



# How to check if your device meets Windows 11 system requirements after changing device hardware

## ► Applies To

This article covers upgrading to Windows 11 after making changes to a device's hardware. Hardware changes might affect Windows 11 upgrade eligibility. A few steps need to be taken to see the updated eligibility in **Settings**.

This article might also apply if messages in the **PC Health Check** app and the **Windows Update** page in **Settings** don't match.

The easiest way to see if a device meets the requirements for Windows 11 after making hardware changes to the device is with the **PC Health Check** app:

1. Download and install the **PC Health Check** app. The **PC Health Check** app can be downloaded from the following link:

[Download the PC Health Check app](#)

2. Right-click on the **Start** menu and select **Search**.
3. In the **Type here to search** text box, enter:

pc health check

4. Select **PC Health Check** from the list of results.
5. In the **PC Health Check** windows that opens, select the **Check now** button.

It can take up to 24 hours for **Windows Update** to refresh eligibility info. If the eligibility info isn't updating in a timely manner, Windows 11 eligibility assessment can be manually refreshed.

**Note:** Changing a device's hardware to supported hardware doesn't necessarily mean the device is offered Windows 11 immediately. The upgrade will roll out over time to in-market devices based on intelligence models that consider hardware eligibility, reliability metrics, device age, and other factors. Microsoft intends to roll out the offer to upgrade as quickly as possible, while ensuring a high-quality experience.

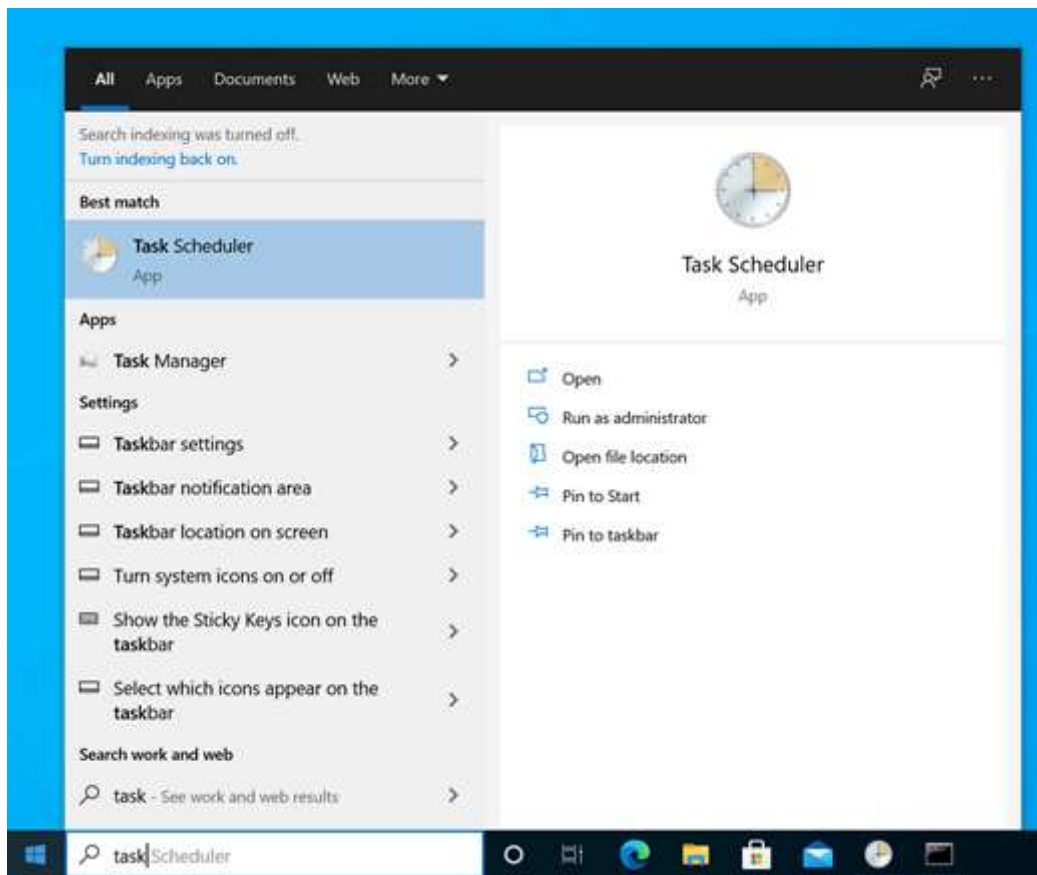
## How to manually refresh Windows 11 eligibility assessment

To manually refresh Windows 11 eligibility assessment, select one of the following options:

- Refresh eligibility assessment using [Task Scheduler](#).
- Refresh eligibility assessment from an [administrator Command Prompt](#).

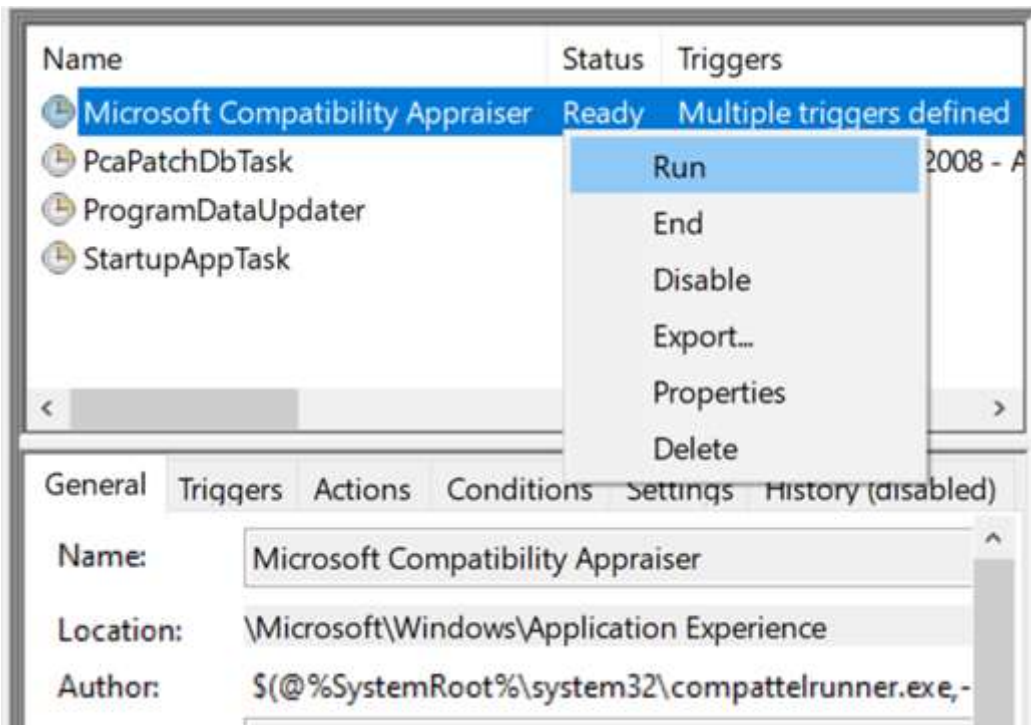
### Refresh using Task Scheduler

1. Right-click on the **Start** menu and select **Search**.
2. In the **Type here to search** text box, enter:  
  
task scheduler
3. Select **Task Scheduler** from the list of results.

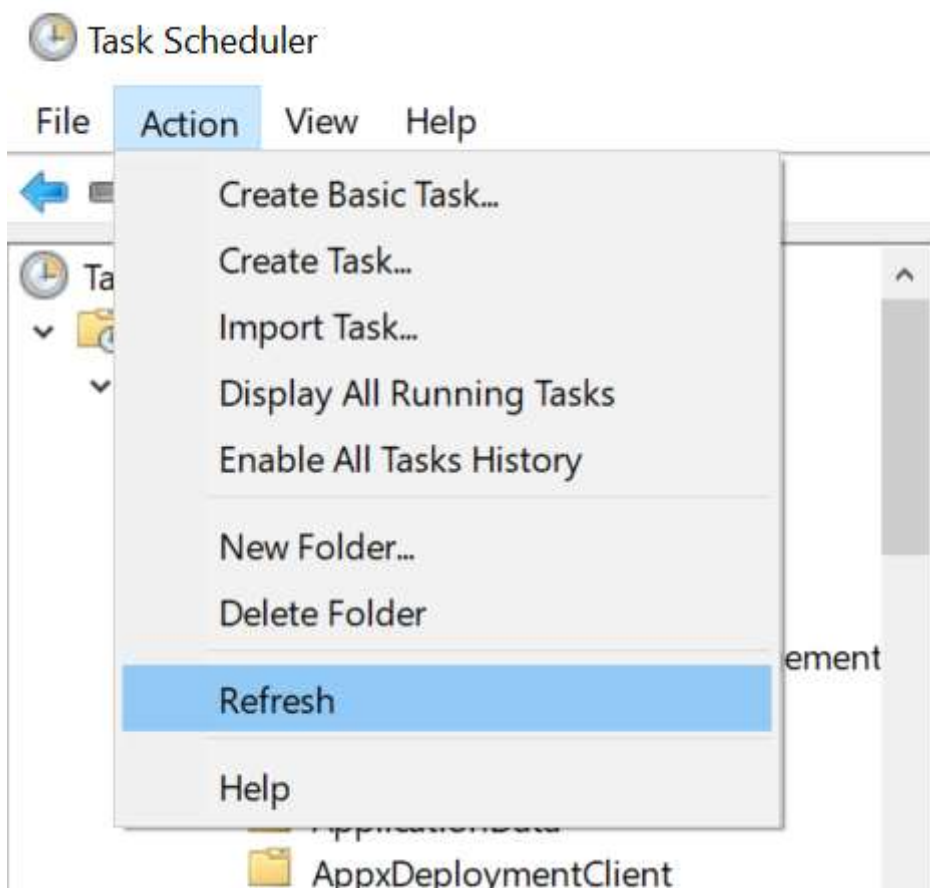


4. In the Task Scheduler window that opens, using the left navigation pane, navigate to **Task Scheduler Library > Microsoft > Windows > Application Experience**.
5. Right-click on the **Microsoft Compatibility Appraiser** task and then select **Run**.

**Note:** If the error **The user account does not have permission to run this task** appears, sign in with an account that has administrator privileges or follow the instructions in the [Refresh using an administrator Command Prompt](#) section.



6. Wait until the task completes. The task completes when its **Status** column shows **Ready**. To refresh the status, select **Action** > **Refresh** in the top navigation menu.



## Refresh using an administrator Command Prompt

1. Right-click on the **Start** menu and select **Search**.

2. In the **Type here to search** text box, enter:

cmd

3. In list of results, on the right-hand side under **Command Prompt**, select **Run as administrator**.

4. If the **User Account Control** window appears, select the **Yes** button. If the **User Account Control** window asks for an admin user name and password, enter a user name and password of an account that has administrator privileges and then select the **Yes** button.

5. In the **Administrator: Command Prompt** window that appears, enter the following command:

```
schtasks.exe /Run /TN "\Microsoft\Windows\Application  
Experience\Microsoft Compatibility Appraiser"
```

6. Select the **Enter** key to run the command.
7. Wait a few of minutes for the task to complete.

To view the updated eligibility assessment status:

1. Right-click on the **Start** menu and select **Settings > Update & Security > Windows Update** or select the following **Windows Update** shortcut:

Windows Update

2. In the **Windows Update** window that opens, select the **Check for updates** button.

## Related articles