

# RFC 2350 BSN-CSIRT

## 1. Information on Documents

This document contains a description of the BSN-CSIRT based on RFC 2350, which provides basic information about the BSN-CSIRT, describing its responsibilities, services provided, and how to contact the BSN-CSIRT.

### 1.1. Last Update Date

This is version 2.0 of the document and was published on 12 August 2024.

### 1.2. Distribution List for Notification

There is no distribution list for notification of document updates.

### 1.3. Location where this Document can be obtained

This document is available on:

- a. RFC 2350 document in Indonesian  
<https://csirt.bsn.go.id/assets/rfc2350/RFC2350---BSN.pdf>
- b. RFC 2350 document in English  
<https://csirt.bsn.go.id/assets/rfc2350/rfc2350-en.pdf>

### 1.4. Document Authenticity

The document is digitally signed using a PGP Key. For more information, please refer to point 2.8.

### 1.5 Document Identification

This document has the following attributes:

Title	: RFC 2350 BSN-CSIRT;
Version	: 2.0;
Published date	: 12 August 2024;
Expiry Date	: The document is valid until the latest document is published

## 2. Data/Contact Information

### 2.1. Team

Badan Standardisasi Nasional – *Computer Security Incident Response Team* which abbreviated BSN-CSIRT.

## 2.2. Address

Jl. Kuningan Barat Raya No. 01A, Kuningan, Mampang Prapatan, Jakarta Selatan, DKI Jakarta

## 2.3. Time Zone

Jakarta (GMT+07:00)

## 2.4. Phone Number

Not available

## 2.5. Fax Number

Not available

## 2.6. Other Telecommunications

Not available

## 2.7. E-Mail address

bsn.csirt[at]bsn.go.id

## 2.8. Public Key and other Encryption Information

Bits : 4096

Key Fingerprint : 624B090111548871AA49969DFAD07B49C0111D10

Key ID : C0111D10

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=qqXG

-----END PGP PUBLIC KEY BLOCK-----

The PGP key file is available on:

<https://csirt.bsn.go.id/assets/Publik-Key-Bantuan70-pub.asc>

## **2.9. Team Members**

The Head of BSN-CSIRT is the Head of Pusdatin, and the Members of BSN-CSIRT are personnel within the BSN organization.

## **2.10. Other Information**

Not Available.

## **2.11. Notes on BSN-CSIRT Contacts**

The recommended method for contacting BSN-CSIRT is via e-mail at [bsn.csirt\[at\]bsn.go.id](mailto:bsn.csirt[at]bsn.go.id) on working days (Monday - Friday) 07.30 - 16.00.

# **3. Regarding Gov-CSIRT**

## **3.1. Vision**

BSN-CSIRT Vision:

1. Establishing of a reliable information security system at BSN.
2. Establishing cybersecurity awareness among Human Resources within BSN.

## **3.2. Mission**

To encourage information security activities and prevention of information security incidents, build cybersecurity awareness among human resources within BSN and conduct periodic evaluations of the reliability of information technology security within BSN.

## **3.3. The constituent**

BSN-CSIRT constituency is limited to internal BSN

## **3.4. Sponsorship and/or Affiliation**

BSN-CSIRT is part of BSN within Pusdatin, thus all funding is sourced from state budget sources in accordance with applicable regulations.

### **3.5. Authority**

BSN Regulation No.10 of 2020 on the Organisation and Work Procedure of BSN states that BSN-CSIRT (Pusdatin) provides the function of preparing and implementing technical policies in the management of data, information systems, technology infrastructure and information security for standardisation and conformity assessment; and management of information and communication technology infrastructure, as well as information security.

## **4. Policies**

### **4.1. Incident Types and Levels of Support**

The BSN-CSIRT has the authority to handle various cybersecurity incidents that may affect or threaten its constituents:

- a) Web defacement;
- b) DDOS;
- c) Malware;
- d) Phising;

The assistance provided by the BSN-CSIRT to constituents may depend on the type, impact of the incident and the services utilised.

### **4.2. Co-operation, Interaction and Disclosure of Information/data**

BSN-CSIRT will co-operate and share information with CSIRT or other organisations in the cybersecurity space.

All information received by BSN-CSIRT will be kept confidential.

### **4.3. Communication and Authentication**

BSN-CSIRT regular communication allows using e-mail address without data encryption (conventional e-mail) and telephone.

## **5. Services**

### **5.1. Incident Response**

The BSN-CSIRT will assist constituents to mitigate and recover from cybersecurity incidents with the following aspects of cybersecurity incident management:

### **5.1.1. Incident Triage**

- a. The validity of the incident and the informant.
- b. Assessing the impact and prioritisation of incidents

### **5.1.2. Coordination of Incidents**

- a. Organising incident coordination with constituents
- b. Providing countermeasure recommendations based on BSB-CSIRT guidelines / SOPs to constituents
- c. Organising incident coordination with CSIRT or other relevant parties.

### **5.1.3. Incident Resolution**

- a. Initiating an investigation and analysing the impact of the incident.
- b. Providing technical recommendations for incident handling.

## **5.2. Proactive Activities**

BSN-CSIRT actively provides coordination and services to relevant stakeholders through activities:

- a. Conducting awareness and training activities regarding information security;
- b. Conducting risk analysis activities concerning Information Security;
- c. Delivering internal audit or assessment services (security audit or assessment).

## **6. Incident Reporting**

Cybersecurity incident reports can be submitted to `bsn[dot]csirt[at]bsn[dot]go[dot]id` by attaching at least:

- a. Photo/scan of identity card
- b. Document proof of the incident in the form of photos or screenshots or log files found

## **7. Disclaimer**

Not Available.