# **ARUN GOPAKUMAR**

# TESTING | AGILE EXPERIENCE | REPORT WRITING

- Experience designing and developing various kinds of software applications
- Familiar with, C#, JavaScript, Oracle, Unix/Linux and HTML
- Knowledgeable in rich Internet applications
- Specializes in object-oriented software design and user-oriented interface design
- Excellent problem solver with strong analytical skills used to troubleshoot issues
- Multilingual in English, Malayalam and Tamil; uses strong communication skills to support clients and relay technical solutions to coworkers

# **EDUCATION**

Software Engineering Technology – Artificial Intelligence Co-op Diploma

Sept. 2021 - Present

Expected graduation: Apr. 2024

Centennial College, Toronto, ON

Currently maintaining a GPA of 3.52/4.5

Academic Projects:

- Designed internet pages that allows users to enter details for registration.
- Designed GUI games
- Designed Calculator

### OTHER WORK EXPERIENCE

#### Customer service associate at fast-food chain

Jan.2022 - Present

A&W,3100 Ellesmere Rd, Scarborough, ON M1E 4C2

- Experienced in providing service to 70-100 customers in 1 hour.
- Delegated a team of 4 people to assemble, pack and deliver food to the customer.
- Assisted with stocking inventory in a FIFOfashion.

# **Supervisor at Cleaning Company**

Aug 2021 – Jan 2022

SS cleaning, Toronto, ON

- Experienced in handling a team of 5 people.
- Achieved deep cleaning of a kitchen in 4 hours.
- Actively participated in meeting with customer to figure out the issue and provided proper solution.