# NETFLIX

## "Optimizing Netflix with Data Analytics"

- A 24 hour deep dive by Arunesh Kumar Lal

## My 24-Hour Research & Execution

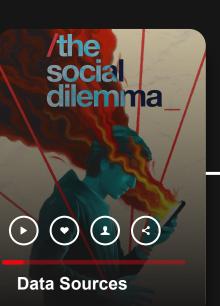
- Discovered Netflix's need for an Analytics Engineer.
- Spent 24 hours analyzing Netflix's subscription & user base data.
- Developed two interactive data dashboards in Power BI.
- Designed an 8-stage Netflix Data
   Pipeline for live deployment.
- Compiled findings into actionable business recommendations.







## **Data Phase I**



- User Activity Logs
- Subscription & Billing Data
- Content Performance
- Marketing & Customer Support Data
- External APIs (social media mentions, news, competitor data)



#### Streaming (Real-time Analytics)

- Apache Kafka / Kinesis Captures real-time user interactions.
- Flink / Spark Streaming Processes data as it arrives.

#### **Batch Processing (Historical Data)**

- AWS S3 / Google Cloud Storage Stores raw data.
- Airflow / Prefect Schedules batch data collection.



# Data Processing & Transformation (ETL)

- Apache Spark / Databricks –
   Processes large datasets efficiently.
- **dbt (Data Build Tool)** Applies data modeling & transformations.
- SQL-based Transformations Cleans, normalizes, and aggregates data.



**Cloud Data Warehouses** for analytical processing:

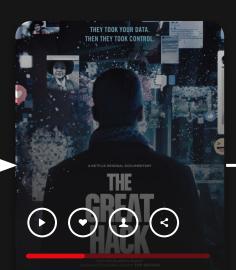
- Amazon Redshift
- Databricks Delta Lake (for real-time & batch data)

## **Data Phase II**



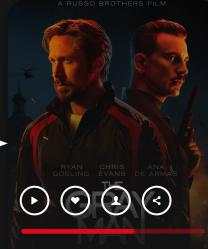
Data Modeling & Business Intelligence

- Star & Snowflake Schema for analytics-ready data.
- KPI Metrics: Monthly revenue, watch time, churn rate, popular genres.
- BI Tools: Power BI, Tableau, Looker for data visualization.



# Machine Learning & Predictive Analytics

- User Segmentation & Recommendation Models using MLflow & TensorFlow.
- Churn Prediction & Anomaly Detection with Scikit-Learn & PySpark ML.



**Live Deployment** 

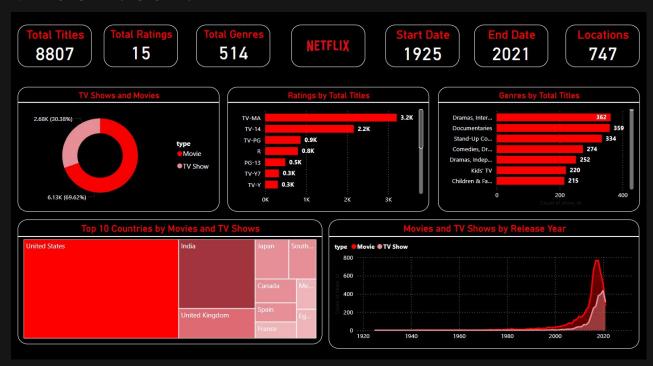
- Deploy ML models, real-time analytics, & dashboards
- CI/CD, MLOps (Kubeflow, Airflow, Docker, AWS Lambda)



# Stakeholder Reporting & Feedback

- Present insights, receive feedback & optimize models
- Executive Dashboards, Reports, A/B Testing

## **Content Dashboard**



### **O TOP RATINGS BY TITLES**

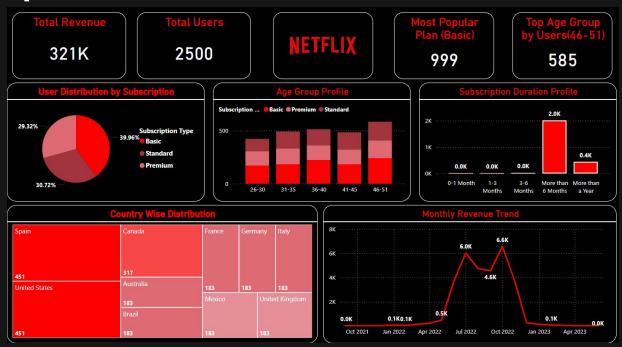
TV-MA 3.2 K Titles



Drama, Documentaries, Stand-Up Comedy

from 1055 Titles

# **Subscription & Revenue Dashboard**



**()** Total Revenue

\$ 321 K

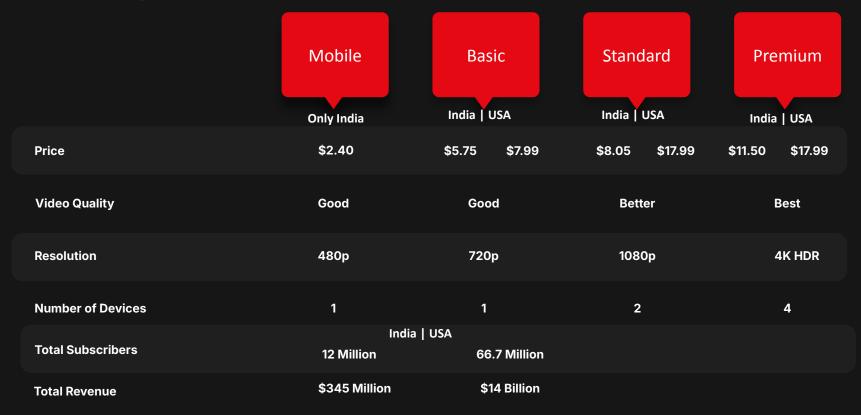
Most Popular Plan

Basic \$10

from 999 Users

## **User Base Statistics**

Q3 2024 Report: India VS USA



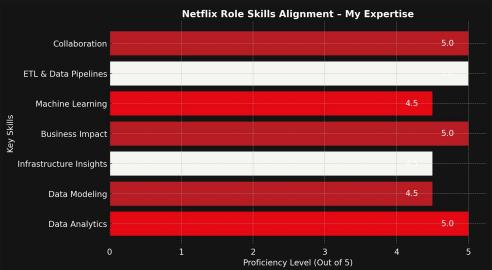
# **Key Business Insights & Recommendations**

- Focus investment on high-retention content genres.
- Optimize pricing based on regional revenue trends.
- Enhance personalized recommendations to boost engagement.
- Use real-time analytics to adjust marketing & content strategies.



# My STATS

I analyzed Netflix's **Analytics & Data Visualization Engineer** role, mapping my skills to their needs. With expertise in **SQL**, **Power BI**, **ML**, **and AWS**, I build **scalable pipelines**, **predictive models**, **and insightful dashboards** to optimize **cost & infrastructure efficiency**.



## **(b)** Highest Qualification



MSc. In Computer Science(Major:Data Science)

Data Analytics, Visualization, Business Intelligence



# Sources

## Data

- User Base Data
- Content Data

## Sound Credit

Netflix Animation Sound

## Research

- ISPs around Globe for great Viewing Experience
- Data Driven UI-UX Netflix
- Cloud Pivot helps Revenue Boom
- Day in life of Analytics Engineer
- Data And Netflix
- Netflix on AWS



Arunesh Kumar Lal | Analytics | Data Visualization Engineer

Contact: aklal@bu.edu
LinkedIn: Arunesh Lal
Github: AruneshDev