

## Lecture 30

### Summary of the class

#### Queuing models

Two types of

- ① Single Servers
- ② Multiple Servers

Subdivided into

- Finite queue model :- limited length of queue
- Infinite queue model :- no limit for length of queue
- Finite population model :- members of queue is limited
- Infinite population model :- no fixed queue members

Arrivals  $\rightarrow \lambda / \text{hour}$  (Poisson distribution)

Servers  $\rightarrow \mu / \text{hour}$  (Exponential)

$\lambda / \mu < 1$  for infinite queue length condition

- \* Balking :- If the arrival comes and doesn't join the queue
- \* Reneging :- Jobs arrives and wait for some times in the queue and then leave the system without served.
- \* Jockeying :- The jobs in the server switch the queue in the multiple queue in the system

Single server infinite queue length model

$M/M/1 : \infty/\infty : \infty \rightarrow$  infinite queue model

$M \rightarrow$  Arrival  $\mu \rightarrow$  Service  $1 \rightarrow$  No. of Servers

## Parameters of system

$L_s \rightarrow$  length of system

$L_q \rightarrow$  length of queue

$W_s \rightarrow$  waiting time in the system

$W_q \rightarrow$  waiting time in the system queue.

$P_0, P_1, P_2 \rightarrow$  probability of in the system

## Equation for the system

$$P_n(t+h) = P_{n-1}(t) + P_{n+1}(t) + P_n(t)$$

$P_{n-1}(t) \rightarrow$  one arrival / no service

$P_{n+1}(t) \rightarrow$  no arrival / one service

$P_n(t) \rightarrow$  no arrival / no service.

$$\begin{aligned} P_n(t+h) &= P_{n-1}(t) \times \lambda h (1-\mu h) + P_{n+1}(t) \times \mu h (1-\lambda h) \\ &\quad + P_n(t) (1-\lambda h) (1-\mu h) \\ &= P_{n-1}(t) \lambda h + P_{n+1}(t) \mu h - P_n(t) (\lambda h + \mu h) \end{aligned}$$

$$\frac{P_n(t+h) - P_n(t)}{h} = P_{n-1}(t) \lambda + P_{n+1}(t) \mu - P_n(t) (\lambda + \mu)$$

$$= \lambda P_{n-1} + \mu P_{n+1} - (\lambda + \mu) P_n$$

$$P_0 = 1$$

$$P_0(t+h) = P_0(t) (1-\lambda h) + P_1(t) \mu h$$

$$P_0(t+h) = P_0(t) \mu h + P_1(t) (1-\lambda h)$$



$$\underline{\mu p_1 = 2 p_0 -}$$

$$p_1 = \lambda/4 p_0$$

$$p_1 = p p_0$$

$$p_2 = p p_1 = p^2 p_0$$

$$p_3 = p p_2 = p^3 p_0$$

$$p_n = p^n p_0$$

$$p_n = p_0 + p_1 + p_2 + \dots + \infty = 1$$

$$p_0 + p p_1 + p^2 p_2 + \dots + \infty = 1$$

$$p_0 (1 + p + p^2 + \dots + \infty) = 1$$

$$p_0 \left[ \frac{1}{1-p} \right] = 1$$

$$\underline{\underline{p_0 = 1-p}}$$

$$L_s = \sum_{j=0}^{\infty} j p_j -$$

$$p_0 p \sum d/dp p^j$$

$$p_0 p d/dp \sum p^j$$

$$p_0 p d/dp [1 + p + p^2 + \dots + \infty]$$

$$p_0 p d/dp \frac{1}{1-p}$$

$$p_0 p \frac{1}{(1-p)^2} = \frac{(1-p)p}{1-p^2} = \frac{p}{1-p}$$

$$L_s = \frac{p}{1-p}$$

$$L_s = L_q + \lambda/\mu$$

$$\left. \begin{array}{l} L_s = \lambda w_s \\ L_q = \lambda w_q \end{array} \right\} \rightarrow \text{Little's equation}$$

\* model  $m/m/1 = \infty/\infty$   
infinite ref person

$$P_0 + P_1 + P_2 + \dots + P_{N-1}$$

$$P_0 + P P_0 + P^2 P_0 + \dots + P^N P_0 = 1$$

$$P_0 [1 + P + P^2 + \dots + P^N] = 1$$

$$P_0 \cdot P_0 \left[ \frac{1 - P^{N+1}}{1 - P} \right] = 1$$

$$P_0 = \frac{1 - P}{1 - P^{N+1}}$$

$$\therefore P_n = P^n P_0 \quad n = 1, 2, \dots$$

$$\begin{aligned} L_s &= \sum_{n=0}^N n P_n \\ &= \sum_{n=0}^N n P^n P_0 \end{aligned}$$

$$P_0 P \sum_{n=0}^N n P^{n-1}$$

$$P_0 \cdot P \frac{d}{dP} \sum P^n$$

$$= P_0 P \frac{d}{dP} \left[ \frac{1 - P^{N+1}}{1 - P} \right]$$

After Calculation

$$L_s = \underline{L_q * \lambda / \mu}$$

$$* m/m/c : \infty / \infty$$

$$\lambda / c\mu < 1 \quad c \rightarrow \text{no. of servers}$$

$$\lambda_n = \lambda$$

$$\mu_n = n\mu \\ = c\mu$$

$$P_n = P^n P_0$$

$$= \frac{\lambda^n}{\mu^n} P_0$$

$$R_n = \frac{\lambda^n}{\mu}$$

$$P_0 = \frac{1}{\sum_{n=0}^{\infty} \frac{P^n}{n!} + \frac{P^c}{c!} \frac{1}{1-P/c}}$$

For these we can calculate  $L_s, L_q, W_s, W_q$