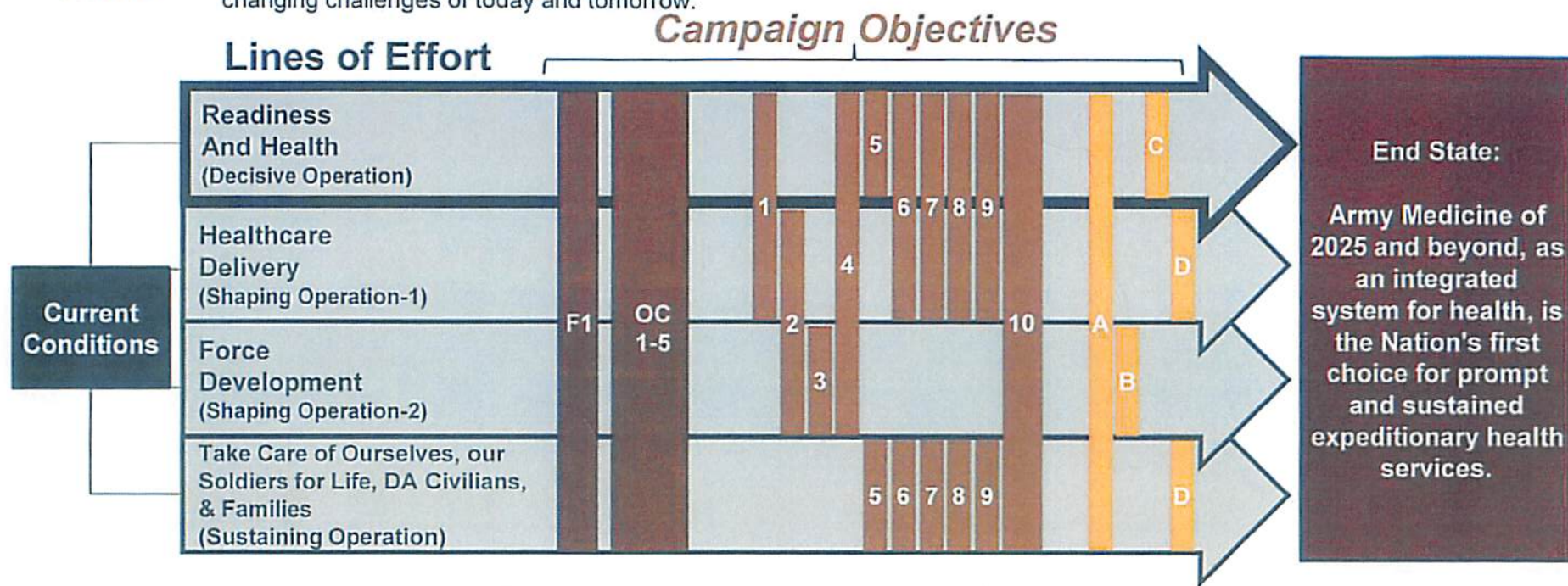


Operational Approach

Mission: Army Medicine provides sustained health services in support of the Total Force to enable readiness and conserve the fighting strength while caring for our Families, civilians and Soldiers for Life.

Vision: Army Medicine is the Nation's **premier expeditionary** and **globally integrated** medical force ready to meet the ever-changing challenges of today and tomorrow.



Means

Financial:

F1. Optimize Financial Resources

Organizational Capacity:

- OC1. Improve & Empower Highly Effective Work Teams
- OC2. Balance & Align MEDCOM in Support of the Army & Joint Force
- OC3. Improve Physical, Ethical & Cultural Environments
- OC4. Optimize Process Based Management in an Operating Company
- OC5. Enhance Communication, Knowledge Mgmt. & Decision Support

Ways

Internal Process:

1. Optimize Soldier Protection in All Environments
2. Improve Joint & Global Health Partnerships & Engagements
3. Improve Operational Professional Readiness
4. Leverage Health Information Technology (HIT) to Enhance Expeditionary Medicine
5. Improve Integrated Disability Evaluation System Processing
6. Improve Care, Quality & Safety in a High Reliability Organization
7. Manage the Direct Care System
8. Improve Primary & Specialty Care
9. Improve Healthy Behaviors, Communities, & Environments
10. Leverage Medical Research, Development & Logistics Management

Ends

Patient/Customer/Stakeholder:

- A. Quality, Outcomes-Based Care for All We Serve
- B. Responsive Medical Capabilities
- C. Medical Readiness of the Total Army
- D. Healthy & Satisfied Families & Beneficiaries