

Arundathi Ranganathan

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EDUCATION

North Carolina State University

Master of Science in Engineering Management

Raleigh, NC

Aug. 2022 – May 2024

Anna University

Bachelor of Science in Computer Science and Engineering

Chennai, India

June 2016 – Oct 2020

EXPERIENCE

Research Assistant

NC State University

Jun. 2024 – Present

Raleigh, NC

- Directed the migration from Jira to ClickUp, overseeing the transition to streamline project management processes. This helped improve project tracking efficiency across the team by 15%
- Developed best practices and workflows for using ClickUp tailored to the team's specific needs, increasing task completion rates and project transparency by 12%

ThinkPad Product Intern, Customer Experience

Lenovo

Aug. 2023 – Dec. 2023

Morrisville, NC

- Managed the development and implementation of **ThinkPad** systems through the **ThinkPad Beta Program**, overseeing projects from inception to completion, ensuring adherence to timelines, budgets, and quality metrics throughout a **3-month user evaluation** phase
- Coordinated cross-functional teams to deliver product enhancements, solving **40 product feature** issues by collaborating with stakeholders to prioritize features and define product roadmaps in **JIRA** and increasing **product adoption** by **25%**
- Researched industry trends, product gaps, and competitive analysis to inform product development and future roadmaps, increasing system performance by 35% directly contributing to the successful release of **ThinkBook Plus Gen4**

Product Integration Specialist

Accenture Pvt Ltd

May 2021 – May 2022

Bangalore, India

- Spearheaded the creation of innovative workflows integrating Salesforce CRM and Snowflake DB using **MuleSoft**, SQL, Java, ETL processing, and REST API to streamline inputs from five sub-teams, enhancing **data management** efficiency and meeting product goals
- Deployed APIs and monitored **post-production** releases with Splunk, analyzing system metrics and logs, which resulted in a 23 percent increase in business output and provided actionable insights for continuous iteration, demonstrating significant operational efficiency and ensuring seamless delivery
- Conducted **UAT with Postman** to validate new features, reviewed test cases, and provided technical support and data expertise to teams, ensuring seamless integration and optimal performance while resolving issues promptly and efficiently

ACADEMIC PROJECT

IBM Design Thinking | *Business Advisory*

Jan. 2023 – May 2023

- Leveraging large-enterprise Design Thinking practices to a real not-for-profit client with **32 million investment** and implementing “human-centered” operating processes for them along with solving their biggest pain points
- Pioneered and advocated for strategic business solutions such as technology assessment and building a new tech platform to optimize the **operating costs** which will reduce costs by 2 Million, 85 percent of plans recommended in the final presentation were implemented

SKILLS

Languages: Java, Python, C, SQL, HTML/CSS

Technical Skills: Power-Bi, S/4Hana, Jira, Rally, ClickUp, MS Project, MS Visio, Git

Management Skills: Resource and cost planning, Thought Leadership, Sprint Planning and review, Market Strategy and Research

Certifications: Certified Scrum Master, Certified Scrum Product Owner, IBM Design Thinking Practitioner, Atlassian Agile PM professional