



Vishzon Pharmaceuticals Private Limited
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CIN: U47720UP2025PTC216990
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Terms and Conditions

These Terms of Service (“**Terms**”) govern your access to and use of the **KwikMedi** application and related services (the “**Service**”) operated by **Vishzon Pharmaceuticals Private Limited** (“**Company**”, “**we**”, “**us**”, or “**our**”).

By accessing or using the Service, you agree to be bound by these Terms. If you do not agree, please do not use the Service.

1. Interpretation and Definitions

Interpretation

Words with capitalized initials have meanings defined below, regardless of whether they appear in singular or plural form.

Definitions

For the purposes of these Terms:

- **Application** means the KwikMedi mobile application provided by the Company.
- **Company** refers to Vishzon Pharmaceuticals Private Limited, Unit No-708, 7th Floor, ILD Trade Centre, Sector 47, Gurugram, Haryana – 122018, India.
- **Country** refers to India.
- **Device** means any device capable of accessing the Service, including a computer, mobile phone, or tablet.
- **Service** refers to the Application and related services offered by the Company.
- **Terms** mean these Terms of Service, which form the entire agreement between You and the Company.
- **You** means the individual or legal entity accessing or using the Service.

2. Acknowledgment

These Terms govern your use of the Service and define the rights and obligations of all users. Your access to and use of the Service is conditional upon your acceptance of and compliance with these Terms.

3. Use License

Permission is granted to temporarily access and use the Service for **personal, non-commercial purposes only**. This license does not permit you to:

- Modify or copy the materials
- Use the materials for any commercial or public purpose
- Attempt to reverse engineer any software
- Remove copyright or proprietary notices
- Transfer or mirror the materials on another server

This license will terminate automatically if you violate these Terms and may be terminated by the Company at any time.

4. Prescription Services

Prescription-based services are subject to the following conditions:

- Valid prescriptions issued by licensed medical practitioners are mandatory
- Prescriptions are verified by licensed pharmacists
- Delivery timelines are estimates and may vary
- The Company reserves the right to refuse service if prescriptions cannot be verified
- Users must ensure prescriptions are valid and not expired
- Additional verification may be required for certain medications

5. Lab Tests

- Lab test bookings are subject to partner lab availability.
- Reports will be provided digitally via the KwikMedi app/email.
- KwikMedi is not liable for inaccuracies in lab reports as they are generated by third-party certified laboratories.

6. Payment Terms

- Payments must be made in advance or at the time of delivery
- Accepted payment methods include cards, UPI, wallets, and other approved methods

- All prices are listed in **Indian Rupees (INR)**
- Prices may change without notice but will not affect confirmed orders

You agree to provide accurate billing and account information and to keep such information updated.

7. User Accounts

When creating an account, you must provide accurate and complete information. You are responsible for maintaining the confidentiality of your account credentials and for all activities conducted through your account.

Notify us immediately of any unauthorized use or security breach.

8. User Responsibilities

Users agree to:

- Provide accurate information
- Use the Service lawfully
- Safeguard account credentials
- Use medications strictly as prescribed
- Not misuse or share accounts

9. Prohibited Uses

You may not use the Service to:

- Violate applicable laws or regulations
- Send unauthorized promotions or advertisements
- Impersonate others
- Engage in fraudulent, harmful, or unlawful conduct
- Interfere with the Service's operation or other users

10. Content

You are responsible for any content you submit through the Service. By posting content, you grant the Company a non-exclusive, royalty-free license to use, display, and distribute such content as required to operate the Service.

11. Intellectual Property

All content, features, and functionality of the Service are the exclusive property of the Company and its licensors and are protected by applicable intellectual property laws.

12. Termination

The Company may suspend or terminate your account immediately if you breach these Terms.

Upon termination, your right to use the Service will cease.

13. Limitation of Liability

To the maximum extent permitted by law, the Company's total liability shall be limited to the amount paid by you through the Service or **₹10,000**, whichever is lower.

The Company shall not be liable for indirect, incidental, or consequential damages.

14. Disclaimer

The Service is provided on an “**as is**” and “**as available**” basis without warranties of any kind, to the extent permitted by law.

15. Governing Law

These Terms shall be governed by and construed in accordance with the laws of **India**, without regard to conflict of law principles.

16. Dispute Resolution

Users agree to first attempt to resolve disputes informally by contacting the Company.

17. Changes to Terms

We may update these Terms from time to time. Material changes will be communicated with at least **30 days' notice**. Continued use of the Service constitutes acceptance of revised Terms.

18. Contact Us

For questions or concerns regarding these Terms:

Email: support@kwikmedi.com