Modual=1

1) Write a simple "Hello World" program in two different programming languages of your choice. Compare the structure and syntax.

```
= #include <stdio.h>
{
int main() {
  printf("Hello, World!\n");
 }
    2) Research and create a diagram of how data is transmitted from a client to a server over the
        internet.
        Client (Browser / App)
  I
      Request: "GET /data"
                                         [ TCP/IP Stack]
  \downarrow
[ Router / Internet]
[ TCP/IP Stack]
Server (e.g., Web Server)
  | Response: "Here is your data"
[ TCP/IP Stack]
[ Router / Internet]
  \uparrow
```

\uparrow				
Client r	Client receives data			
3) Desig	3) Design a simple HTTP client-server communication in any language.			
Ans-				
4) Rese	arch different types of internet connections (e.g., broadband, fibre,			
satellite	e) and list their pros and cons.			
Ans-				
	✓ 1. Digital Subscriber Line (DSL)			
Pros:				
•	Widely available			
•	Allows internet and phone use at the same time			
•	Affordable for basic users			
Cons:				
•	Speed depends on distance from service provider			
•	Slower compared to modern options like fiber			
_	Cable Internet			
Pros:				
•	Faster than DSL			
•	Suitable for streaming and gaming			
•	Uses existing TV cable lines			
Cons:				
•	Shared bandwidth can cause speed drops during peak hours			
•	Limited availability in rural areas			
——— 3. F	iber Optic			
Pros:				

[TCP/IP Stack]

Very high speed (up to 1 Gbps or more)
 Low latency and highly reliable
 Great for heavy users (streaming, gaming, work-from-home)
 Cons:
 Limited availability in some regions

Installation may be expensive

✓ 4. Satellite Internet

Pros:

- Available in remote and rural areas
- Doesn't require cable or phone lines

Cons:

- High latency (delay), not good for gaming or video calls
- Weather can affect signal quality
- Data caps and slower speeds

✓ 5. Wireless Internet (Mobile Data / Wi-Fi)

Pros:

- Convenient and portable
- Easy to set up
- Useful for smartphones and hotspots

Cons:

- Speed and reliability depend on signal strength
- May have data limits or be costly

☑ 6. Broadband over Power Lines (BPL)

Pros:

- Uses existing electrical infrastructure
- Easy access where other services are unavailable

Cons:

Not widely available

- Interference issues can occur
- 5) Simulate HTTP and FTP requests using command line tools (e.g., curl).

Ans-

1. Simulating an HTTP Request Using curl

Command:

curl http://example.com

Explanation:

- This command sends an HTTP GET request to the server at example.com.
- The server responds with the HTML content of the page.
- Useful for testing websites or APIs.
 - 2. Simulating an FTP Request Using curl

Command (to download a file):

curl ftp://ftp.example.com/file.txt --user username:password

Explanation:

- Connects to an FTP server.
- Logs in with provided username and password.
- Downloads the file file.txt from the FTP server.
- 6) Identify and explain three common application security vulnerabilities.

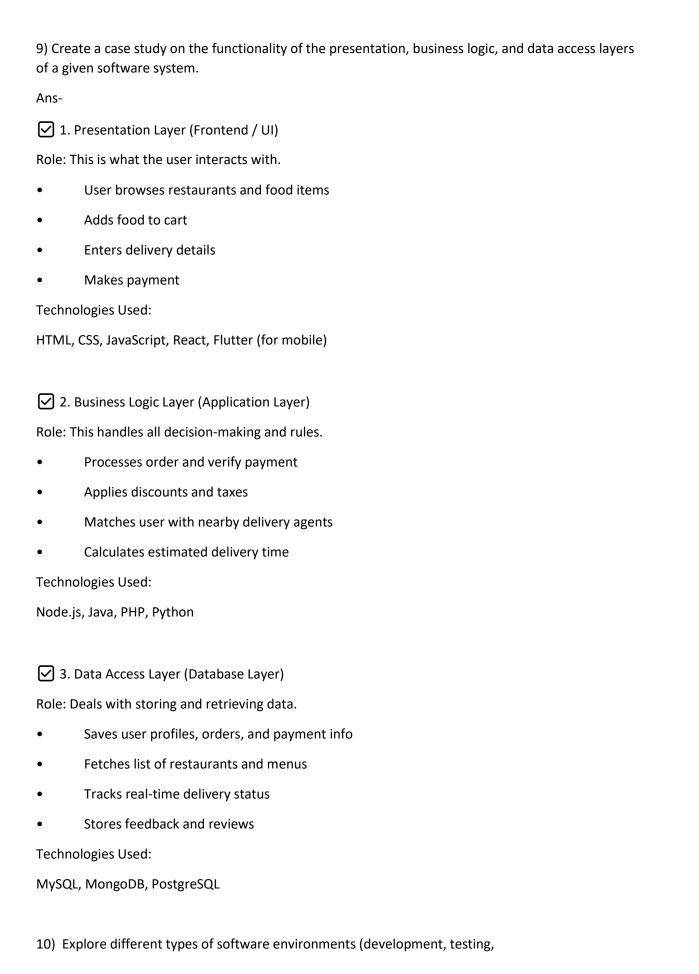
Suggest possible solutions.

Ans-

- 1. SQL Injection
- Problem: Hacker tricks the app to get into the database.
- Fix: Check and clean user input.
- 2. XSS (Cross-Site Scripting)
- Problem: Hacker puts bad code in a website that runs on other people's screens.
- Fix: Don't show user input directly. Clean it first.
- 3. Weak Login System

•	Fix: Use strong passwords and add OTP or 2-step login.
7) Ide	entify and classify 5 applications you use daily as either system software
Or ap	plication software.
Ans-	
•	Google Chrome – Application Software
•	Microsoft Word – Application Software
•	Windows 10 – System Software
•	VLC Media Player – Application Software
•	Antivirus (like Quick Heal) – System Software
8) De:	sign a basic three-tier software architecture diagram for a web application.
Ans-	
	[User / Browser]
	l .
	
	$ $ 1. Presentation Layer $ $ \rightarrow HTML, CSS, JS
	
	l .
	2. Application Layer → Backend logic (PHP, Python)
	
	1
	3. Data Layer → Database (MySQL, etc.)

Problem: Easy passwords or no security checks.



production). Set up a basic environment in a virtual machine.

Ans-

✓ Types of Software Environments:

- 1. Development Environment
- o Used by developers to write and build code
- o Contains IDEs, compilers, and debugging tools
- o Example: VS Code, Python, XAMPP
- 2. Testing Environment
- o Used by QA (testers) to test features
- o Isolated from development and production
- o Includes tools for automated/manual testing
- o Example: Selenium, Postman, JUnit
- 3. Production Environment
- o The live environment where real users access the application
- o Must be stable, secure, and monitored
- o Example: Hosted web server (Apache, Nginx), Cloud (AWS, Azure)

Basic Virtual Machine Setup (Example using VirtualBox):

- 1. Install VirtualBox or VMware
- 2. Create a new virtual machine
- o Choose OS (e.g., Ubuntu or Windows)
- o Allocate RAM and disk space
- 3. Install a development stack
- o Example for web development:
- Install Apache, MySQL, PHP (or use XAMPP)
- Install code editor (e.g., VS Code)
- 4. Test a basic web page or script
- o Create a hello.php file
- o Run it in the browser from localhost

11) Write and upload your first source code file to Github..

Ans-

1. Write a Simple Code File

Create a simple file named hello.py:

hello.py

print("Hello, GitHub!")

- 2. Create a Repository on GitHub
- Go to https://github.com
- Click New Repository
- Name it (e.g., first-code)
- Add a description (optional)
- Choose Public
- Click Create repository
- 3. Upload the Code Using Git (Command Line)

Open terminal or Git Bash:

git init

git add hello.py

git commit -m "Add hello.py"

git branch -M main

git remote add origin https://github.com/your-username/first-code.git

git push -u origin main

12) Create a Github repository and document how to commit and push code changes.

Ans-

- ✓ Step 1: Create a GitHub Repository
- 1. Go to https://github.com
- 2. Click on "New" to create a new repository
- 3. Enter a repository name (e.g., my-first-repo)

4.	(Optional) Add a description
5.	Choose Public or Private
6.	Click Create repository
	·
✓ Ste	p 2: Prepare Your Project Locally
Create	a folder and add a file (e.g., main.py):
python	
Copy co	ode
# main	ру
print("	This is my first commit!")
✓ Ste	p 3: Use Git to Commit and Push Code
Open G	Git Bash or Terminal, then run:
bash	
Copy co	ode
git init	# Initialize Git in the folder
git add	. # Stage all files
git com	mit -m "Initial commit" # Commit changes with a message
git brar	nch -M main # Rename default branch to main
git rem	ote add origin https://github.com/your-username/my-first-repo.git
git pusl	n -u origin main # Push changes to GitHub
🔁 Rep	place your-username with your actual GitHub username.

- ✓ Summary:
- You created a GitHub repository
- Committed code using Git
- Pushed it to GitHub successfully

13) Create a student account on Github and collaborate on a small project with a classmate

Ans=--Title: Create a student account on GitHub and collaborate on a small project with a classmate

Go Objective

To understand version control using GitHub and practice real-time collaboration on a basic project.

Tasks to Perform

Create a GitHub account by visiting https://github.com.

Set up your profile with your real name and profile photo.

3. Create a new repository named collab-project.

- 4. Add a README.md file describing the project.
- 5. Invite your classmate as a collaborator via repository settings.
- 6. Both team members should commit at least one file each.
- 7. Explore features like:
- o Issues
- o Pull requests
- o Commit history

- Tools Required
- GitHub account
- Web browser
- Basic internet connection

14) Create a list of software you use regularly and classify them into the following categories: system, application, and utility software.

Ans-

Title: Create a list of software you use regularly and classify them into the following categories: System, Application, and Utility Software



To recognize and categorize commonly used software based on their function and purpose within a computing environment.



Tasks to Perform

- 1. Identify 9-12 software applications you use regularly on your computer or smartphone.
- 2. Organize the software into one of the three types:
- System Software 0
- **Application Software** 0
- **Utility Software** 0
- 3. Present the information in a table format with proper headings.



Table Format

Software Name Category Description / Purpose

Windows 11 Manages hardware and provides system interface System Software

Android OS System Software Mobile operating system

MS Word Word processing and document creation Application Software

Google Chrome Application Software Internet browsing

VLC Media Player Playing audio and video files Application Software

Tally ERP Application Software Accounting and financial management

WinRAR Utility Software Compressing and extracting files

CCleaner Utility Software Cleaning junk files and optimizing performance

Antivirus (e.g., Avast) Utility Software Protecting against malware and viruses

Tools Required

- Access to your device's installed software list
- Pen-paper or text editor for writing
- Internet (optional, for researching unfamiliar software)
- 15) Follow a GIT tutorial to practice cloning, branching, and merging repositories.

Ans-

Title: Follow a GIT tutorial to practice cloning, branching, and merging repositories

© 0	bjective
	derstand and apply the basic operations of Git for version control, including cloning a itory, creating branches, and merging code.
Ta	asks to Perform
1.	Cloning a Repository
0	Use git clone to download a remote repository to your local machine.
0	Example:
bash	
code	
git clo	one https://github.com/username/repository-name.git
2.	Creating a Branch
0	Create a new branch to add features without affecting the main code.
0	Example:
bash	
code	
git ch	eckout -b feature-branch
3.	Making Changes
0	Edit files, commit the changes using git commit, and push to the new branch.
4.	Merging Branches
0	Switch to the main branch and merge the feature branch into it.
0	Example:
bash	
code-	-
git ch	eckout main
git me	erge feature-branch
5.	Resolve Merge Conflicts (if any)

Practice conflict resolution when Git highlights file conflicts.

0

- Git installed on your computer
- GitHub account with a repository
- Command-line interface or Git GUI (like Git Bash, GitHub Desktop)

16) Write a report on the various types of application software and how they improve productivity.

Ans—

Title: Write a report on the various types of application software and how they improve productivity



To explore different types of application software and understand how they assist users in completing tasks more efficiently and effectively.



Tasks to Perform

- 1. Research and list different categories of application software.
- 2. Provide examples of each category.
- 3. Write a brief report explaining how each type improves user or organizational productivity.

Suggested Report Structure

- 1. Word Processing Software
- Example: Microsoft Word, Google Docs
- Productivity Impact: Helps create, edit, format, and print text documents quickly and professionally.
- 2. Spreadsheet Software
- Example: Microsoft Excel, Google Sheets
- Productivity Impact: Allows data analysis, calculations, chart generation, and financial modeling.
- 3. Presentation Software
- Example: PowerPoint, Canva
- Productivity Impact: Enables professionals to communicate ideas effectively with visual support.
- 4. Database Management Software (DBMS)
- Example: Microsoft Access, MySQL

- Productivity Impact: Organizes and retrieves structured data efficiently, saving time and effort.
- 5. Multimedia Software
- Example: Adobe Photoshop, VLC Media Player
- Productivity Impact: Facilitates content creation, editing, and consumption (videos, graphics, audio).
- 6. Web Browsers
- Example: Google Chrome, Mozilla Firefox
- Productivity Impact: Provides access to information, tools, and web applications instantly.
- 7. Communication Software
- Example: Zoom, Microsoft Teams, Slack
- Productivity Impact: Enables instant messaging, video conferencing, and team collaboration.

- Tools Required
- Word processor (MS Word, Google Docs)
- Internet access for research
- 17) Create a flowchart representing the Software Development Life Cycle (SDLC).

Ans-

Title: Create a flowchart representing the Software Development Life Cycle (SDLC)

© Objective

To visually represent the phases of the Software Development Life Cycle (SDLC) using a standard flowchart and understand the role of each phase in structured software development.

- Tasks to Perform
- 1. Study the six basic phases of SDLC.
- 2. Use a diagram tool (e.g., Draw.io, Lucidchart, MS Visio, or even pen-paper) to design a flowchart.
- 3. Ensure each SDLC phase is shown with correct flow and relationships.

- Phases of SDLC to Include
- 1. Requirement Analysis

•	2. System Design
•	3. Implementation (Coding)
•	4. Testing
•	5. Deployment
•	6. Maintenance
Sar	mple Flowchart Structure
csharp	
Сору с	ode
[Start]	
\downarrow	
[Requir	rement Analysis]
\downarrow	
[Systen	n Design]
\downarrow	
[Impler	mentation]
\downarrow	
[Testin	g]
\downarrow	
[Deploy	yment]
\downarrow	
[Maint	enance]
\downarrow	
[End]	
	n also include decision points (e.g., after testing: "Is software bug-free?" \to Yes \to Deploy / No urn to Coding)
Too	ols Required

- Draw.io / Lucidchart / Pen-paper
- Internet (for SDLC references)

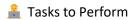
18) Write a requirement specification for a simple library management system

Ans-

Title: Write a requirement specification for a simple Library Management System



To prepare a clear and concise Software Requirement Specification (SRS) document that outlines the functional and non-functional requirements of a Library Management System.



- 1. Define the purpose and scope of the system.
- 2. Identify the functional requirements (what the system should do).
- 3. Identify the non-functional requirements (system qualities like performance, security).
- 4. Present the specification in standard SRS format.

Sample Requirement Specification Document

- 1. Introduction
- Purpose:

To manage books, members, and borrowing activities in a digital format.

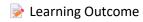
• Scope:

The system will allow librarians to add/remove books, register members, issue/return books, and generate reports.

- 2. Functional Requirements
- The system shall allow the librarian to:
- o Add, delete, and update book records.
- o Register and manage members.
- o Issue books to members.
- o Return books from members.
- o Generate overdue fine reports.
- The system shall display:
- o Available and borrowed books.
- o Member transaction history.
- o Due date alerts.

- 3. Non-Functional Requirements
- Usability: User-friendly UI for easy navigation.
- Reliability: System should handle simultaneous users and maintain data consistency.
- Security: Login credentials required for librarian and staff access.
- Performance: The system should perform all operations within 2 seconds.
- Portability: Should work on web browsers and desktop platforms.
- 4. Assumptions
- Users have basic computer literacy.
- Database is regularly backed up.

- Tools Required
- Word processor (e.g., MS Word, Google Docs)
- Internet (optional, for reference templates)



After completing this lab, students will:

- Understand how to define functional and non-functional requirements
- Gain practice in writing technical documents
- Learn how proper specification prevents software development errors

19) Perform a functional analysis for an online shopping system.

Ans—

Title: Perform a functional analysis for an online shopping system

© Objective

To identify and analyze the core functional components of an online shopping system and understand how each contributes to the overall system behavior.

🙎 Tasks to Perform

- 1. Identify key user roles and system actors (e.g., Customer, Admin).
- 2. List core functional requirements and explain their purpose.
- 3. Draw a functional block diagram (optional) for better understanding.

- Functional Requirements of Online Shopping System
- 1. User Registration & Login
- Users must be able to register and securely log in.
- Forgot password and user authentication features included.
- 2. Product Browsing and Search
- Users can browse by category, search for products using keywords, and filter results.
- 3. Shopping Cart
- Users can add/remove products, view totals, and update quantities.
- 4. Checkout and Payment
- System calculates total price with taxes and shipping.
- Supports payment gateways like UPI, Credit/Debit Cards, Net Banking.
- 5. Order Management
- Users can view order history, current status (shipped, delivered), and cancel orders.
- 6. Admin Functionalities
- Add/update/delete product listings
- Manage inventory, users, and process orders
- 7. Feedback and Reviews
- Customers can leave product ratings and reviews.

Optional Functional Block Diagram

A diagram showing the flow between:

 $\mathsf{User} \to \mathsf{Product} \ \mathsf{Search} \to \mathsf{Cart} \to \mathsf{Checkout} \to \mathsf{Payment} \to \mathsf{Order} \ \mathsf{Confirmation}$

- Tools Required
- Word processor
- Diagramming tool (for functional block diagram, optional)

Learning Outcome

After completing this lab, students will be able to:

- Identify key functionalities of real-world systems
- Perform structured analysis of a complex application
- Understand how to break down large systems into manageable features

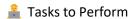
20) Design a basic system architecture for a food delivery app

Ans—

Title: Design a basic system architecture for a food delivery app



To design a simple yet complete system architecture for a food delivery application, showing how different components interact in real-time to fulfill user requests.



- 1. Identify the main system components and user roles.
- 2. Design a basic architecture diagram.
- 3. Describe the role of each component and how data flows through the system.

Architecture Components

- 1. Frontend (User Interface)
- Customer App: Browse restaurants, place orders, track delivery.
- Restaurant Panel: Accept/prepare orders, update status.
- Delivery App: Accept delivery tasks, update real-time location.
- 2. Backend (Application Server)
- Handles:
- o Order placement logic
- o Authentication and user data
- o Payment integration
- o Notification system (push/SMS/email)
- o Order status updates
- 3. Database Layer

Stores:

- User data (login, address, orders)
- Restaurant menus and availability
- Payment history and reviews
- Delivery logs
- 4. Payment Gateway API
- Securely processes transactions via UPI, cards, wallets, etc.
- 5. Real-Time Tracking System
- Uses GPS and mapping APIs (e.g., Google Maps)
- Tracks delivery location
- Shows ETA to customers
- 6. Notification System
- Sends order confirmations, delivery status, offers, etc.

ii Sample Architecture Diagram (Text Representation)

CSS

Copy code

 $[{\it Customer App}] \ ---> [{\it Backend Server}] < --- [{\it Restaurant Panel}]$

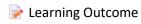


[Payment Gateway] [Database Layer]



[Real-time GPS] <—— [Delivery App]

- Tools Required
- Drawing tool (Draw.io / Lucidchart / MS PowerPoint)
- Word processor for documentation



After completing this lab, students will:

• Understand the structure of multi-user, real-time systems

- Be able to create and explain a basic system architecture
- Recognize the importance of APIs, data storage, and user interfaces in modern apps

21) Develop test cases for a simple calculator program

Ans—

Title: Develop test cases for a simple calculator program



To create structured test cases for a simple calculator program that performs basic arithmetic operations: addition, subtraction, multiplication, and division.



Tasks to Perform

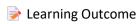
- 1. Identify the calculator functions to be tested.
- 2. Define input values, expected output, and conditions.
- 3. Organize test cases into a test case table.

Calculator Functionalities to Test

- Addition (+)
- Subtraction (-)
- Multiplication (*)
- Division (/)
- Handling of invalid inputs
- Division by zero

Tools Required

- Calculator Program (Python/C/Java/Any Language)
- Word processor or spreadsheet software to document test cases



After completing this lab, students will:

Understand the importance of test cases in software quality assurance

- Be able to write effective test cases for simple programs
- Learn how to validate correct and incorrect input handling

22) Document a real-world case where a software application required critical maintenance

Ans—

Title: Document a real-world case where a software application required critical maintenance

© Objective

To understand the significance of software maintenance by analyzing a real-world case in which a software application required urgent or critical fixes due to bugs, performance issues, or changing requirements.

Tasks to Perform

- 1. Research a known software maintenance case.
- 2. Describe the problem, its cause, and the maintenance performed.
- 3. Summarize the outcome and lessons learned.

Case Study: WhatsApp Outage – October 2022

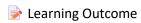
• 1. Background

WhatsApp, the popular messaging application owned by Meta, faced a global outage on 25th October 2022. Users were unable to send or receive messages for over two hours.

- 2. Problem Description
- Messages were stuck on the "clock" icon.
- Groups and private chats were unresponsive.
- Web version also failed to connect.
- The issue impacted millions of users worldwide.
- 3. Cause
- Internal server configuration changes triggered a major communication breakdown between WhatsApp servers.
- Load balancing failed due to improper update deployment.
- 4. Maintenance Actions Taken

- The engineering team rolled back the latest deployment.
- Reconfigured server communication modules.
- Conducted an emergency round of system health checks and network traffic balancing.
 - 5. Outcome
- Services were gradually restored within 2.5 hours.
- Meta issued a public apology and promised enhanced monitoring.
- Internal deployment processes were revised to include stricter testing phases.

- Tools Required
- Internet connection for research
- Word processor for report writing



After completing this lab, students will:

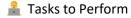
- Gain awareness of real-world maintenance challenges
- Understand how maintenance impacts users and business reputation
- Learn best practices in error recovery and rollback strategy
- 23) Create a DFD for a hospital management system

Ans—

Title: Create a DFD for a hospital management system



To understand and visualize the flow of data within a Hospital Management System (HMS) by creating a Level 0 and Level 1 DFD that includes key entities, processes, and data stores.



- 1. Identify key processes and external entities in the hospital system.
- 2. Create a Level 0 DFD (Context Diagram).
- 3. Expand into a Level 1 DFD showing detailed interactions.

ii Level 0 DFD (Context Diagram)

External Entities:

- Patient
- Doctor
- Receptionist
- Admin

Processes:

Hospital Management System

Data Flows:

- Patient provides registration details
- Doctor provides diagnosis
- Receptionist schedules appointments
- Admin manages records

Code---

 $[Patient] \rightarrow (HMS) \leftarrow [Doctor]$

[Receptionist] \rightarrow (Hospital Management System) \leftarrow [Admin]



Level 1 DFD (Detailed Process Breakdown)

Processes:

- 1. Patient Registration
- 2. Appointment Scheduling
- 3. Medical Diagnosis
- 4. Billing and Discharge
- 5. Report Generation

Data Stores:

- Patient Records
- Appointment Database
- Billing Info
- Medical History

Example Flow:

scss

code--

 $[Patient] \rightarrow (1. Patient Registration) \rightarrow [Patient Records]$

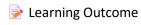
[Receptionist] \rightarrow (2. Appointment Scheduling) \rightarrow [Appointment DB]

 $[Doctor] \rightarrow (3. Medical Diagnosis) \leftrightarrow [Medical History]$

 $(HMS) \rightarrow (4. Billing \& Discharge) \rightarrow [Billing Info]$

a Tools Required

- Diagram tool (Draw.io / Lucidchart / Paper sketch)
- Word processor for documentation



After completing this lab, students will:

- Understand the structure of DFDs and how to read/create them
- Learn to break down a real-world system into logical data processes
- Be able to model data flow for complex systems like healthcare software

24) Build a simple desktop calculator application using a GUI library

Ans—

Title: Build a simple desktop calculator application using a GUI library

6 Objective

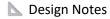
To design and develop a desktop calculator with basic arithmetic functionality (Addition, Subtraction, Multiplication, Division) using a Graphical User Interface (GUI) library such as Tkinter (Python), JavaFX (Java), or WinForms (C#).

Tasks to Perform

- 1. Design a calculator GUI with buttons for digits (0-9), operations $(+, -, \times, \div)$, clear, and equals.
- 2. Implement logic to handle button clicks and perform operations.
- 3. Display results and handle invalid inputs (e.g., division by zero).

Suggested Tech Stack

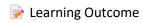
- Language: Python (Recommended)
- GUI Library: Tkinter



- Use frames to organize buttons into rows
- Validate inputs and handle edge cases
- UI should be responsive and user-friendly

Tools Required

- Python 3.x
- Tkinter (comes built-in with Python)
- Code editor (VS Code / PyCharm / IDLE)



After completing this lab, students will:

- Understand GUI event handling and layout design
- Be able to create interactive desktop apps
- Learn how to integrate logic with GUI controls

25) Draw a flowchart representing the logic of a basic online registration system.

Ans-

Title: Draw a flowchart representing the logic of a basic online registration system

© Objective

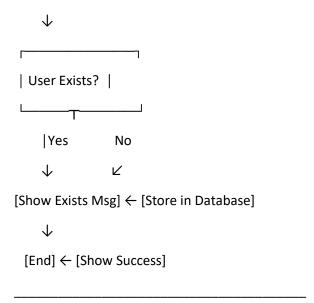
To understand the logical flow of user interactions in an online registration system and visualize the process using a flowchart diagram.

Tasks to Perform

- 1. Identify the sequence of steps a user follows in an online registration form.
- 2. Define decision points such as validation and duplication check.
- 3. Draw a flowchart using standard flowchart symbols.

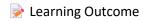
_ Flo	owchart Logic Description
1.	Start
2.	Display Registration Form
3.	User Inputs Details
4.	Validate Required Fields
0	If Invalid \rightarrow Show Error \rightarrow Go to Step 3
0	If Valid → Proceed
5.	Check If User Already Exists
0	If Yes \rightarrow Show "User Exists" Message \rightarrow End
0	If No → Proceed
6.	Store User Data in Database
7.	Show Registration Success Message
8.	End
🔁 Flo	owchart (Text Representation)
code	
[Start]	
\downarrow	
[Displa	ay Registration Form]
\downarrow	
[User	Enters Details]
\downarrow	
[Valid	ate Inputs]
\downarrow	
Γ	
Inpi	uts Valid?
	
[Yes No
1	, <u>v</u>

 $[\mathsf{Check}\;\mathsf{If}\;\mathsf{User}\;\mathsf{Exists}] \leftarrow [\mathsf{Show}\;\mathsf{Error}]$



a Tools Required

- Paper & Pen (for manual diagram)
- OR
- Diagram Tools (Draw.io, Lucidchart, Creately, etc.)



After completing this lab, students will:

- Understand how to visualize decision-making in a system
- Learn flowchart components like decision, process, and input/output
- Gain experience mapping real-world processes into diagrams