

Says

What have we heard them say? What can we imagine them saying?

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?

As a business owner,



Thinks

Estimation (or estimating) is the process of finding

approximation, which is a

value that is usable for

some purpose even if input data may be incomplete, uncertain, or unstable.

an estimate or

A business estimate is a document that provides potential clients with an approximation of the costs associated with the goods or services they are interested in

Estimates are important because they allow businesses to set expectations for their customers. They also help businesses determine whether or not a project is feasible and how much profit they can expect to

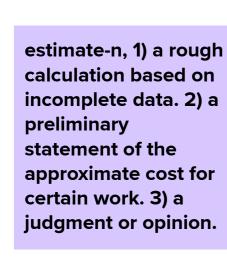
An estimate can also be used to calculate the cost of a project. of materials, labor, overhead, and any other expenses that may be incurred.

This includes the cost



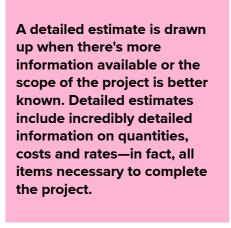
Persona's name

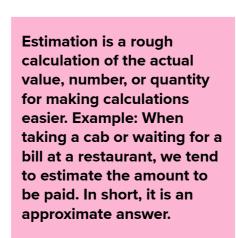
Short summary of the persona



Parametric estimating. Often, companies possess a lot of historical project information that sits unused. ...

If you provide an estimate, your price could increase or decrease depending on the time and materials it takes you to complete the job. But if you quote the customer, they need to pay you the quoted price.





They can also be used

to find out how much

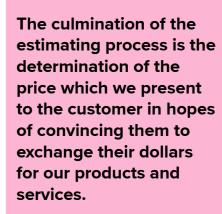
needed for a job. An

mean the difference

between winning and

accurate estimate can

material or labor is





Does

What behavior have we observed? What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?

