



# Fix Bluetooth problems in Windows

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**Windows 11**

**Windows 10**

Bluetooth is a widely used technology for connecting devices wirelessly. However, connecting to Bluetooth can sometimes result in issues. This article covers most common issues related to Bluetooth such as Bluetooth not pairing, Bluetooth audio issues, missing Bluetooth and more, along with step-by-step troubleshooting solutions for each.

## Run the Windows Bluetooth troubleshooter

If you are using a Windows 11 device, start by running the automated Bluetooth troubleshooter in the Get Help app. It will automatically run diagnostics and attempt to fix most Bluetooth problems. If you are using an older version of Windows or a mobile device, please skip to [Most Common Bluetooth Problems](#) section.

### Run the troubleshooter in Get Help

If the Bluetooth troubleshooter in Get Help app is unable to resolve your issue, select your specific Bluetooth problem from the [Most Common Bluetooth Problems](#) section below and follow the provided steps. If your issue is not listed, refer to the [General Troubleshooting](#) section and follow the outlined steps there.

## General troubleshooting

Please try the following general troubleshooting steps to help solve the Bluetooth problem.

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Step 1. Check your product information



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Step 2. Make sure Bluetooth is turned on



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Step 3. Check your Bluetooth device



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Step 4. Change the Bluetooth devices discovery setting



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Step 5. Check your PC



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Step 6. Run the Bluetooth troubleshooter



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Step 7. Make sure you have the latest drivers



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Step 8. Uninstall the Bluetooth adapter in Device Manager



## Most common Bluetooth problems

Below, you will find the most common Bluetooth problems users have experienced and the steps to troubleshoot them.

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Bluetooth icon grayed out or missing



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Unable to pair the Bluetooth device



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Unable to send or receive files using Bluetooth



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Bluetooth stopped working after upgrading to Windows 11



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Audio/Volume issues with Bluetooth



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Bluetooth keeps disconnecting



## Related articles

- [Pair a Bluetooth device in Windows](#)
- [Use the PC Health Check app](#)
- [Check that Windows is activated](#)
- [How to import photos and videos from your phone to a PC](#)
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