



**Suresh Basetti**

**Agile Expert, Scrum Master, Project manager**

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## **SUMMARY**

- Certified Scrum Master and certified Agile Project Manager with 16 years of IT experience
- Extensively experienced in Program Management, Technical Project Management, Product Management and Delivery Management
- Well experienced in project management activities
  - Project Planning
  - Resource Management
  - Delivery Management
  - Escalation Handling
  - Stakeholder Management
  - Risk Analysis and Mitigation Planning
  - Team Competency Improvement
  - Continuous Integration Activities
  - Agile Transformations
- Extensively experienced in Agile projects
- Individually capable and responsible for planning, envisioning, designing, prototyping and delivering solutions to support transformations.
- Well versed with SDLC and implemented multiple projects end to end with Agile SCRUM, other methodologies and implemented with Test Driven Development (TDD)
- Excellent skills and experience in writing and reviewing Project/Product documentation (both technical like Architecture and design documents, coding standards, Deployment executions scripts and plans etc., and non-Technical Documentation like Project Plans, Test Plans, Use Cases, Acceptance criteria, Release Notes etc)
- Requirements gathering, Analysis and use case creation for business, functional and technical requirements.
- Has extensive experience in offshore-onsite coordination, stake holder coordination and Resource Management to maximum utilization.
- Good experience in leading group of projects, mentoring and leading large number of developers irrespective of their physical location.
- Managed projects in fast paced IT environment working with complex team structures and aggressive deadlines
- Extensive experience in preparing and running presentations using various Microsoft tools like power point Word and other presentations tools
- Managed end to end solutions using Java and other technologies., managed multiple Migrations and Upgrades in high availability, scalability and distributed environments
- Good experience working with both models Waterfall and Agile Methodology (Scrum)
- Extensively worked on Core Java, JavaScript, JDBC, HTML
- Good experience on SQL
- Participated in preparing requirement documents, HDD & LDD
- Good experience in Configuration Management, deployment and delivering the packages
- Development experience in UNIX, Linux and Windows environment
- Strong leadership, team management and global delivery experience, delivering high quality services to global clients
- Exposure to AWS, Azure Cloud
- Good exposure to JIRA, HP ALM Tools
- Worked in different geographies (Sweden, Hungary, Ireland, Japan & USA)
- Good team player, continuous learner, self motivated and dependable



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## **CERTIFICATIONS**

- Certified Scrum Professional (CSP)
- Certified Scrum Master (CSM)
- Cloudera Certified Hadoop Administrator (CCA-500)
- HDP Certified Administrator (HDP-CA: <http://bcert.me/sozbhgku>)
- Oracle Certified Java Developer (OCJP)

## **TECHNICAL SKILLSET**

**Hadoop Ecosystems:** HDFS, MapReduce, HBase, Pig, Hive, Sqoop, Flume, Oozie, Zookeeper, Scala, YARN, Impala, Kafka

**Hadoop Frameworks:** Cloudera, Hortonworks

**Databases:** Oracle, MySQL, Hbase

**Java Technologies:** Core Java, JavaScript, Servlets, JSP, Java Beans, JDBC

**Cloud:** AWS, Azure

**Languages:** C, C++, Java

**Scripting Languages:** Shell Scripting, Perl, Java Script

**Source code control:** Clearcase, CVS & Github

**IDE:** Eclipse

**Application Servers:** Weblogic, Tomcat

**Operating Systems:** UNIX, Red Hat Linux, Ubuntu Linux, Windows XP/Vista/7/8

**Tools:** JIRA, Sablime, Ericsson Proprietary tools

## **KEY ACIEVEMENTS**

- "Best Process Owner" award during customer town-hall meet, from McDonald
- "Best Project Delivery Manager Award" from Ericsson
- "Long service" award from Ericsson Customer
- Received many "Best Role Model" awards from TCS in achieving best CSI
- Many "Role Model" awards from TCS
- "Best Innovative" award from Lucent customer

## **EDUCATION**

- Master of Computer Applications (MCA) from Osmania University with Distinction - 2001

## **PROJECTS EXPERIENCE**

**Client:** McDonald's, Oak Brook, IL (HCL America)

**Feb 2017 - Present**

**Project:** Foundation Services (GLS, ConfigServices)

**Technologies:** Mulesoft, Cloudhub, Java, Springboot, SOAPUI, Jenkins, GitHub, Webhooks, Terraform, Kibana, AWS S3, Elastic Search, Jira, Confluence

**Role:** Agile Project Manager (Scrum of Scrums)

**Responsibilities:**

- Managed teams across different time zone
- Coached the teams in Agile Methodology following the Scrum framework
- Responsible for the Core metrics of the project
- Responsible for preparing project cost/resource estimates, delivery schedules, and coordinating implementation
- Speculated the Vision and the road map for the project with the Chief Product owner and Product owners



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- Responsible for Release planning and Iterative planning's for the project
- Resolved cross functional dependencies and impediments for the teams
- Involved in getting consensus for story estimation in the Scrum team
- Worked closely and assisted Scrum masters in conducting all the Scrum ceremonies right from the sprint pre-planning to sprint retro
- Worked closely with the Source System Analysts and Data Architects in identifying the attributes and Data Design to convert the Business Requirements into Technical Requirements
- Responsible for Stakeholder management
- Responsible for the sprint deployments that was recurring every 3 weeks
- Active participation in Product Backlog grooming session
- Responsible to eliminate impediments and facilitate the team optimum performance
- Responsible for escalation handling
- Lead Kanban during production period
- Handled Jira boards
- Taken responsibilities of Scrum Master whenever needed
- Responsible for continuous competency improvement
- Responsible for implementing CICD (Continuous Integration and Continuous Deployment)
- Responsible for Test Automation implementation

**Client: PwC , USA & India (TCS)**

**July 2014 – Feb 017**

**Project: DAAPS (Digital Analytics and App support)**

**Technologies: Hive, Sqoop, Java, C#, Unix & SQL Server**

**Role: Agile Project Manager**

**Responsibilities:**

- Managed projects in fast paced IT environment working with complex team structures and aggressive deadlines.
- Provide guidance to customers on User Acceptance Test, conduct product demonstrations and support team for a successful transition of project post production.
- Review product deliverables for accuracy, and notify client and management of any risks, problems, and recommended solutions.
- Drive product road-map and feature prioritization based on the client strategy and vision.
- Liaison with technology teams to coordinate agile delivery between teams, change requests, resourcing needs, and maintain budgets. Prioritize and juggle projects as necessary.
- Drive development, QA, and UX/UI teams spread across multiple locations (USA and India). Indirectly managed 48 member team.
- Consistently meet client expectations utilizing project management best practices and processes with high degree of integrity.
- Organize and facilitate daily stand-ups, review sessions, retrospectives, sprint, project planning, demos, risk management, mitigation plans, kick-offs, client reviews, and other Scrum-related sessions.
- Review the project scope, Statement of Work (SOW), and contract terms.
- Promote and maintain a positive working relationship with client directors, managers, and technology team to identify and close new and expanded business opportunities.
- Regularly evaluate project progress against project plan, report progress and motivate team members to stay on schedule.
- Develop detailed project schedule, estimations, forecasting reports. resource plan, and project status reports, managed task assignments to project resources
- Ensuring defect free ticket resolution & project delivery with 100% compliance
- Technical guidance and assistance to the technical /Project teams
- Provide assistance in technology and business road maps.



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- Stake holder management, Escalation Management, RFC management and Change Management
- Experienced in HP ALM for defect tracking

**Client: British Telecom, UK, Japan, India (TCS)**

**Jan 2010 – June 2014**

**Project: NetSim (Network Simulator) – ION**

**Technologies:** Hadoop (MAPR), HDFS, Spark, YARN, Map Reduce, Hive, Teradata SQL, PL/SQL, Pig, ETL (Informatica), Kafka, Sqoop, Oozie, HBase, DB2, Java, Python, UNIX Shell Scripting, Teradata, Amazon Web Services, GitHub, Oracle, Maven

**Role: Delivery Manager**

**Responsibilities:**

- Requirement review meetings
- Visiting client places for new feature discussions
- Responsible for Stakeholder discussions when needed
- Planning and scheduling the requirements
- Participating in Stakeholder meetings and pushing the priorities depends on capacity
- Escalation handling
- RCA Handling
- Team Management
- Daily status tracking and updating to customer
- F2F meeting with Customer with current status and improvement plans
- Responsible to eliminate impediments and facilitate the team optimum performance
- Removing obstacles that affect the team
- Ensuring project delivery with 100% compliance
- Driving Continuous Integration implementation
- Driving improvements suggested by team and client
- Visiting Client place for regular OSG meetings
- Coordination with multi-geo located team
- Managed 32 member team

**Client: Ericsson, Sweden, Hungary, Ireland & India (TCS)**

**Oct 2005 – Dec 2009**

**Project: Cellular Network Administrator (CNA) ,**

**Technologies:** Java, C++, JavaScript, XML, XSLT, SQL, PL/SQL, JUnit, Log4j, Windows XP, Red Hat LINUX, Clearcase, JIRA

**Role: Java Technical Lead, Onsite Coordinator, Scrum Master**

**Responsibilities:**

**Java Technical Lead**

- Participating in Requirement review meetings
- Creating HDD, LDD documents
- Development and delivery activities
- Code review activities
- Document review activities
- Responsible for Team competency

**Onsite Co-ordinator**

- Coordinating activities between Client and Offshore team
- Delivery activities
- Document version control activities from Onsite
- Running test activities on customer servers
- Participating in customer issue discussions



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- Developer activities

#### **Scrum Master**

- Tech Lead activities
- Agile coach activities
- Sprint delivery activities
- Attending product backlog grooming sessions
- Conducting Sprint planning meetings
- Creating tasks in JIRA tool
- Conducting daily stand up meetings
- Responsible to eliminate impediments and facilitate the team optimum performance
- Conducting Sprint demo to PO and Customer
- Conducting Retrospective meetings
- Helping the team from interruptions during sprint
- Removing obstacles that affect the team
- Burn down chart discussions with Customer when required

**Client: Lucent Technologies, USA (Datacore Technologies)**

**July 2004 - Sept 2005**

**Project: NMS (Network Management Systems), Offshore**

**Technologies: Java, Unix, Tuxedo, Sablime, Clearcase, JavaScript, JUnit & Sybase**

**Role: Technical Lead**

#### **Responsibilities:**

- Reviewed the functional, design, source code and test specifications
- Involved in developing the complete front end development using Java Swing
- Author for Functional, Design and Test Specifications.
- Implemented the presentation layer with HTML, XHTML and JavaScript
- Used JDBC for database access
- Written and executed the Test Scripts using JUNIT
- Participated in System Testing activities
- Prepared the Installation, Customer guide and Configuration document which were delivered to the customer along with the product
- Participated in Code Review activities
- Participated in Bug fixing activities

**Client: Broadcom, USA (Deccanet Designs)**

**Feb 2002 – June 2004**

**Project: MST (MUI System Testing), Offshore**

**Technologies: Java, JavaScript, HTML, CSS, JDK, JDBC, Oracle, XML, XSL, Solaris and UML**

**Role: Developer**

#### **Responsibilities:**

- Participated as a observer in Requirement discussions
- Developing JUnit Test cases
- Testing on Simulator
- Participation in Test Case and Test Spec documentation
- Manual testing of NEC Handsets

#### **REFERENCES**



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- Available upon need