Aryan Mishra

Noida, NCR

6397968908, 7310940176 | aryanmishra20072001@gmail.com

in https://www.linkedin.com/in/aryan-mishra-33b26b226

OBJECTIVE

To enhance my professional skills, capabilities and knowledge in an organization which recognizes the value of hard work and trusts me with responsibilities and challenges.

EDUCATION

2023-Current

- **IMS Engineering College, Ghaziabad**
  Masters of computer applications (M.C.A)

2017-21

- **Bareilly College, Bareilly**
  Bachelor of Science (B.sc)

EXPERIENCE

July-2019 - May-20

- **Customer service executive (CSE)**
  Bharti Airtel
  - Provided exceptional customer service to a diverse customer base, resolving queries and issues related to [e.g., mobile plans, broadband, digital TV].
  - Gained valuable experience in customer relationship management through interactions with customers from various backgrounds.
  - Developed a deep understanding of customer needs and expectations, fostering loyalty and satisfaction.
  - Worked collaboratively within a team to achieve shared goals and meet performance metrics.

SKILLS

- DSA
- Creative Thinking
- Web Development
- Complex Problem Solving

INTERPERSONAL SKILLS

- **Communication**: Active listening, Clear and concise communication.
- **Conflict resolution**: Managing disagreements effectively, Finding common ground.
- **Teamwork**: Collaborating effectively,Building relationships, Developing trust.
- **Adaptability**:Flexibility, Open-mindedness.

PROGRAMMING LANGUAGE

- **C**
- **C++**
- **HTML & CSS**
- **Javascript**

INTERESTS

- Programming and Coding
- Participating in coding challenges (e.g., leetcode,codechef)
- Reading

ACTIVITIES

- Extracurricular Activities: Membership in tech clubs or societies. Leadership roles in college clubs or organizations.
- Workshops and Certifications: Attending workshops or completing certifications related to software development.
- Hackathons: Participation in hackathons.