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# Fix network connection issues in Windows

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Try these things to troubleshoot network connection issues in Windows 11.

- Make sure Wi-Fi is on. Select **Start** > **Settings** > **Network & internet**, then turn on **Wi-Fi**. Next, select **More options** (>) next to Wi-Fi, then select **Show available networks**. If a network you expect to see appears in the list, select it, then select **Connect**. [Open Wi-Fi settings](#)
- See if you can use the Wi-Fi network to get to websites from a different device. If you can't, restart your modem, router, and device, and re-connect to the Wi-Fi.
- Try turning Wi-Fi on and off. This can solve issues by restarting your connection.
- If your Surface still isn't connecting, try the steps on [Surface can't find my wireless network](#).

[Get more help fixing network connection issues](#)



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