Arwin B. Viernes

Software Engineer – Quality Assurance Engineer

WORK EXPERIENCE

Accenture Inc.
Associate Software Engineer – Quality Assurance Engineer   **01/2023 – 12/2023**

- Developed and executed detailed test plans, test cases, and test scripts in alignment with project requirements.
- Conducted comprehensive manual testing to identify and resolve defects, ensuring software compliance with client specifications.
- Implemented automated testing for selected scenarios using Selenium, validating software functionality and enhancing testing efficiency.
- Documented test scripts, procedures, and results for knowledge sharing and future reference.
- Designed test scenarios and datasets to simulate real-world and edge-case scenarios, ensuring robust software validation.
- Presented testing outcomes to clients, providing clear insights into software quality and compliance with their expectations.

WeSupport - PSBank
System Support   **02/2024 – 06/2024**

- Provided technical support and troubleshooting for banking transaction issues, computer systems, and software problems.
- Collaborated with IT team members to address and resolve complex technical issues efficiently
- Escalated unresolved problems to appropriate teams, ensuring prompt and effective resolution for users.

Asianlink.AI
Associate Software Engineer – Quality Assurance Engineer   **06/2024 – PRESENT**

- Developed comprehensive end-to-end test scripts for the Asianlink.AI application, ensuring functionality, performance, and a seamless user experience.
- Conducted Selenium testing to automate functional test scenarios for the Asianlink.AI website, improving testing efficiency and coverage.
- Created detailed bug reports, outlining issues encountered during testing and their potential impact on user experience and system performance.
- Engaged in active collaboration with the development team to analyze bugs and suggest solutions for optimal software performance.
- Enhanced technical expertise by studying HTML, CSS, and JavaScript, contributing to improved testing of the application's web components.
- Conducted penetration testing using Mobile Security Framework (MobSF) to identify vulnerabilities and ensure the application met security standards.
- Currently conducting end-to-end testing of the Asianlink.AI mobile application, utilizing physical mobile devices to ensure accurate functionality, performance, and user experience across diverse hardware configurations.

CONTACT

- Laoag City, Ilocos Norte
- 0930 366 1466
- arwinbulongviernes@gmail.com

SKILLS

Hard Skills:
- Computer Programming
- Software Testing
- Web Testing
- Optimizing Code
- Debugging
- Integration and Unit testing

Techniques:
- Test Case Creation
- Manual Testing
- Debugging
- Website Testing Automation
- Blackbox Testing

- HTML
- CSS
- JavaScript
- SQL Database
- Micro Focus Unified Functional

Tools and Software:
- Selenium (Eclipse)
- MobSF
- VSCode
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Languages:
- Filipino (Native)
- English (Native)

EDUCATION

Mariano Marcos State University
Bachelor of Science in Computer Engineering
Batac City, Ilocos Norte
2018-2022

OTHER

- Tricentris Certified Automation Specialist Level 1