



Troubleshoot Windows Media Player Errors

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Windows Media Player is a built-in multimedia player that comes with Windows. While it is a reliable and widely used application, users may encounter errors and issues from time to time. This article aims to provide guidance on troubleshooting common Windows Media Player errors.

The following list outlines error codes and potential causes associated with Windows Media Player errors.

Error Code	Cause
0xC00D11xx	These errors typically occur when there is a problem with audio or video codecs. For example, C00D11B1 is a common codec-related error. To resolve this, see how to fix outdated or corrupted codecs .
0xC00D0BC2, 0xC00D36FA, 0xC00D10B3 & 0xC00D1059	This error may occur when there's an issue with the playback of media files. To resolve this, see Troubleshoot playback problems with Windows Media Player .
0xC00D0FEA	This error indicates issues with playing or downloading the media file often due to network connectivity or problems with the server hosting the media content.

Error Code	Cause
0xC00D11CD	This error is often associated with problems during the installation or updating of Windows Media Player. To resolve this, see Troubleshoot problems with the Windows Media Player app .
0xC00D1163	This error may occur when there are issues with digital rights management (DRM) for protected content.

If you're unsure about the error code, refer to the error types below and the instructions to resolve it.

0xC00D11xx: Outdated or Corrupted Codecs	▼
0xC00D0BC2, 0xC00D36FA, 0xC00D10B3 & 0xC00D1059: Playback problems	▼
0xC00D11CD: Issue with Windows Media Player or the file	▼

Additional troubleshooting steps

If the instructions provided above did not resolve your issue or if you encounter error codes different from those discussed above, proceed with the troubleshooting steps outlined below.

- **Install the latest graphic drivers:** Graphics drivers are essential for video playback, and outdated drivers may cause issues. To resolve this, update your graphics drivers to the latest version from the manufacturer's website.
- **Check for System File Corruption:** Run the System File Checker (SFC) to scan and repair corrupted system files. Open Command Prompt as an administrator and type **sfc /scannow** and press **Enter**.
- **Conflicting third-party software:** Other third-party software, especially media-related applications, may conflict with Windows Media Player. To resolve this, disable or uninstall third-party media-related software temporarily and see if the issue persists.

- **Check Internet connection:** If you are streaming content and encounter errors, ensure that your internet connection is stable. Buffering issues or interruptions in the connection can cause playback errors.
- **Run Windows Media Player troubleshooter:** Windows has built-in troubleshooters that can automatically fix common problems. Click the button below to run the Windows Media player troubleshooter.

Run the Windows Media Player troubleshooter

Alternatively, you can go to **Settings > Update & Security > Troubleshoot > Additional troubleshooters**, and then select **Windows Media Player** to run the troubleshooter.

- **Repair or reset Windows Media Player:** If Windows Media Player is not working properly, you can try to repair or reset it to its default settings. To do this, Select **Start > Settings > Apps > Installed Apps**. Scroll down and click the three horizontal dots next to **Windows Media Player** and choose **Advanced options**, and click the **Repair** or **Reset** button. Note that resetting Windows Media Player will delete your custom settings and preferences, but not your media files or library.
- **Uninstall and Reinstall Windows Media Player:** If none of the above methods work, you can try to reinstall Windows Media Player on your PC.
 - Select **Start > Control Panel > Programs**.
 - Select **Turn Windows features on or off** and uncheck **Media Features** and click **OK**.
 - Restart your computer.
 - Revisit the same window and recheck **Media Features** and click **OK**.
 - Restart your computer again.

If the above instructions fail to help, see the [Windows Media Player](#) support page. You can also post questions about Windows Media Player errors in the [Windows forum](#). Experts are on hand to help.



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