

CUSTOMER CHURN DASHBOARD

1869

CUSTOMERS AT RISK

2173

# OF TECH TICKETS

885

# ADMIN TICKETS

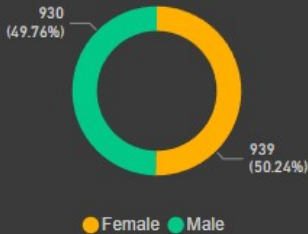
\$2.86M

YEARLY CHARGES

139.13K

MONTHLY CHARGES

CHURNED CUSTOMERS BY GENDER



25%

Senior Citizen

36%

Partner

17%

Dependents

SUBSCRIPTION TIME



17%

Tech Support

44%

Streaming TV

44%

Streaming Movies

29%

Device Protection

28%

Online Backup

16%

Online Security

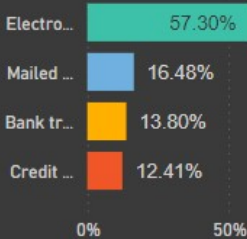
91%

Phone Service

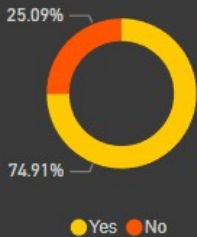
50.03%  
Yes

49.97%  
No

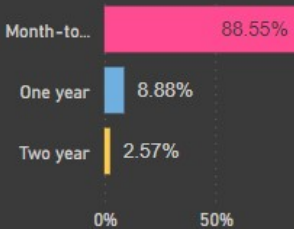
PAYMENT METHOD



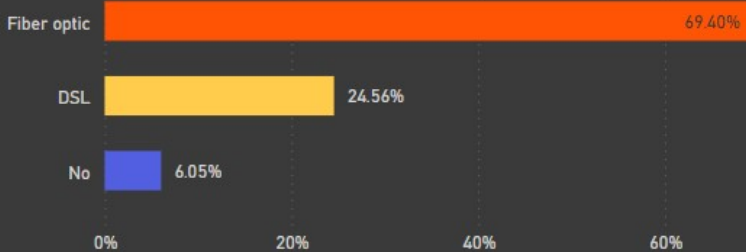
PAPERLESS BILLING



TYPE OF CONTRACTS



INTERNET SERVICE USERS



Churn Dashboard

Customer Risk Analysis

Insights

Email

