

## **IKRAM KAKAR**

Kabul, Afghanistan

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### **PROFESSIONAL SUMMARY**

Dynamic IT specialist with over 10 years of experience in information security, and the Microsoft Power Platform. Expertise in Power BI, DHIS2, Health Information Management Systems, artificial intelligence applications, and data analytics. Skilled in IT system engineering, software, hardware, and Network Management

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### **CORE SKILLS**

- **Data Analytics & Visualization:** Expertise in Power BI, DHIS2, SQL Server, and Surve, ArcGIS and QGIS.
  - **Health Information Management:** Experience with DHIS2 and Health Information Systems for Reporting and Analysis.
  - **Artificial Intelligence:** Leveraged AI tools for data-driven insights and advanced reporting.
  - **Network Administration:** Proficient in AD DS, DHCP, DNS, VLANs, and firewall configurations.
  - **Operating Systems:** Windows Servers (2003/2008/2012), Linux Ubuntu Server.
  - **Microsoft 365 & SharePoint:** Advanced in SharePoint Online, Power Apps, Power Automate, and Power BI.
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### **WORK EXPERIENCE**

#### **IT Manager**

*Management Science for Health (MSH) – 09/2020 to Present*

- Conducted data analysis and created interactive dashboards in Power BI.
- Designed and managed SharePoint workflows and approval processes.
- Integrated DHIS2 into Health Information Management workflows.
- Provided training on AI-integrated tools for data analytics and reporting.
- Maintained IT security and resolved technical issues for organizational efficiency.

#### **ICT Specialist**

*Management Systems International (MSI) – 12/2015 to 12/2019*

- Developed SharePoint sites and Microsoft Teams channels for collaboration.
- Deployed Office 365 solutions, integrating Power BI for data visualization.

- Leveraged DHIS2 for data collection and health program monitoring.
- Ensured IT compliance and optimized system performance.

#### **IT Manager**

*Blumont Inc. International Relief and Development – 10/2013 to 12/2015*

- Recommended IT strategies and implemented secure network solutions.
- Managed health information management systems and data analytics projects.

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#### **EDUCATION**

##### **Bachelor of Computer Science (BCS)**

Kardan University, 2011

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#### **CERTIFICATIONS**

- **Microsoft 365 Certified:** Teams Administrator Associate (MS-700), Azure Fundamentals (AZ-900)
  - **Cisco Certified Network Associate (CCNA)**
  - **Data Analytics:** Advanced Excel, SQL Server, and GIS Fundamentals, ArcGIS and QGIS
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