1. CUSTOMER SEGMENT(S)

CS 6

6. CUSTOMER

CC

5. AVAILABLE SOLUTIONS

AS

Explore AS, differentiate

Extract online & offline CH of BE

Lag of donors, Available place of plasma.

The recipient will get the donor easily and the donor will find the place where to donate.

2. JOBS-TO-BE-DONE / PROBLEMS

J&P

9. PROBLEM ROOT CAUSE

RC

7. BEHAVIOUR

DE

The available place for both donor and recipient to donate and get the plasma

The person in need of donor and the person those

who are interested to donate but they were

unaware of the place where to donate.

It is waste of time to go to blood bank centers if available blood not presences.

Most of the times users could want to wait in queue.

Due to Less number of donor count, recipient will loss their Confidence.

Decrease stress level for donate Plasma regularly.

3. TRIGGERS



10. YOUR SOLUTION

8. CHANNELS of BEHAVIOUR

SL

On extremely rare occasions a seizure due to a prolonged loss of consciousness may occur ,although long-term effects of donating plasma.

4. EMOT IONS: BEFORE / AFTER



Before- Plasma contains a lot of water, donating plasma means removing some waters from your body, which can cause mild dehydration.

After- For most people, donating plasma does not cause any side effects. But some donors can experiences bleeding or dehydrating.

Safety of both plasma donor and recipient those of us how benefit from a safe and stable plasma supply understanding as lifesavers.

ONLINE

It is easy to find donor.

OFFLINE

It is difficult to search.



