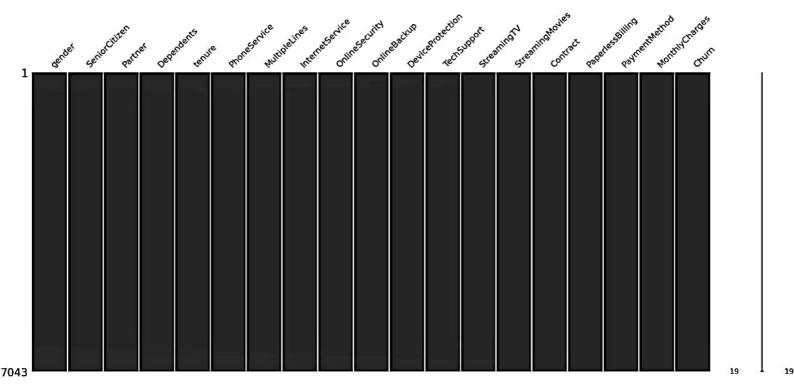
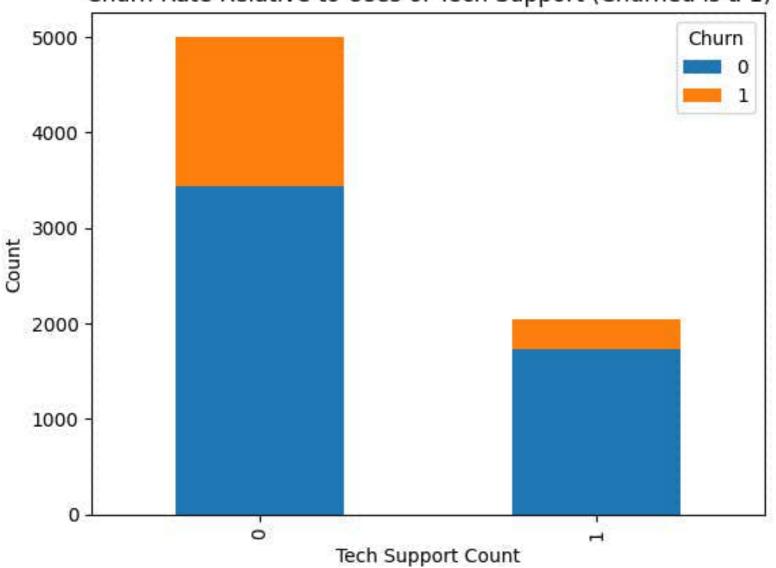
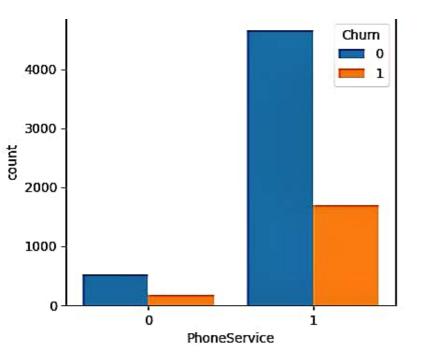
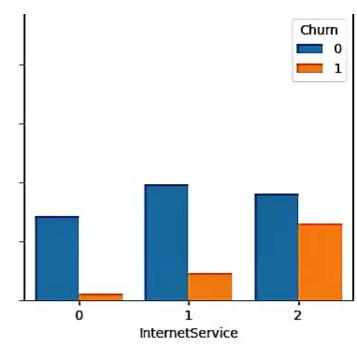
- 1.0 - 0.8 - 0.6 - 0.4 - 0.2

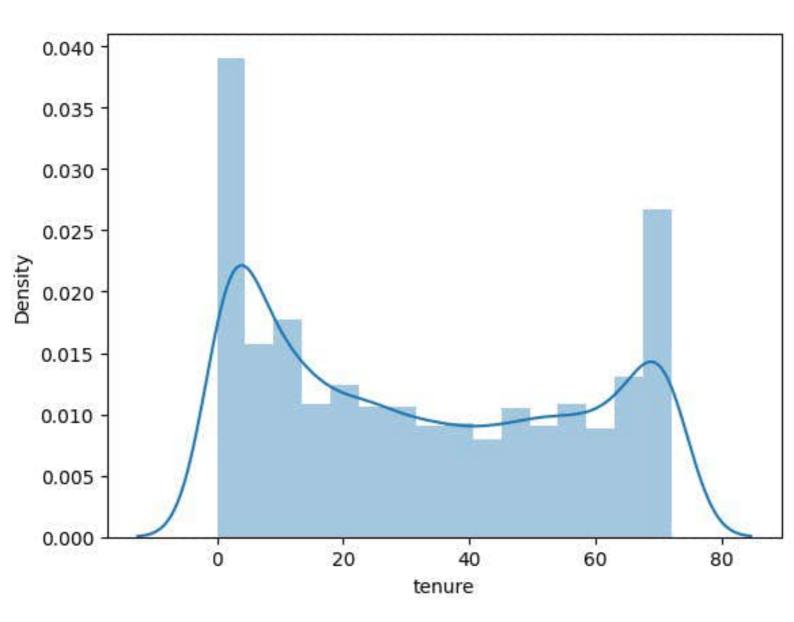


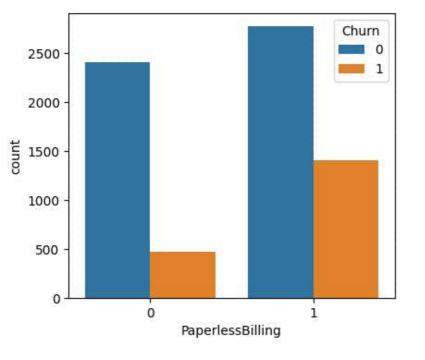
Churn Rate Relative to Uses of Tech Support (Churned is a 1)

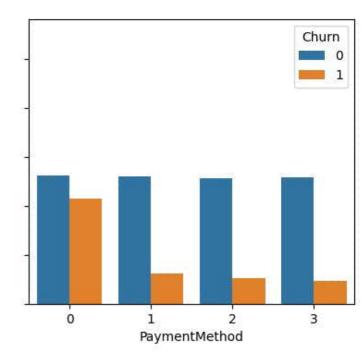












Bar Graph of Non-Churners vs Churners by Count (Churn is a 1)

