Dr. Shengyao Zhuang

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PERSONAL SUMMARY

I am an Applied Scientist at Amazon's AGI group, specializing in advancing web search technologies that power Amazon's product ecosystem. My research focuses on information retrieval, large language model—based neural rankers, and natural language processing. Previously, I was a Postdoctoral Researcher at CSIRO's Australian e-Health Research Centre, where I developed LLM-driven search systems for the medical domain. I earned my Ph.D. in Computer Science from the University of Queensland's ielab, under the supervision of Professor Guido Zuccon.

EMPLOYMENT HISTORY

Amazon, AGI, Sunnyvale, USA

Sep 2025 – Current

- Applied Scientist
- Amazon web search.

The University of Queensland, Brisbane, Australia

Dec 2023 - Current

Adjunct Lecturer (Honorary Title)

CSIRO, Australian e-Health Research Centre, Brisbane, Australia

Mar 2023 - Aug 2025

- Postdoctoral Research Fellow
- Search and Natural Language Process for Precision Medicine.

Microsoft, Software Technology Center Asia, Beijing, China

May 2022 - Nov 2022

- Research Intern
- Developing multimodal and multilingual entity retrieval models.

The University of Queensland, Brisbane, Australia

Jul 2019 - May 2022

- Tutor
- Tutoring of the INFS7410 (Information Retrieval and Web Search) course. Preparing and delivering course materials, assignments, and exam marking.

The University of Queensland, Brisbane, Australia

Apr 2019 - July 2019

- Casual Research Assistant
- Assist with the research and development of methods of information retrieval and evaluation based on online learning to rank.

EDUCATION

Ph.D. in Computer Science

July 2019 - Dec 2023

- University of Queensland, Brisbane
- Thesis: Teaching Pre-trained Language Models to Rank Effectively, Efficiently and Robustly
- Supervisor: Professor Guido Zuccon

Master of Information Technology

Feb 2017 - Dec 2018

- University of Queensland, Brisbane
- GPA: 6.3/7

Bachelor of Electrical Engineering

Sep 2012 - Jul 2016

Chongqing University of Science and Technology, Chongqing China

• GPA: 79.64/100

AWARDS

2021 ICTIR: Best Student Paper Award

- Effective and Privacy-preserving Federated Online Learning to Rank
- https://sigir.org/sigir2021/awards/

2021 SIGIR Top10 Authors: Rank #3 (unofficial)

- Based on normalized full paper count.
- https://groups.cs.umass.edu/zamani/2021/04/29/sigir-2021-stats/

2021 Huawei DIGIX Global Al Challenge: CHAMPION

- Search rankings in multimodal and multilingual contexts.
- As the team leader, US\$30,000 prize.
- https://developer.huawei.com/consumer/en/activity/digixActivity/Winnerlist

2022 SIGIR: Best Paper Honorable Mention

- Reduce, Reuse, Recycle: Green Information Retrieval Research
- https://sigir.org/sigir2022/program/best-paper-awards/

2022 ADCS: Best Paper Award

- Robustness of Neural Rankers to Typos: A Comparative Study
- http://adcs-conference.org/2022/index.html

2024 SIGIR: Best Paper Honorable Mention

- Leveraging LLMs for Unsupervised Dense Retriever Ranking
- https://sigir-2024.github.io/best_papers.html

Tutorial

2025 SIGIR: R2LLMs: Retrieval and Ranking with LLMs

- Guido Zuccon, Shengyao Zhuang, Xueguang Ma
- https://ielab.io/tutorials/r2llms.html

PUBLICATIONS

BrowseComp-Plus: A More Fair and Transparent Evaluation Benchmark of Deep-Research Agent

- Zijian Chen*, Xueguang Ma*, **Shengyao Zhuang***, Ping Nie, Kai Zou, Andrew Liu, Joshua Green, Kshama Patel, Ruoxi Meng, Mingyi Su, Sahel Sharifymoghaddam, Yanxi Li, Haoran Hong, Xinyu Shi, Xuye Liu, Nandan Thakur, Crystina Zhang, Luyu Gao, Wenhu Chen, Jimmy Lin
- * Joint first author
- 2025 Under review

VISA: Retrieval Augmented Generation with Visual Source Attribution

• Xueguang Ma, Shengyao Zhuang, Bevan Koopman, Guido Zuccon, Wenhu Chen, Jimmy Lin

- · Joint first author
- 2025, Annual Meeting of the Association for Computational Linguistics (ACL 2025)

The Impact of Auxiliary Patient Data on Automated Chest X-Ray Report Generation and How to Incorporate It

- Aaron Nicolson, **Shengyao Zhuang**, Jason Dowling, Bevan Koopman
- 2025, Annual Meeting of the Association for Computational Linguistics (ACL 2025)

Document Screenshot Retrievers are Vulnerable to Pixel Poisoning Attacks

- Shengyao Zhuang, Ekaterina Khramtsova, Xueguang Ma, Bevan Koopman, Jimmy Lin, Guido Zuccon
- 2025 ACM SIGIR Conference on Research and Development in Information Retrieval (SIGIR2025)

Tevatron 2.0: Unified Document Retrieval Toolkit across Scale, Language, and Modality

- Xueguang Ma*, Luyu Gao*, **Shengyao Zhuang***, Jiaqi Samantha Zhan, Jamie Callan, Jimmy Lin
- * Joint first author
- 2025 ACM SIGIR Conference on Research and Development in Information Retrieval (SIGIR2025)

2D Matryoshka Training for Information Retrieval

- Shuai Wang, **Shengyao Zhuang***, Bevan Koopman, Guido Zuccon
- * Joint first author
- 2025 ACM SIGIR Conference on Research and Development in Information Retrieval (SIGIR2025)

ReSLLM: Large Language Models are Strong Resource Selectors for Federated Search

- Shuai Wang, Shengyao Zhuang, Bevan Koopman, Guido Zuccon
- 2025, The Web Conference (TheWebConf 2025)

An Investigation of Prompt Variation for Zero-shot LLM-based Rankers

- Shuoqi Sun, Shengyao Zhuang, Shuai Wang, Guido Zuccon
- 2025, European Conference on Information Retrieval (ECIR 2025)

Set-encoder: Permutation-invariant inter-passage attention for listwise passage re-ranking with cross-encoders

- Ferdinand Schlatt, Maik Fröbe, Harrisen Scells, **Shengyao Zhuang**, Bevan Koopman, Guido Zuccon, Benno Stein, Martin Potthast, Matthias Hagen
- 2025, European Conference on Information Retrieval (ECIR 2025)

Rank-DistiLLM: Closing the Effectiveness Gap Between Cross-Encoders and LLMs for Passage Re-ranking

- Ferdinand Schlatt, Maik Fröbe, Harrisen Scells, **Shengyao Zhuang**, Bevan Koopman, Guido Zuccon, Benno Stein, Martin Potthast, Matthias Hagen
- 2025, European Conference on Information Retrieval (ECIR 2025)

Corpus Subsampling: Estimating the Effectiveness of Neural Retrieval Models on Large Corpora

- Maik Fröbe, Andrew Parry, Harrisen Scells, Shuai Wang, Shengyao Zhuang, Guido Zuccon, Martin Potthast, Matthias Hagen
- 2025, European Conference on Information Retrieval (ECIR 2025)

Rank-R1: Enhancing Reasoning in LLM-based Document Rerankers via Reinforcement Learning

- Shengyao Zhuang, Xueguang Ma, Bevan Koopman, Jimmy Lin, Guido Zuccon
- 2025, under review

LLM-VPRF: Large Language Model Based Vector Pseudo Relevance Feedback

- Hang Li, Shengyao Zhuang, Bevan Koopman, Guido Zuccon
- 2025, under review

Starbucks: Improved Training for 2D Matryoshka Embeddings

- Shengyao Zhuang, Shuai Wang, Bevan Koopman, Guido Zuccon
- 2025, under review

Does Vec2Text Pose a New Corpus Poisoning Threat?

- Shengyao Zhuang, Bevan Koopman, Guido Zuccon
- 2024, under review

PromptReps: Prompting Large Language Models to Generate Dense and Sparse Representations for Zero-Shot Document Retrieval

- Shengyao Zhuang, Xueguang Ma, Jimmy Lin, Guido Zuccon
- 2024, Conference on Empirical Methods in Natural Language Processing (EMNLP2024)

Understanding and Mitigating the Threat of Vec2Text to Dense Retrieval Systems

- Shengyao Zhuang, Bevan Koopman, Xiaoran Chu, Guido Zuccon
- 2024 ACM SIGIR Conference on Information Retrieval in the Asia Pacific (SIGIR-AP2024)

A Setwise Approach for Effective and Highly Efficient Zero-shot Ranking with Large Language Models

- Shengyao Zhuang, Honglei Zhuang, Bevan Koopman, Guido Zuccon
- 2024 ACM SIGIR Conference on Research and Development in Information Retrieval (SIGIR2024)

Leveraging LLMs for Unsupervised Dense Retriever Ranking

- Ekaterina Khramtsova*, Shengyao Zhuang*, Mahsa Baktashmotlagh, Guido Zuccon
- * Joint first author
- Best Paper Honorable Mention
- 2024 ACM SIGIR Conference on Research and Development in Information Retrieval (SIGIR2024)

Dense Retrieval with Continuous Explicit Feedback for Systematic Review Screening Prioritisation

- Xingyu Miao, **Shengyao Zhuang**, Bevan Koopman, Guido Zuccon
- 2024 ACM SIGIR Conference on Research and Development in Information Retrieval (SIGIR2024)

Large Language Models for Stemming: Promises, Pitfalls and Failures

- Shuai Wang, Shengyao Zhuang, Guido Zuccon
- 2024 ACM SIGIR Conference on Research and Development in Information Retrieval (SIGIR2024)

Revisiting Document Expansion and Filtering for Effective First-Stage Retrieval

- Watheq Mansour, Shengyao Zhuang, Guido Zuccon, Joel Mackenzie
- 2024 ACM SIGIR Conference on Research and Development in Information Retrieval (SIGIR2024)

FeB4RAG: A New Test Collection for Federated Search Augmented Generation

- Shuai Wang, Ekaterina Khramtsova, Shengyao Zhuang, Guido Zuccon
- 2024 ACM SIGIR Conference on Research and Development in Information Retrieval (SIGIR2024)

Embark on DenseQuest: A System for Selecting the Best Dense Retriever for a Custom Collection

- Ekaterina Khramtsova, Teerapong, Leelanupab, Shengyao Zhuang, Guido Zuccon
- 2024 ACM SIGIR Conference on Research and Development in Information Retrieval (SIGIR2024)

Zero-shot Generative Large Language Models for Systematic Review Screening Automation

- Shuai Wang, Harrisen Scells, Shengyao Zhuang, Martin Potthast, Bevan Koopman, Guido Zuccon
- 2024, European Conference on Information Retrieval: Findings (ECIR2024-findings)

AgAsk: an agent to help answer farmer's questions from scientific documents

- Bevan Koopman, Ahmed Mourad, Hang Li, Anton van der Vegt, Shengyao Zhuang, Simon Gibson, Yash Dang, David Lawrence, Guido Zuccon
- 2024, International Journal on Digital Libraries

Open-source Large Language Models are Strong Zero-shot Query Likelihood Models for Document Ranking

- Shengyao Zhuang, Bing Liu, Bevan Koopman, Guido Zuccon
- 2023, Conference on Empirical Methods in Natural Language Processing: Findings (EMNLP2023-findings)

Typos-aware Bottlenecked Pre-Training for Robust Dense Retrieval

- Shengyao Zhuang, Linjun Shou, Jian Pei, Ming Gong, Houxing Ren, Guido Zuccon, Daxin Jiang
- 2023 ACM SIGIR Conference on Information Retrieval in the Asia Pacific (SIGIR-AP2023)

Selecting which Dense Retriever to use for Zero-Shot Search

- Ekaterina Khramtsova, **Shengyao Zhuang**, Mahsa Baktashmotlagh, Xi Wang, Guido Zuccon
- 2023 ACM SIGIR Conference on Information Retrieval in the Asia Pacific (SIGIR-AP2023)

Beyond CO2 Emissions: The Overlooked Impact of Water Consumption of Information Retrieval Models

- Guido Zuccon, Harrisen Scells, Shengyao Zhuang
- 2023 ACM SIGIR International Conference on the Theory of Information Retrieval (ICTIR2023)

Exploring the Representation Power of SPLADE Models

- Joel Mackenziem*, Shengyao Zhuang*, Guido Zuccon
- * Joint first author
- 2023 ACM SIGIR International Conference on the Theory of Information Retrieval (ICTIR2023)

Augmenting Passage Representations with Query Generation for Enhanced Cross-Lingual Dense Retrieval

- Shengyao Zhuang, Linjun Shou, Guido Zuccon
- 2023 ACM SIGIR Conference on Research and Development in Information Retrieval (SIGIR2023)

Bridging the Gap Between Indexing and Retrieval for Differentiable Search Index with Query Generation

- Shengyao Zhuang, Houxing Ren, Linjun Shou, Jian Pei, Ming Gong, Guido Zuccon, Daxin Jiang
- 2023 The First Workshop on Generative Information Retrieval at SIGIR2023

Implicit Feedback for Dense Passage Retrieval: A Counterfactual Approach

- Shengyao Zhuang, Hang Li, Guido Zuccon
- 2022 ACM SIGIR Conference on Research and Development in Information Retrieval (SIGIR2022)

CharacterBERT and Self-Teaching for Improving the Robustness of Dense Retrievers on Queries with Typos

- Shengyao Zhuang, Guido Zuccon
- 2022 ACM SIGIR Conference on Research and Development in Information Retrieval (SIGIR2022)

Reduce, Reuse, Recycle: Green Information Retrieval Research

- Harrisen Scells, Shengyao Zhuang, Guido Zuccon
- Best Paper Honorable Mention
- 2022 ACM SIGIR Conference on Research and Development in Information Retrieval (SIGIR2022)

Asyncval: A Toolkit for Asynchronously Validation Dense Retriever Checkpoints during Training

- Shengyao Zhuang, Guido Zuccon
- 2022 ACM SIGIR Conference on Research and Development in Information Retrieval (SIGIR2022)

To Interpolate or not to Interpolate: PRF, Dense and Sparse Retrievers

- Hang Li, Shuai Wang, Shengyao Zhuang, Ahmed Mourad, Xueguang Ma, Jimmy Lin, Guido Zuccon
- 2022 ACM SIGIR Conference on Research and Development in Information Retrieval (SIGIR2022)

Fast Passage Re-ranking with Contextualized Exact Term Matching and Efficient Passage Expansion

- Shengyao Zhuang, Guido Zuccon
- 2022, 1st Workshop on Reaching Efficiency in Neural Information Retrieval (ReNeuIR)

Reinforcement Online Learning to Rank with Unbiased Reward Shaping

- Shengyao Zhuang, Zhihao Qiao, Guido Zuccon
- 2022 Information Retrieval Journal (IRJ)

Pseudo Relevance Feedback with Deep Language Models and Dense Retrievers: Successes and Pitfalls

• Hang Li, Ahmed Mourad, Shengyao Zhuang, Bevan Koopman, Guido Zuccon

2022, ACM Transactions on Information Systems (TOIS)

Improving Query Representations for Dense Retrieval with Pseudo Relevance Feedback: A Reproducibility Study

- Hang Li, Shengyao Zhuang, Ahmed Mourad, Xueguang Ma, Jimmy Lin, Guido Zuccon
- 2022 European Conference on Information Retrieval (ECIR2022)

Dealing with Typos for BERT-based Passage Retrieval and Ranking

- Shengyao Zhuang, Guido Zuccon
- 2021 Conference on Empirical Methods in Natural Language Processing (EMNLP2021)

TILDE: Term Independent Likelihood model for Passage Re-ranking

- Shengyao Zhuang, Guido Zuccon
- 2021 ACM SIGIR Conference on Research and Development in Information Retrieval (SIGIR2021)

How do Online Learning to Rank Methods Adapt to Change of Intents?

- Shengyao Zhuang, Guido Zuccon
- 2021 ACM SIGIR Conference on Research and Development in Information Retrieval (SIGIR2021)

Effective and Privacy-preserving Federated Online Learning to Rank

- Shuyi Wang, Bing Liu, **Shengyao Zhuang**, Guido Zuccon
- Best Student Paper Award
- 2021 ACM SIGIR International Conference on the Theory of Information Retrieval (ICTIR2021)

BERT-based Dense Retrievers Require Interpolation with BM25 for Effective Passage Retrieval

- Shuai Wang, Shengyao Zhuang, Guido Zuccon
- 2021 ACM SIGIR International Conference on the Theory of Information Retrieval (ICTIR2021)

Deep Query Likelihood Model for Information Retrieval

- Shengyao Zhuang, Hang Li, Guido Zuccon
- 2021 European Conference on Information Retrieval (ECIR2021)

Federated Online Learning to Rank with Evolution Strategies: A Reproducibility Study

- Shuyi Wang, Shengyao Zhuang, Guido Zuccon
- 2021 European Conference on Information Retrieval (ECIR2021)

Counterfactual Online Learning to Rank

- Shengyao Zhuang, Guido Zuccon
- 2020 European Conference on Information Retrieval (ECIR2020)

REFERENCES

Name: Prof. Guido Zuccon
Organisation: UQ EECS
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Position: Senior Research Scientist
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