

A.Arul

Aspiring Front-End Developer with Strong Customer Service Background

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Links
[LinkedIn](#)
[GitHUB](#)
[Portfolio website](#)

Projects

Trendify — Built using HTML,CSS & Javascript

Trendify is an E-commerce website featuring a landing area, product listings, and a user inquiry section for browsing items and contacting support.

SpiceHub — Built using HTML,CSS & Bootstrap

Spices website featuring a landing area, product listings, and a contact section.

Social- media— Built using React JS ,Tailwind CSS & Axios API

Develop a React-based post website enabling users to add, delete, and edit posts, enhancing interactivity and user engagement.

Education

Arignar Anna Govt Arts & Science College, Villupuram— BCA

Jun 2017 - Oct 2020

CGPA: 7.6

Achievements: Graduated with First Class with Distinction

St Michael's Hr Sec School, Gingee — 12th std

Mar 2016 - Mar 2017

CGPA: 7.6

Achievements: Second in school

Experience

Deccan I Services Pvt Ltd, Villupuram— Financial Processor

Mar 2021 - PRESENT

Data Entry Specialist: Entered data into various systems and databases, ensuring accuracy and completeness. Conducted quality checks on data to ensure precision.

Voice Process Associate: Provided comprehensive customer support through chat, inbound calls, and email. Managed multiple customer inquiries simultaneously, delivering high-quality service.

Auditor: Supervised and managed a team of data entry specialists. Provided training, guidance, and support to ensure team efficiency and accuracy.

Skills

- HTML & CSS
- Javascript
- React Js(Vite)
- Tailwind CSS
- Bootstrap
- Git & GitHub
- Axios API
- MySQL
- Python
- DSA

Additional

- MySQL - Udemy Certificate
- Attended a 3 days Power BI workshop
- I regularly engage in coding on platforms such as HackerRank and LeetCode.
- TCS NQT(COGNITIVE) - 2023 - 72.17%

Languages

Tamil, English

Soft Skills

- Problem-solving and troubleshooting
- Effective communication and teamwork
- Attention to detail and quality assurance
- Project and team management