

File No. No/Assam/Census/342/2019

Date of Open - 29/04/19

Census Cell.

Sl. (1) - Email from Sandhya Singh, DRH on 28/04/19

Sl. No. 1^c may kindly be seen.

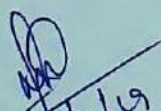
The above letter has been received from Smt. Sandhya Singh, DRH, ORH regarding visit to BSNL call Centre.

As per the above letter, ORH is in the process of setting up a call centre for Census-2021 and for this BSNL has been contacted.

In view of this, it is requested to nominate a Sr. Level Officer to visit the call centre in Guwahati to assess the capacity & facilities & understand how it works. Further, his contact details may also be required to share with BSNL Delhi Office to coordinate. Details to be sent by today before 5 PM.


In this respect, as directed by DRH over phone, Shri Nagesh Kr. Talukdar, DD (IT) has been nominated and his contact details including email ID shall be sent by email.

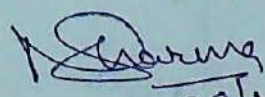
Put up for kind information & necessary action pl.


29/4/19

AD (Census)
DD (Census)

We may send the details by reply e-mail.

Sl. (Census)
Email sent 
29/4/19


29/4/19.

2. Email dated 29/04/19 (Reply)

Sl. No. (3) Report on visit to BSNL Call Centre, Guwahati by Mr. K. Talukdar DD (SDP)

Sl. No. 3^c may kindly be seen.

The above letter is a report on visit to Call Centre of BSNL, Guwahati by Sh. N. K. Talukdar, DD for Census 2011 & to get the information on the functioning of the call centre.

Submitted for kind perusal ph.

ND
9/5/19

AP (Census)

The Report Submitted by N. K. Talukdar, DD (IT), may be forwarded to Sandhya Singh, DRG, ORG.

Ravi
9/5/19

DRG

Yes Sir. 9/5/19

Sl. No.

Draft forwarding to DRG, ORG, is placed for kind approval ph.

ND
9/5/19

AP (Census)

May be signed please.

DRG

Ravi
9/5/19.

9/5/19

Sl. No.

- (4) DCO/Assam/Census/342/2019/885
- (5) Email sent on the above.

DT - 9/05/19

⑥ NO. 10/18/2019 - CENSUS (Media)/030

dd 13.01.2020

SL NO. 6 may kindly be seen.

It is regarding setting up of call centre - census 2021, received from ORGI, India.

Sr
SI-1
22/01

AD/CO

Letter regarding setting up of call centre as above is put up for kind perusal.

DD (Census)

Purshu
22/1/20

As the matter will be taken up by Publicity cell we may provide a copy of the letter to DD (Publicity)

Darung
23/1/2020

AD

Pl. provide a copy of the letter to DD (Publicity)

Purshu
23/1/20

S.I. Pr-I
P. 5011

Same has been provided.

Sr
23/01