

Retrospective – UCC-1 Filing Automation

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Overview

This retrospective summarizes the project experience, highlighting successes, challenges, and improvement opportunities identified during the requirement analysis and documentation phases of the UCC-1 Filing Automation System.

The purpose of this retrospective is to evaluate project performance and identify lessons learned to improve future project execution.

✓ What Went Well

- Clear understanding of business problem and automation requirements
 - Strong collaboration between Operations, Compliance, and IT stakeholders
 - Successful identification of manual process gaps
 - Proper documentation of business and functional requirements
 - Creation of structured process flow and system diagrams
 - Defined user roles and responsibilities using RACI Matrix
 - Effective identification of exception handling scenarios
 - Proper requirement traceability across BRD and FRD
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Challenges Faced

- Initial difficulty in identifying complete stakeholder requirements
 - Understanding integration dependencies between systems
 - Structuring documentation across multiple artifacts
 - Managing consistency between diagrams and requirement documents
 - Identifying detailed functional and non-functional requirements
 - Defining exception handling scenarios in early stages
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Improvement Opportunities

- Conduct early stakeholder workshops for requirement clarity
- Improve requirement validation sessions with technical teams
- Use requirement traceability matrix to maintain requirement consistency

- Improve collaboration between business and technical teams
 - Implement early prototyping or wireframing to improve understanding
 - Conduct regular review meetings to ensure documentation accuracy
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Key Learnings

- Automation significantly reduces manual processing errors
 - Proper requirement documentation improves system clarity
 - Stakeholder communication is critical for project success
 - Visual diagrams improve understanding across departments
 - Exception handling scenarios are essential for system reliability
 - Agile practices help in continuous improvement
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Future Action Plan

- Conduct periodic requirement review sessions
- Improve documentation standardization
- Introduce automation testing strategies
- Enhance system scalability planning
- Strengthen stakeholder communication framework