Harish Kumar
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Objective

Aspiring to pursue an MS in AI and Machine Learning, leveraging a strong foundation in ServiceNow development and enterprise solutions to deepen technical expertise and contribute to impactful research.

Education

Bachelor of Technology in Computer Science

MDU, Rohtak, Haryana, India
Graduated: 2015 | First Class (61.52%)

Technical Skills

- **Programming Languages:** Java, JavaScript, AngularJS, Jelly
- **Web Technologies:** HTML5, CSS3, AJAX, XML, Bootstrap, jQuery
- **Tools & Platforms:** ServiceNow, JIRA, Confluence, SharePoint
- **APIs & Middleware:** REST, JSON, SOAP, Web Services

Certifications

- ServiceNow Certified Implementation Specialist – ITSM
- ServiceNow Certified Implementation Specialist – HRSD
- ServiceNow Certified Implementation Specialist – Discovery
- ServiceNow Certified Application Developer
- ServiceNow Certified System Administrator

Professional Experience

Associate Staff Engineer

Nagarro, March 2019- till date

- Delivered high-performance, secure, and scalable enterprise solutions using ServiceNow.
- Developed and customized Service Portals, Workflows, and applications.
- Led integrations with third-party tools using REST APIs.
- Designed optimized solutions for ServiceNow Customer Service Management and ITSM.

Academic Projects & Achievements

Custom Application Development in ServiceNow

- Created workflows and transformed scripts for enterprise use.
- Integrated LDAP and third-party solutions for secure authentication.

Honors and Awards
- Brightest Minds Award (2020, 2021)
- Multiple nominations for CARE Cheer Board

Extracurricular Activities
- Active participation in technical training programs and collaborative team initiatives.

References
Available upon request.