

COS70004 Post-Evaluation Questionnaire

Project Title: TrackCare

Team Code: CL03_T3

Principal Investigator(s):

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Thank you for helping us test this prototype. To help us understand how you felt about your experience, please answer the following questions.

* Required

Instructions

Please take a few moments to carefully complete the form, as your responses will provide valuable insights into both the overall usability of the system and specific areas where enhancements may be needed.

The first section asks for more detailed feedback on particular aspects of the prototype, such as its design, layout, functionality, and ease of use. For each open-ended question, please provide brief but clear responses. Where applicable, include specific details, especially for questions about individual features or improvement suggestions, to help us better understand your needs and ideas.

In the **System Usability Scale (SUS)** section, you will see statements related to your experience using the system. For each statement, please rate your level of agreement from **0 (Strongly Disagree)** to **4 (Strongly Agree)** by selecting the option that best reflects your opinion. There are no right or wrong answers—your honest responses based on your personal experience are what matter most.

Your responses will remain confidential and will only be used to enhance the usability of the system. Thank you again for your time and valuable input!

1. Participant ID (we will tell you what to put for this Question) *

2. What did you like most about the prototype?

3. What did you like least about the prototype?

4. Did the design and layout of the interface meet your expectations? If not, what improvements would you suggest?

5. Were the instructions or prompts in the app clear and easy to understand?

6. How effective did you find the location tracking feature in helping you monitor the people with dementia? *

0	1	2	3	4	5	6	7	8	9	10
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Very Ineffective

Very Effective

7. How comfortable were you with the privacy settings related to location tracking? Did you feel in control of what information was shared? *

0	1	2	3	4	5	6	7	8	9	10
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Very Uncomfortable

Very Comfortable

8. What additional features related to location tracking would enhance your experience (e.g., geofencing, location history reports)?

9. How easy was it to find the information or functionality you were looking for? *

0	1	2	3	4	5	6	7	8	9	10
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Very Difficult

Very Easy

10. How likely are you to recommend this app to a friend or colleague? *

0	1	2	3	4	5	6	7	8	9	10
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Not at all likely

Extremely likely

System Usability Scale

Please tick the option that best represents your reaction to the system.

Don't think too hard about each question. We are interested in your first reaction.

11. System Usability Scale *

	Strongly Disagree		Strongly Agree		
	0	1	2	3	4
1. I think that I would like to use this system frequently.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. I found the system unnecessarily complex.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. I thought the system was easy to use.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. I think that I would need the support of a technical person to be able to use this system.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. I found the various functions in this system were well integrated.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. I thought there was too much inconsistency in this system.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. I would imagine that most people would learn to use this system very quickly.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. I found the system very cumbersome to use.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. I felt very confident using the system.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. I needed to learn a lot of things before I could get going with this system.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. Any other comments:

13. Thank you for helping us test our prototype. You are now finished with the evaluation.

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