Ideation Phase
Define the Problem Statements

Date	29 April 2023
Team ID	NM2023TMID10705
Project Name	Project - The IssueTracker: A Reliable Complaint Management System for Improved Customer Service
Maximum Marks	2 Marks

Customer Problem Statement Template:

Usually ,The people have met problems to complain about corruption in goverment Offices and problems with streetlights,water pipes leakages and road renovation. So people have to visit the admin to complain about these problems .It takes long time and money .

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Customer	Visit admin to complain for problem	It takes long time and more money	Distance Betweeen admin and customer is so long	Tired and frustrated
PS-2	-----	------	------	------	----------