tools and have a proven ability to identify inefficiencies and develop innovative solutions. My strong analytical skills, combined with a deep understanding of logistics operations, position me as an ideal candidate to drive operational excellence and contribute significantly to your organization's supply chain goal.

SKILLS

Excel | Power BI | SQL | Tableau | Python | SAP/ERP | MRP | TMS | WMS

TECH PROJECTS

Measuring Return Rates | 02/25 | Profile - amber.grice.rudisell | Tableau Public| Demo

Add a brief overview of the company and a short project description that explains its purpose.
- Conducted comprehensive quality assessment of 500+ office supply items, focusing on the top 20 most frequently returned products, resulting in a 15% reduction in return rates for these items within 3 months.
- Optimized shipping processes in the West region by reviewing 10,000+ standard class shipments, leading to a 25% reduction in shipping-related returns and a 10% increase in customer satisfaction scores.

EXPERIENCE

CH Robinson | Global Forwarding Agent | 08/24 - Present | Charlotte, NC

One of the world's largest logistics platforms and rank in the FORTUNE 200
- Collaborate with internal team members and third-party agents to ensure efficiency, excellent customer service and problem solving.
- Provide reporting and documentation support to internal and external customers
- Participating in customer business reviews
- Apply industry knowledge and critical thinking to adapt processes
- Create solutions in response to challenges both internally and externally

Vesper Americas | Logistics Coordinator | 11/23 - 04/24 | Charlotte, NC

Startup company based out Switzerland, looking to expand in the USA their expertise in tire recycling.
- Utilized Excel and PowerBI to monitor freight flow and analyzed operational performance
- Created advanced Excel models to optimize product movement throughout the supply chain.
- Designed Excel dashboards to visualize supplier and carrier performance metrics

TJX Companies | Logistics Reporting Specialist | 02/23 - 10/23 | Charlotte, NC

A Fortune 100 company headquartered in Framingham, Massachusetts, specializing in offering brand-name and designer merchandise at deeply discounted prices

- Monitored Power BI to improve carrier and distribution center operational performance
- Evaluated Carrier service levels and KPI's and identified procedural gaps and opportunities for improvement
- Presented to the executive team weekly and monthly reports regarding performance related to costs, productivity and resource management.

- Assisted with the creation of KPI data management into Power BI to better understand and analyze carrier and distribution center performance.

Maersk | Global Supply Chain Coordinator | 08/21 - 01/23 | Charlotte, NC

A global leader in shipping and logistics, with a strong commitment to innovation and sustainability.

- Reorganized reporting failures to better provide a sleek and coherent view of complex data through Microsoft excel.
- Maintained supplier relationships as well as additional stakeholders
- Improved customer satisfaction and reporting for one of the largest stakeholders and customs based out of South Africa.
- Managed global shipments from Export to destination including hazardous.

EDUCATION

Triple Ten | 9-month Business Intelligence Data Analyst Program | 2025

Main Topics: Python, EDA, Statistical Data Analysis, Business Analytics, SQL. Included applied projects.

York Technical College | AAS Supply Chain Management | 2023 - 2024

Degree in supply chain management with focus on best practices in flow of goods internationally.

Main topics: incoterms, CTPAT, Finance & Budgeting, Data analytics, Accounting, Inventory Control, Logistics and Distribution strategies

GPA: 3.5/4.0

Shaw University | BA Sociology | 2005-2011

A degree in sociology that provided a comprehensive foundation in sociological theory and research methods.

Main Topics: Statistics for Social Sciences, Research methods of Sociology, Qualitative & Quantitative Analysis, Social Problems and Deviance, Globalization and Social Change.

GPA: 3.0/4.0