Artificial Intelligence for Business Decisions and Transformation

Development Phase Document

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Introduction

This sprint focuses on activities, strategies, and metrics essential for advancing the Real-Time Sign Language Recognition System. The primary objective is to enhance the system by adding support for five additional languages: Spanish, French, German, Japanese, and Chinese. This change aims to increase inclusivity, accessibility, and global usability of the system.

1. Build the Change Solution

- Develop and test the system to include support for the five new languages.
- **Steps**:
    - Collected diverse datasets for each language to train the recognition model.
    - Enhanced the user interface for easy language selection and relevant feedback display.

2. Pilot Testing

- Conduct small-scale testing to validate the feasibility and accuracy of the solution.
- **Steps**:
    - Identified native signers for each language and involved them in testing.
    - Tested the recognition models in diverse real-world scenarios to assess accuracy and performance.
    - Verified usability improvements in the updated interface.

3. Feedback and Iteration

- Refine the system based on feedback from key stakeholders.
- **Steps**:
    - Collected feedback through surveys, direct interviews, and usability tests.
    - Prioritized issues based on severity and frequency during pilot testing.

4. Develop Training Materials

- Prepare resources for users and support teams.
- **Steps**:
    - Developed user guides in multiple languages for sign recognition.
    - Created training videos and interactive tutorials for easy onboarding.
    - Trained technical support teams to assist users with language-specific issues.

5. Plan for Full Implementation

- Outline a comprehensive rollout plan.
- **Steps**:
    - Rolled out the system in phases, starting with high-demand languages (French and German).
    - Set up post-launch monitoring tools to track performance and adoption metrics.
    - Communicate changes through webinars, documentation, and social media.
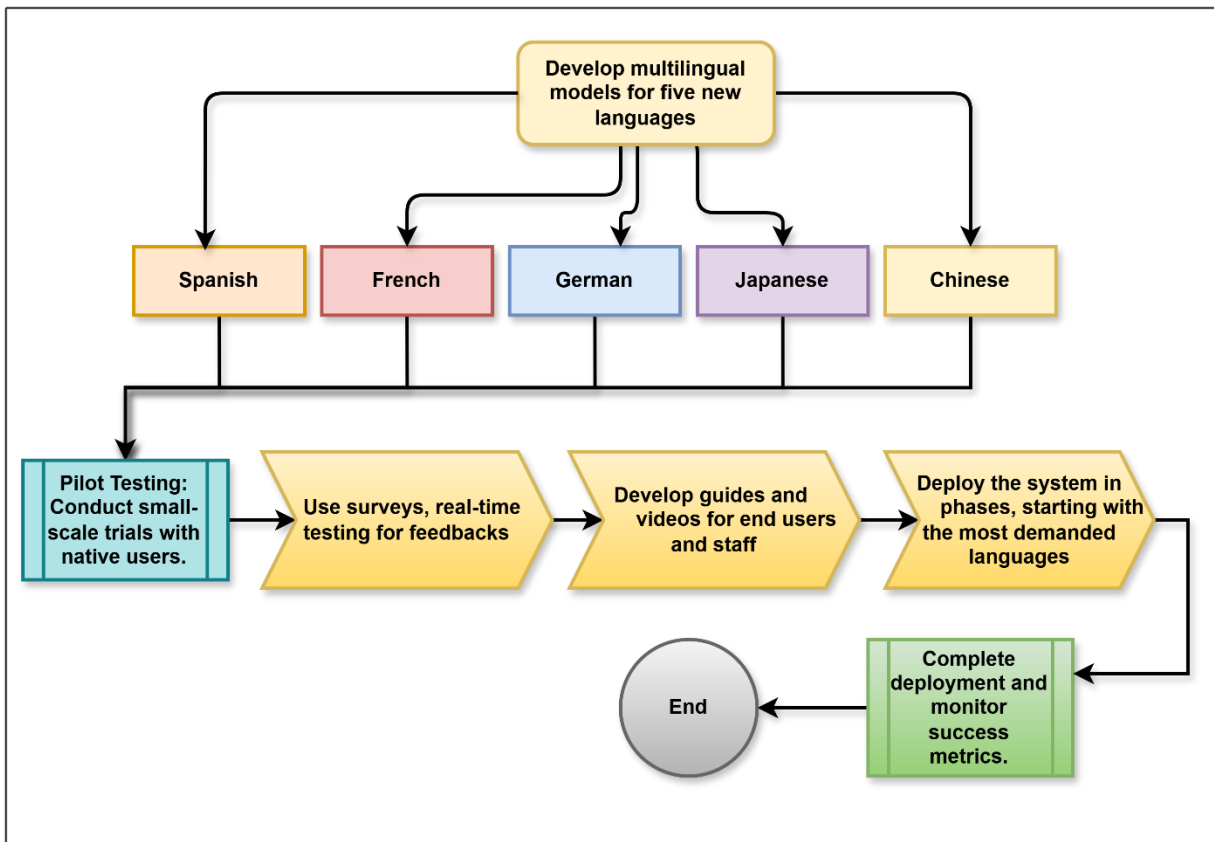
Success metrics include:

- **Accuracy**: Achieve 85% recognition accuracy for each new language.
- **User Adoption**: Increase adoption among non-English-speaking users by 30%
- **User Satisfaction**: Improve satisfaction scores by 25% among non-English-speaking users.